



# JOHS- Permanent Supportive Housing (PSH) Internship

College to County Intern 2024 – Joint Office of Homelessness

Pay Rate: \$24 per hour

Job Type: Temporary College Intern

Duration: Summer 2024 - Starting in June - 12 weeks

Hours: 20 - 40 hours a week

Telework: Fully remote, with minimal in person work

Building Physical Location: 619 NW 6th Ave, Portland, OR 97209

Does This Position Require Driving a County Vehicle? No

TriMet Passes are available if transportation to County facilities is required.

Eligibility requirements and more details found on our College to County website.

What Does the Joint Office of Homeless Services (JOHS) / Team PSH Do? The Joint Office of Homeless Services (JOHS), formed in 2016, coordinates local, state and federal funding to address the homelessness crisis in Portland and Multnomah County. The JOHS oversees the delivery of participant-driven, equity-based services to people who are experiencing homelessness or at risk of becoming homeless.

For more information: <u>https://johs.us/</u>

The Permanent Supportive Housing (PSH)Team: https://johs.us/supportive-housing/

What is PSH? Permanent supportive housing is long-term housing and supportive services that are designed for those living with disabilities who have extremely low incomes and past experiences of homelessness.

The PSH team's work is focused on the expansion of PSH opportunities for our communities most vulnerable as well as supporting the existing PSH projects.





#### Internship Description & Responsibilities:

Our team would welcome the opportunity to partner with you to determine which job duties most align with your goals. Some of the potential projects you could support include:

- Strategic support, organization, and planning of the cohort of PSH providers
  - PSH Cohort meets virtually monthly providing training, resource sharing, create recommendations to PSH policy, procedures, practice
  - You would help us organize the document sharing platform, maintain our resource database, schedule trainers, take lead on communication to the cohort members
- Conducting an equity assessment of PSH services
  - Researching the services provided by each PSH program, analyze the research with an equity lens, develop a recommendation for any changes your research uncovers
- Develop PSH property management best practices
  - Collaborate with Portland Housing Bureau (PHB) and Home Forward (HF)
  - Hold focus groups with provider agencies to gather their recommendation
  - Document your findings and create a recommendation for best practices
  - Create a work plan for any duties you identify such as training topics needed, low barrier screening criteria, creating a harm reduction protocol, communication best practices, etc





### Learning Outcomes:

Internships are inherently learning experiences for students and a description of the expected **learning outcomes** shows candidates how they will **benefit from the experience**.

- Coordinating a project with you that will be mutually beneficial for you and Multnomah County.
- Gain valuable applied experience, attend valuable trainings, and make connections in professional fields you are considering for career paths.
- Receive valuable feedback on strengths and coaching in areas for improvement.
- Connecting you to key staff who can help deepen your understanding of public service.
- Leave with a tangible deliverable that can showcase your work such as a report, video, etc

## **Education and Minimum Qualifications:**

- Candidates should have completed or enrolled in a college/university academic institution.
- Promote a culture of respect, inclusiveness, and appreciation of diverse perspectives, backgrounds, and values (<u>Link to Equity and</u> <u>Empowerment Lens</u>)
- Ability to both follow directions and work independently
- Ability to work cooperatively and develop effective working relationships with diverse work groups.
- Familiarity with Google Suite (e.g., Gmail, Calendar, Meet, Drive, Docs, and Slides). Excel experience is a plus!

## Workforce Equity:

Our Commitment to Safety, Trust and Belonging: Multnomah County is committed to developing, nurturing and continually improving workforce equity by identifying and addressing the structural and policy barriers to equal employment opportunity faced by our employees and communities. Learn more by reading our <u>Workforce Equity Strategic Plan</u> and exploring our <u>Core Competencies</u> for all County employees.

#### Veterans' Preference:





Under Oregon Law, qualifying veterans may apply for veterans' preference for this recruitment. Review our <u>veterans' preference website</u> for details about eligibility and how to apply.

For veterans qualified for Veterans' Preference: If you believe you have skills that would transfer well to this position and/or special qualifications that relate to this position, please list those skills and/or qualifications.

Accommodation under the Americans with Disabilities Act: We gladly provide reasonable accommodation to anyone whose specific disability prevents them from completing an application or participating in this recruitment process. Please contact the recruiter below in advance to request assistance. Individuals with hearing or speech impairments may contact the recruiter through the Telecommunications Relay Service by dialing 711.

#### **Application Instructions:**

Please fill out and submit an application for this position through the form also located on this <u>website</u>. The deadline for submitting an online application is March 25th, 2024.