

Case Management supports older adults in remaining independent at home. The case manager assesses the individual's needs, then connects them with resources, supports and services to enhance independence. Services may include a worker who comes to the home to clean, shop, and/or assist with bathing. Case managers provide advocacy and support decision making while honoring individual preferences and values.



Meet individuals to assess their needs and goals

Trained staff enter client information into required database

Encrypted email to share protected client information

Conduct ongoing quality monitoring

Community knowledge, connection, and credibility



65 to 85 clients per full-time case manager at any given time

One unit = one hour

26,000 hours of contracted case management and options counseling services per year

Over 3,000 older adults receive case management every year



Older Americans Act Case Management = no in-home services

Oregon Project Independence Case Management = in-home services

Case Management for Family Caregivers

Options Counseling: Short-term decision making support and facilitation

All open to both culturally specific and culturally responsive organizations in RFPO

Case Management and Options Counseling Programs