# Regular Public Meeting

# **October 11, 2021**



# community health center board

Multnomah County



Public Meeting Agenda Monday, October 11, 2021 6:00-8:00 PM Virtual Meeting (See Google Calendar Event for Link) Or Call: +1 253-215-8782 Meeting ID: 968 9736 9385 Passcode: 714122276

Health Center Mission: Bringing services to individuals, families, and communities that improve health and wellness while advancing health equity and eliminating health disparities.

#### **Board Members:**

Harold Odhiambo – Chair Fabiola Arreola – Vice Chair Dave Aguayo – Treasurer Pedro Sandoval Prieto – Secretary Tamia Deary - Member-at-Large Kerry Hoeschen – Member-at-Large Darrell Wade – Board Member Susana Mendoza – Board Member Brandi Velasquez – Board Member

#### Our Meeting Process Focuses on the Governance of the Health Center

- Meetings are open to the public
- Guests are welcome to observe/listen
- Use timekeeper to focus on agenda

Please email questions/comments to **Francisco Garcia at** <u>f.garcia7@multco.us</u>. Responses will be addressed within 48 hours after the meeting

Time	Topic/Presenter	Process/Desired Outcome
6:00-6:05 (5 min)	<ul> <li>Call to Order / Welcome</li> <li>Chair, Harold Odhiambo</li> </ul>	Call to order Review processes
6:05-6:10 (5 min)	<ul> <li>Minutes Review - VOTE REQUIRED</li> <li>Review September Public Meeting minutes for omissions/errors</li> </ul>	Board votes to approve
6:10-6:15 (5 min)	<ul> <li>HRSA HC Program Budget Addendum - VOTE REQUIRED</li> <li>Jeff Perry, Chief Financial Officer, ICS</li> </ul>	Board votes to approve
6:15-6:25 (10 min)	<ul> <li>Sports Medicine - Removal from Scope - VOTE REQUIRED</li> <li>Debbie Powers - Director of Nursing</li> </ul>	Board votes to approve
6:25-6:35 (10 min)	<ul> <li>Mobile Services - ARPA Scope Change - VOTE REQUIRED</li> <li>Ryan Linskey, Program Supervisor, Primary Care</li> </ul>	Board votes to approve
6:35-6:45 (10 min)	<ul><li><b>REDI Initiative Update</b></li><li>Bee Yakzan, Equity Program Manager, ICS</li></ul>	Board receives updates
6:45-7:05 (20 min)	<ul> <li>FY21 Financial Report</li> <li>Jeff Perry, Chief-Financial-Officer, ICS</li> </ul>	Board receives updates
7:05-7:15	10 Minute Break	

(10 min) <b>7:50</b>	Chair, Harold Odhiambo Meeting Adjourns	updates Thank you for your participation
7:45-7:50	Council Business	Board receives
7:25-7:45 (20 min)	<ul> <li>COVID/ICS/Strategic Updates</li> <li>Tasha Wheatt-Delancy, Executive Director, ICS</li> </ul>	Board receives updates
7:15-7:25 (10 min)	<ul><li>Monthly Budget Report</li><li>Jeff Perry, HC Chief-Financial-Officer</li></ul>	Board receives updates

Next Public Meeting: November 8, 2021



Public Meeting Minutes September 13, 2021 6:00-8:00 pm (Virtual Meeting)

Board Members In Attendance: Harold Odhiambo – Chair; Fabiola Arreola – Vice Chair; Pedro Sandoval Prieto – Secretary; Tamia Deary - Member-at-Large; Dave Aguayo – Treasurer; Kerry Hoeschen – Member-at-Large; Susana Mendoza – Board Member; Brandi Velasquez – Board Member, Darrell Wade – Board Member

#### Board Members Excused/Absent: Kerry, Susana, Dave

Topic/Presenter	Discussion / Recommendations	Action	Responsible Party	Follow-up Date
Call to Order / Welcome Chair, Harold Odhiambo	The Board Chair called the meeting to order at 6:09 PM Fabiola, Tamia, Harold, Pedro, Darrell, Brandi A quorum (at least 6 members) was established	N/A	N/A	N/A
Minutes Review - VOTE REQUIRED Review August Public Meeting minutes for omissions/errors	Chair Odhiambo asked for approval or changes to the minutes. No changes requested. Tamia made a motion for approval, seconded by Fabiola. The committee voted to approve the minutes as written.	Yays: 5 Nays: Abstain: 1 Decisions: Minutes approved		
Welcome Health Rebranding Margaux Mennesson, Communications Strategist, ICS Coates Kokes, Marketing Agency	Goal: Review recommendations from Coates/Cokes about creating a brand for our Community Health Center, including guidelines for visual communications and how we describe our service Why: Never undergone a formal branding process Confusion about the services we offer and their quality	N/A		

<b>REQUIRED</b> Jeff Perry, HC Chief-Financial-Officer and Eric Arellano County Chief Financial Officer	<ul> <li>segregate Community Health Center financial activity from other County activities</li> <li>Budget appropriation will be made within new dedicated fund <ul> <li>No changes will be made to service specific priorities in the FY22 budget</li> <li>All expenditure/revenue activity will move to new fund effective October 1<sup>st</sup></li> </ul> </li> <li>Questions? None</li> <li>Tamia made a motion for approval, seconded by Darrell. The committee voted to approve the minutes as written.</li> </ul>	Abstain: 0 Decisions: Approved
Fee Policy Update AGN.10.03 - VOTE REQUIRED Jeff Perry, HC Chief-Financial-Officer	<ul> <li>Defines the "Sliding Fee Discount Program" for patients</li> <li>CHCB approval required every 3 years (HRSA)</li> <li>Due June 2021 (obtained extension)</li> <li>Review included multiple stakeholders</li> <li>With a "YES" vote</li> <li>the HRSA compliant policy changes will go into effect with a more inclusive definition of "household" to reduce barriers and financial impacts for clients accessing services.</li> <li>With a "NO" vote</li> <li>the current policy will remain in effect without improvements or broadening "household" definition. Without the Ryan White definition, the policy may be out of compliance with HRSA.</li> <li>Fabiola made a motion for approval, seconded by Tamia. The committee voted to approve the minutes as written.</li> </ul>	Yays: 6 Nays: 0 Abstain: 0 Decisions: Approved

Policy of Policies Update - VOTE REQUIRED Tasha Wheatt-Delancy, Executive Director, ICS	<ul> <li>There are 14 additional policies now added to ICS.01.41 based on the new policies developed and approved by CHCB since the prior renewal.</li> <li>With a "YES" vote</li> <li>the policy will be renewed with the 14 additional policies being documented in ICS.01.04.</li> <li>With a "NO" vote</li> <li>The policy will not be adopted and the board would need to determine which parties have oversight of the 14 new policies.</li> <li>Darrell made a motion for approval, seconded by Brandi. The committee voted to approve the minutes as written.</li> </ul>	Yays: 6 Nays: 0 Abstain: 0 Decisions: Approved
<del>Monthly Budget Report</del> Jeff Perry, HC Chief-Financial-Officer	The August Update is still pending from Finance.	
<b>COVID/ICS/Strategic</b> <b>Updates</b> Tasha Wheatt-Delancy, Executive Director, ICS	<ul> <li>Reviewed ICS Executive Director Strategic Updates</li> <li>Dr. Ishmael Togamae feature on OPB's Think Out Loud Program</li> <li>Fall 2021 Back to School Student Health Centers: Here for YOUth</li> <li>PCC Proposal - Workforce Metro Center and La Clínica de Buena Salud</li> <li>New Leaders</li> <li>Bernadette Thomas, Chief Clinical Officer</li> <li>Kyndall Mason, Executive Support Manager</li> <li>Dr. Maciek Dolata, Deputy Dental Director</li> </ul>	

Vaccine Mandate for staff

All employees must get vaccinated by Oct. 18 (except in case of religious or health exemptions).

PCC Partnership

Health ICS is working in partnership with county leadership and PCC Workforce Development Center/ re: possible relocation of sites. PCC would like a proposal by the end of 2021.

- Evaluate and determine whether the Community Health Center will seek a formal partnership with Portland Community College to relocate the existing La Clinica Health Center.
- CHCB is responsible for strategic planning and evaluation of Health Center services and locations, ultimately determining what services should be provided and where all centers are located.
- The County is responsible for facilitating building leases and purchasing contracts.

Next Steps for CHCB:

- Consider whether this proposal supports the mission of the Health Center
- Determine whether the proposed location change of La Clinica location to the Workforce Center would be recommended.
- Provide input and final direction on any proposed budget commitments to support the project.
- Consult the County on whether CHCB can commit to the partnership by December 2021 and develop a funding

#### **CoApplicant Agreement**

For our HRSA compliance, we are required to update certain sections of the co-applicant agreement which will require both CHCB and BCC to vote.One of the changes is to set up a specific financial fund, known as an Enterprise fund for our health center.

#### SE Breach

The SE Health Center was closed for construction in early August and experienced a break in. While the Health Center was secured at the time of the break in, file cabinets inside the clinic were unlocked. Personal information about medical treatments and prescription information was not accessed. The county has policies and procedures for securing personal information, and those policies are being reviewed with staff involved in this incident. The file cabinets have since been moved to a more secure location.

#### HRSA TA Results

TA Site Visit Report

HRSA technical assistance virtual visit primary goal was to provide recommendations to improve program performance in administration, governance, and fiscal areas. The TA report shared with Board members details HRSA's feedback specifically regarding the Enterprise Fund as it relates to CH. 15.

#### **Vaccine Demographics**

	Reviewed vaccine totals overall, totals by day, totals by race/ethnicity, and language served.		
	ED Evaluation		
	The CHCB Executive Committee has been asked for feedback about the current evaluation form. If you have not provided feedback, please do so soon.		
	Board Retreat		
	<ul> <li>Tentative (virtual) Friday Nov. 19, 2021 -</li> <li>full day with full Board meeting, team building, and next steps with Welcome Health branding guidelines.</li> <li>Contact Francisco to join the retreat planning committee.</li> </ul>		
	<ul> <li>Questions?</li> <li>Can the retreat be scheduled on a weekend instead? Francisco will email the CHCB membership for an optimal date.</li> </ul>		
Committee Updates/Council Business Harold Odhiambo, Chair	Harold - There was a delay in logging at the August 23 meeting, Fabiola opened that meeting. On 8/23, Tasha presented Welcome Health and vaccination clinic info. Adrienne provided details on moving La Clinica. Jeff presented on the Enterprise Fund. Francisco presented on the tentatively scheduled all day virtual Nov. 19 retreat.		
	The executive committee has agreed to postpone hybrid meetings until the new year. This Board will continue with Zoom meetings until further notice.		

	A CHCB emergency meeting is scheduled 9/27		
Meeting Adjourns	The Board Chair adjourned the meeting at 7:48 PM. The next public meeting will be on October 11, 2021 via Zoom.		

Signed:\_\_\_\_\_ Date:\_\_\_\_\_ Pedro Prieto Sandoval, Secretary

Signed:\_\_\_\_\_ Date:\_\_\_\_\_

Harold Odhiambo, Board Chair

Scribe taker name/email: Jodi Shaw, jodi.k.shaw@multco.us



Please type or copy/paste your content in the white spaces below. When complete, please return/share the document with **Francisco Garcia**, **f.garcia7@multco.us** 

Presentation Title	Approval of Adjusted HRSA FY22 Budget Period Renewal Budget						
Type of Presenta	Type of Presentation: Please add an "X" in the categories that apply.						
Inform Only	Annual /         New Proposal         Review & Input         Inform & Vote						
	X		X				
Date of Presentation:	10/11/2021	Program / Area:	/ Health Center Program				
Presenters:	Jeff Perry, Chief Financial Officer, ICS						
Project Title and Brief Description:							

# Project Title and Brief Description:

Adjusted HRSA FY22 Budget Period Renewal (BPR) Budget: On 8/9/21, the CHCB approved the submission of and budget for the FY22 BPR which funds the Community Health Center and Health Care for the Homeless programs. The budget amount approved was \$9,642,194 for the budget period of 1/1/22-12/31/22. On 8/12/21, HRSA increased the FY22 budget amount to \$9,809,194.

## Describe the current situation:

The increase in FY22 budget amount is due to HRSA adding \$167,000 in Integrated Behavioral Health (IBH) supplemental funds to the base grant award. The IBH supplemental application and budget was approved by the CHCB on 5/13/19. The IBH project began on 9/1/19 and focuses on strengthening clinical workflows and practice transformation for integrated behavioral health services and administering Medication Assisted Treatment to health center patients. IBH funded staff include a Licensed Clinical Social Worker and Project Manager. The addition of IBH funds to the FY22 base grant award will continue to support these staff. There will be no changes in services or scope related to adding IBH funds to the base grant award.

The new FY22 budget for \$9,809,194 was submitted to HRSA on the BPR application deadline of 8/13/21. The budget is included at the end of this presentation summary.

#### Why is this project, process, system being implemented now?

The CHCB is required to vote on approving the new FY22 base grant award budget which includes the additional IBH funds. The change is related to the funds now being rolled into our base grant.

Briefly describe the history of the project so far (Please indicate any actions taken to address needs and cultures of diverse clients or steps taken to ensure fair representation in review and planning):

The CHCB approved the base grant award budget on 8/9/21 for \$9,642,194 and should now vote on approving the increased base grant award budget of \$9,809,194 which was submitted on 8/13/21.

List any limits or parameters for the Board's scope of influence and decision-making:

None

Briefly describe the outcome of a "YES" vote by the Board (Please be sure to also note any financial outcomes):

A "yes" vote means the CHCB approves the increased base award budget for \$9,809,914

Briefly describe the outcome of a "NO" vote or inaction by the Board (Please be sure to also note any financial outcomes):

A "no" vote means the increased base award budget for \$9,809,914 is not approved as is and must be revised and resubmitted to HRSA.

Which specific stakeholders or representative groups have been involved so far?

The CHCB approved submission of the IBH application and FY22 BPR.

Who are the area or subject matter experts for this project? (Please provide a brief description of qualifications)

Tasha Wheatt-Delancy and Jeff Perry (program leadership). Hasan Bader; Alexander Lehr O'Connell ; and Kevin Minor (finance, grant management, and IBH implementation).



# What have been the recommendations so far?

Not applicable.

# How was this material, project, process, or system selected from all the possible options?

Not applicable.

	Budgeted Amount	Non-Federal Funds	Total Budget			
A. Personnel, Salaries and Fringe						
Total Personnel	\$5,056,895	\$46,391,789	\$51,361,985			
Personnel Description: Clinical and administ	rative staff. Toto	al of 60.71 Full Time Equ	ivalent (FTE).			
Fringe Benefits	\$3,473,950	\$32,353,424	\$35,766,703			
Total Salaries, Wages and Fringe	\$8,530,845	\$78,745,213	\$87,276058			
B. Supplies						
Pharmaceuticals	-	\$18,588,126	\$18,588,126			
Medical and Dental Supplies	-	\$1,556,519	\$1,556,519			
Office Supplies	-	\$691,786	\$691,786			
Total Supplies	-	\$20,836,431	\$20,836,431			
C. Contract Costs						
Primary Care Contracts	\$142,040	\$1,313,911	\$1,455,951			
Dental Contracts	-	\$102,825	\$102,825			
Non-Patient Care Contracts	-	\$1,110,875	\$1,110,875			
Total Contractual	\$142,040	\$2,527,611	\$2,669,651			
D. Travel and Training	D. Travel and Training					
Total Travel and Training	-	\$48,272	\$48,272			
E. Equipment	E. Equipment					
Pharmacy/Lab Equipment	-	\$304,500	\$304,500			



Total Equipment	-	\$304,500	\$304,500	
F. Other Costs				
Internal Services	-	\$16,036,433	\$16,036,433	
On-Call and Temporary	-	\$1,064,434	\$1,064,434	
Premium: Language, shift, and lead incentives	-	\$552,951	\$552,951	
Education and Training	-	\$426,948	\$426,948	
Dues and Subscriptions	-	\$141,876	\$141,876	
Rentals	-	\$81,770	\$81,770	
Repairs and Maintenance	-	\$78,841	\$78,841	
Communications	-	\$5,000	\$5,000	
Total Other	-	\$18,388,253	\$18,388,253	
Total Direct Costs (A+B+C+D+E+F)	\$8,672,885	\$120,850,280	\$129,375,795	
Indirect Costs				

The FY 2022 Multhomah County Cost Allocation Plan has set the Health Department's indirect rate at 13.32% of Personnel Expenses (Salary and Fringe Benefits). The rate includes 3.21% for Central Services and 10.11% for Departmental.

Total Indirect Costs (13.32% of A)	\$1,136,309	\$10,606,273*	\$11,742,582
Total Project Costs (Direct + Indirect)	\$9,809,194	\$131,456,553	\$141,265,747

\*Indirect costs for non-federal funds do not equal 13.32% of Column A, as indirect also includes charges related to on-call staff, which are included in the Other category, and some funding streams have a 10% cap on indirect costs.

	Revenue	Comments (Note any special conditions)	Total Revenue
G. Direct Care Services and Visits			
Medicare	\$3,311,300		\$3,311,300
Description of Medicare revenue: 4,635 patients;	21,685 billable vis	its; \$152.70 per visit	
Medicaid	\$77,522,391		\$77,522,391



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Description of Medicaid revenue: 46,058 patients	; 214,168 billable v	visits; \$361.97 per visit	
Self-Pay	\$999,212		\$999,212
Description of Self-Pay revenue: 9,547 patients; 4	1,530 billable visi	ts; \$24.06 per visit	
Other Third Party Payments	\$1,600,726		\$1,600,726
Description of Other Third Party revenue: 2,081	patients; 9,572 bill	able visits; \$167.23 per visi	t
Total Direct Care Revenue	\$83,433,628		\$83,433,628
H. Other Income		-	
Other Federal	\$2,725,167		\$2,725,167
State Government	\$1,343,449		\$1,343,449
Local Government	-		-
Private Grants/Contracts	\$460,880		\$460,880
Contributions	-		-
Other – Pharmacy Fees / PCPCH	\$43,493,429		\$43,493,429
Applicant (County General Fund)	-		-
Total Indirect Care and Incentive Revenue	\$48,022,925		\$48,022,925
Total Anticipated Project Revenue (G+H)	\$131,456,553		\$131,456,553

Board Notes:



Please type or copy/paste your content in the white spaces below. When complete, please return/share the document with **Francisco Garcia**, **f.garcia7@multco.us** 

Presentation Title	Removal of Sports M	Removal of Sports Medicine from Scope													
Type of Presentat	Type of Presentation: Please add an "X" in the categories that apply.														
Inform Only	Annual / Scheduled Process	New Proposal	Review & Input	Inform & Vote											
Date of Presentation:	10/11/21     Program / Area:     Primary Care														
Presenters:	Debbie Powers – Director of Nursing														
Project Title and I	Brief Description:														
Removal of Sports	Removal of Sports Medicine from Scope														
Describe the curr	Describe the current situation:														
for our clien constraints a At the same The current Payments re In FY 2020, In FY 2020, \$25,092.72	ught in 2 physicians fi ts. This was placed o and the need for phys time, we reviewed se contract with OHSU h eceived are about 25% 228 hours were billed fees were \$51,300, p e net loss was over \$5	on hold during the C ical distancing. ervices provided, ex has since expired. % of charges I by OHSU, 315 par ayments received w	OVID-19 pandemic d penses and revenue. tients seen.	lue to staffing											
Why is this projec	t, process, system b	eing implemente	d now?												
and staffing payment inc offer service	<ul> <li>hy is this project, process, system being implemented now?</li> <li>This service was not provided during the COVID-19 pandemic due to initial clinic closures and staffing shortages. We do not currently have an active contract. OHSU has requested a payment increase within a new contract. Additionally, the service is not scaled up enough to offer services to clients across ICS. We need to determine if we want to renew this contract and reinstate this service.</li> </ul>														



Briefly describe the history of the project so far (Please indicate any actions taken to address needs and cultures of diverse clients or steps taken to ensure fair representation in review and planning):

- Clients are already being redirected to other access points for health care as per our usual referral process.
- See above for history.

List any limits or parameters for the Board's scope of influence and decision-making:

- The change requires Council approval via formal vote.
- This vote will impact the services provided at NEHC and Mid County.

Briefly describe the outcome of a "YES" vote by the Board (Please be sure to also note any financial outcomes):

- ICS will submit a change in scope request to HRSA to remove Sports Medicine as a service provided by the health center.
- ICS will no longer provide contracted Sports Medicine services at NEHC and Mid County Clinic. Leadership will consider alternative options for musculoskeletal services for our clients. ICS will continue to refer externally as we have been doing for the entirety of the COVID-19 pandemic.

Briefly describe the outcome of a "NO" vote or inaction by the Board (Please be sure to also note any financial outcomes):

• ICS would have to strategize how to restart these services and make them financially neutral

Which specific stakeholders or representative groups have been involved so far?

- Debbie Powers Director of Nursing
- Amy Henninger- Primary Care Medical Director
- Katie Thornton- Northern Regional Health Center Manager
- Amaury Sarmiento- Mid County and La Clinica Regional Health Center Manager
- Robin Harpole- Revenue Cycle Analyst/Contract Strategist
- Jeff Perry- Health Center CFO

Who are the area or subject matter experts for this project? (Please provide a brief description of qualifications)

- Debbie Powers Director of Nursing
- Amy Henninger- Primary Care Medical Director
- Katie Thornton- Northern Regional Health Center Manager
- Amaury Sarmiento- Mid County and La Clinica Regional Health Center Manager



- Robin Harpole- Revenue Cycle Analyst/Contract Strategist
- Jeff Perry- Health Center CFO

#### What have been the recommendations so far?

- No longer offer this service and continue to refer externally for these services and to remove from our HRSA scope.
- Identify alternative options for musculoskeletal care for our clients.

How was this material, project, process, or system selected from all the possible options?

- Patients are already being routed to other sites and location is not an optimal space to provide care.
- Compliance with HRSA requires action, as there are currently no providers on site at the clinic.

Board Notes:



Please type or copy/paste your content in the white spaces below. When complete, please return/share the document with **Francisco Garcia**, **f.garcia7@multco.us** 

Presentation Title	Expanding Mobile (	Clinio	c Services								
Type of Presenta	tion: Please add an	"X" i	n the catego	ories	s that apply.						
Inform Only	Annual / Scheduled Process	N	ew Proposal	Τ	Review & Input	Inform & Vote					
				Ι		X					
Date of Presentation:	on: 10/11/21 Program / Area: ICS Operations										
Presenters:	Ryan Linskey										
Project Title and	Brief Description:										
Mobile Clinic Va	n Build Out and Purc	chase	9								
Describe the cur	rent situation:										
	es not offer any mob n would allow us to n e community.				•						
Why is this projec	ct, process, system b	peing	; implemente	ed r	now?						
ICS has been aw	arded specific gran	nt mc	oney to purch	nase	e a mobile clinic	van.					
-	he history of the proj nd cultures of divers ning):	•	•		-						
Healthcare for th	ne homeless										
List any limits or p	parameters for the B	oard	's scope of i	nflu	ence and decisio	on-making:					
- Staff Assign - Operation	nment al Decision Making										



Briefly describe the outcome of a "YES" vote by the Board (Please be sure to also note any financial outcomes):

A "yes" vote would allow us to plan and explore mobile clinical operations in the community

Briefly describe the outcome of a "NO" vote or inaction by the Board (Please be sure to also note any financial outcomes):

A "no" vote would keep the status quo with established clinical services and locations.

Which specific stakeholders or representative groups have been involved so far?

Chief Medical Officer, Chief Operations Officer, Executive Director, Deputy Director, Director of Nursing.

Who are the area or subject matter experts for this project? (Please provide a brief description of qualifications)

Ryan Linskey - ICS Logistics Supervisor, Experience Ordering Equipment, working with vendors and our facilities department.

Debbie Powers - Medical and organizational expertise

Bernadette Thomas - Clinical oversight of medical, dental, and pharmacy services.

## What have been the recommendations so far?

Mobile Services could be provided (1) To "extend" services provided in our health centers, for example, directly observed therapy for treatments like tuberculosis, harm reduction activities as part of our substance use disorders program, homeless outreach, HIV/HCV testing and treatment referral (2) to "expand" services - for example, provide comprehensive primary services and dental preventive services to migrant workers, where they work, or provide expanded scope dental services at school health locations, or to provide healthcare for homeless services at campgrounds.

 "Expanded Services" would require change in scope and additional funding; longer program set up time. "Extending" existing programs would require pulling staff from current assignments, and would impact our brick-and-mortar operations.

## How was this material, project, process, or system selected from all the possible options?

At the request of the Executive Director.

Board Notes:



Please type or copy/paste your content in the white spaces below. When complete, please return/share the document with **Francisco Garcia**, <u>f.garcia7@multco.us</u>

Presentation Title	REDI Initiative Rollout P	EDI Initiative Rollout Plan												
Type of Presentation: Please add an "X" in the categories that apply.														
Inform Only	Annual / Scheduled Process													
Х														
Date of Presentation:	Oct 11, 2021	Oct 11, 2021 Program / Area: ICS												
Presenters:	Abeer Bee Yakzan, RE	DI Project Manag	er											
Project Title and P	ief Deseriation.													

#### Project Title and Brief Description:

#### REDI Initiative (Race, Ethnicity, Diversity, Inclusion)

Integrated Clinical Services (ICS) will develop five task forces to effectively meet the needs of the health center population, directly address systemic racism in healthcare, and continue the legacy of community health centers. The goals of the task forces will be to:

- 1. Eliminate racial inequities in the Health Center Policies, Procedures and Practices.
- 2. Develop Clinical Practices centered on racial and health equity using public health and population health strategies and decolonizing data.
- 3. Establish Training and Development opportunities focused on racial equity for employees and management.
- 4. Build infrastructure to support Racial Equity.
- 5. Develop sustainable health center culture centered on racial equity.

#### Describe the current situation:

- Current health center policies are not culturally or linguistically appropriate
- Current health center policies are not offered in alternate languages or formats
- Current data on population/ patient health and access are not reported by race/ethnicity, language, and disability
- Current clinical practices are not centered around race and health equity
- Current training opportunities for ICS employees and management do not focus on racial equity
- Currently, there is no existing platform that allows providers to seek consultation from peers and consider pertinent case studies
- Currently, there are no training platforms that offer ICS employee monthly racial equity trainings
- Current infrastructure does not support racial equity
- Current, strong relationships and MOA's do not exist between ICS and racially/ethnically diverse community based organizations



#### • Current annual benchmarks do not include racial equity markers

#### Why is this project, process, system being implemented now?

This project was one of the ICS's responses to the death of George Floyd and the Black Lives Matter Movement in the spring of 2020. Race and ethnicity remain the top indicators of both access to healthcare and health outcomes. By leading with race, we are committing to taking on the root causes of inequities within our community health centers and to focus where we can to have the biggest impacts. It is critical to address all social justice issues, and we will center our efforts to lead with racial equity as an institutional approach that's necessary across the board.

Briefly describe the history of the project so far (Please indicate any actions taken to address needs and cultures of diverse clients or steps taken to ensure fair representation in review and planning):

The project manager has been onboarded and the REDI Committee, consisting of SLICS members, has convened. SLICS Task Force Co-Leads have been selected. The RED Initiative is being socialized to ICS management and leadership, and we will eventually begin socializing to all ICS staff. Staff will be recruited to serve as Task Force Co-Leads and members. We intend to recruit staff from varied job backgrounds and clinic locations, and aim to have staff of color and under-represented groups bring their point of views to our task forces.

List any limits or parameters for the Board's scope of influence and decision-making:

N/A

Briefly describe the outcome of a "YES" vote by the Board (Please be sure to also note any financial outcomes):

N/A

Briefly describe the outcome of a "NO" vote or inaction by the Board (Please be sure to also note any financial outcomes):

N/A

Which specific stakeholders or representative groups have been involved so far?

The Project Sponsor (Tasha Wheatt-Delancy), REDI Project Manager, Managers of ICS (MICS), Senior Leadership of ICS (SLICS), and Health Equity Specialists have been involved so far. ICS Staff members and external stakeholders have yet to be involved.

Who are the area or subject matter experts for this project? (Please provide a brief description of qualifications)

SME (Data & Reporting) - Rajan Baheti - Development Analyst SME (Quality & Policy) - Brieshon D'Agostini - Quality Manager for ICS SME (Budget & Finance) - Jeff Perry - Senior Finance Manager

What have been the recommendations so far?



- Incorporate equity into all relevant policies
- Integrate equity into all ICS models
- Use equity-relevant metrics
- Gauge level of understanding of health equity already existing among staff
- Internally, assess climate and culture with an equity focus
- Externally, bring on on new equity partners
- Build capacity for equity; increase engagement of persons from under-represented, minority backgrounds in health equity trainings
- Monitor progress through an equity lens

How was this material, project, process, or system selected from all the possible options?

This project embraces managers and staff working closely together, with an attempt to include staff members from all roles and divisions of ICS who wish to serve on task forces.

Board Notes:

# Multnomah County Federally Qualified Health Center

# Year-End Financial Statements

FY 2021 Updated 09/09/2021

Prepared by: Financial and Business Management Division



# Multnomah County Health Department Community Health Council Board - Financial Statement

For Period Ending J une 30, 2021 Percentage of Year Complete: 100%

## Community Health Center - Monthly Highlights

**Financial Statement:** For period 12 in Fiscal Year 2021 (July 2020 - June 2021)

						<u>% of Budget</u>
	<u> </u>	<u>TD Actuals</u>	<u>Budget</u>	<u>[</u>	<u> Xifference</u>	YTD
<u>Revenue:</u>	\$1	.39,470,987	\$145,208,265	\$	5,737,278	96%
Expenditures:	\$1	.36,023,673	\$145,208,265	\$	9,184,592	94%
Surplus/ (Deficit)	\$	3,447,315				

#### Recent Budget Modifications:

<u>Periodadded</u>	<u>Name</u>	<u>Budmod #</u>	<u>Amount</u>
11 May	Provider Relief Fund	Budmod-HD-032-21	\$ 7,491,175
12 J une	ICS FY21 COV ID-19 funding	Budmod-HD-033-21	\$ 238,174

- Expenditures are tracking at 94% which is primarily due to personel and internal services which are tracking at 97% and 91% respectively.





# Multnomah County Health Department Community Health Council Board - Financial Statement

For Period Ending J une 30, 2021 Percentage of Year Complete: 100%

# Community Health Center

	Ad	opted Budget	Re	evised Budget	Bud	dgetChange	01 July	02 Aug	03 Sept	040ct	05 Nov	06 Dec
Revenue												
County General Fund Support	\$	10,121,214	\$	5,222,198	\$	(4,899,016)	\$ 435,183	\$ 435,183	\$ 435,183	\$ 435,183	\$ 435,183	\$ 435,183
General Fund Feesand Misc Rev	\$	-	\$	-	\$	-	\$ 4,818	\$ 17,641	\$ 7,271	\$ 6,157	\$ 5,273	\$ 5,862
Grants-PC 330(BPHC)	\$	9,994,455	\$	9,994,455	\$	-	\$ -	\$ 1,056,312	\$ 1,004,805	\$ 1,022,045	\$ 1,009,220	\$ (102,209)
Grants-COVID-19	\$	-	\$	8,656,326	\$	8,656,326	\$ -	\$ -	\$ 32,174	\$ 25,007	\$ 12,498	\$ 32,799
Grants-AllOther	\$	9,036,672	\$	4,983,821	\$	(4,052,851)	\$ 698,819	\$ 496	\$ 933,577	\$ 784,981	\$ 811,960	\$ 684,513
Q uality & Incentives Payments	\$	6,722,000	\$	6,952,000	\$	230,000	\$ -	\$ -	\$ 682,500	\$ 2,424,515	\$ 5,408	\$ 568,655
Health Center Fees	\$	109,550,304	\$	106,038,784	\$	(3,511,520)	\$ 779,461	\$ 13,191,600	\$ 6,340,430	\$ 9,475,457	\$ 6,798,063	\$ 7,615,455
Self Pay Client Fees	\$	1,214,770	\$	1,214,770	\$	-	\$ 29,056	\$ 57,042	\$ 45,990	\$ 86,436	\$ 39,337	\$ 51,407
Year-end Beginning Working Capital	\$	2,515,544	\$	2,145,911	\$	(369,633)	\$ 178,826	\$ 178,826	\$ 178,826	\$ 178,826	\$ 178,826	\$ 178,826
Write-offs	\$	-	\$		\$	-	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 
Total	\$	149,154,959	\$	145,208,265	\$	(3,946,694)	\$ 2,126,163	\$ 14,937,100	\$ 9,660,754	\$ 14,438,607	\$ 9,295,769	\$ 9,470,491
Expense												
Personnel	\$	98,585,933	\$	91,524,667	\$	(7,061,266)	\$ 7,233,842	\$ 7,033,847	\$ 7,679,089	\$ 7,607,023	\$ 7,382,760	\$ 7,864,022
Contracts	\$	4,654,127	\$	3,698,277	\$	(955,850)	\$ 90,123	\$ 80,949	\$ 267,579	\$ 207,258	\$ 384,705	\$ 406,108
Materials and Services	\$	18,216,003	\$	22,206,133	\$	3,990,131	\$ 1,461,548	\$ 1,692,024	\$ 1,305,266	\$ 1,676,618	\$ 1,628,953	\$ 1,555,929
Internal Services	\$	27,437,897	\$	27,518,189	\$	80,291	\$ 1,087,730	\$ 2,743,492	\$ 1,807,649	\$ 2,211,768	\$ 2,064,364	\$ 1,506,898
Capital Outlay	\$	261,000	\$	261,000	\$	-	\$ 8,396	\$ -	\$ -	\$ -	\$ -	\$ 16,378
Total	\$	149,154,959	\$	145,208,265	\$	(3,946,694)	\$ 9,881,639	\$ 11,550,311	\$ 11,059,583	\$ 11,702,666	\$ 11,460,782	\$ 11,349,335
						-						
Surplus⁄ (Deficit)	\$	-	\$	-	\$	-	\$ (7,755,476)	\$ 3,386,788	\$ (1,398,829)	\$ 2,735,941	\$ (2,165,013)	\$ (1,878,845)





# Multnomah County Health Department Community Health Council Board - Financial Statement

For Period Ending J une 30, 2021 Percentage of Year Complete: 100%

#### Community Health Center

															Ye	earto Date		1	FY20 YE
	_Ade	opted Budget	Re	eviæd Budget	Bu	udgetChange	07 Jan		08 Feb	09 Mar		10 Apr	11 May	12 Jun		Total	%YTD	<u> </u>	Actuals
Revenue																		i	
County General Fund Support	\$	10,121,214	\$	5,222,198	\$	(4,899,016) \$	435,183		435,183	\$ 435,183		435,183	\$ 435,183	\$ 435,183	\$	5,222,198	100%	\$	10,803,795
General Fund Feesand Miss Rev	\$	-	\$	-	\$	- \$	12,845		8,426	\$ 4,803	1.1	13,757	\$ 8,483	\$ 16,359	\$	111,693		\$	- 1
Grants-PC 330(BPHC)	\$	9,994,455	\$	9,994,455	\$	- \$	9,974		863,403	\$ 915,521		985,313	\$ 903,650	\$ 1,847,014	\$	9,515,047	95%	\$	10,774,541
Grants-COVID-19	\$	-	\$	8,656,326	\$	8,656,326 \$	57,753		52,073	\$ 7,495,960		316,270	\$ 308,890	\$ 349,122	\$	8,682,545	100%	\$	3,902,288
Grants-All Other	\$	9,036,672		4,983,821	\$	(4,052,851) \$	278,485		744,901	\$ 337,024	\$	690,440	\$ 907,309	\$ 1,708,555	\$	8,581,060	172%		9,872,826
Medicaid Quality & Incentives	\$	6,722,000	\$	6,952,000	\$	230,000 \$	(5,408	)\$	1,188,184	\$ 2,705,847	\$	1,139,211	\$ 568,325	\$ 1,772,042	\$	11,049,279	159%		18,884,812
Health CenterFees	\$	109,550,304	\$	106,038,784		(3,511,520) \$	8,289,098	\$	7,389,581	\$ 7,241,622	\$	10,561,382	\$ 7,754,674	\$ 7,049,085	\$	92,485,906	87%		
Self Pay Client Fees	\$	1,214,770	\$	1,214,770	\$	- \$	55,798		58,356	\$ 71,582	\$	65,049	\$ 55,974	\$ 62,095	\$	678,121	56%		830,224
Year-end Beginning Working Capital	\$	2,515,544	\$	2,145,911	\$	(369,633) \$	178,826	\$	178,826	\$ 178,826	\$	178,826	\$ 178,826	\$ 1,178,053	\$	3,145,138	147%	\$	-
Write-offs	\$	+	\$	-	\$	- \$	-	\$	-	\$ -	\$	+	\$ -	\$ -	\$	-		\$	-
Total	\$	149, 154, 959	\$	145,208,265	\$	(3,946,694) \$	9,312,551	. \$	10,918,933	\$ 19,386,367	\$	14,385,431	\$ 11,121,314	\$ 14,417,508	\$?	139,470,987	96%	\$1	146,062,695
																			ļ
Expense						17 221 2221				7 - 40 - 07	-	<b>T</b> 4 60 000			-		270		
Personnel	\$	98,585,933	\$	91,524,667	\$	(7,061,266) \$	7,389,020		7,180,581	\$ 7,549,567	\$	7,190,690	\$ 7,196,258	\$ 7,025,337	\$	88,332,034	97%		88,695,600
Contracts	\$	4,654,127	\$	3,698,277	\$	(955,850) \$	295,805		178,514	\$ 134,688	\$	420,285	\$ 334,927	\$ 858,835	\$	3,659,777	99%		4,764,622
Materialsand Services	\$	18,216,003	\$	22,206,133	\$	3,990,131 \$	1,694,300	\$	1,350,048	\$ 1,552,153	\$	1,447,100	\$ 1,710,998	\$ 1,907,172	\$	18,982,109	85%	6.0300	19,361,647
Internal Services	\$	27,437,897	\$	27,518,189	\$	80,291 \$	2,166,857	\$	1,392,674	\$ 2,846,696	\$	1,535,263	\$ 2,348,773	\$ 3,208,921	\$	24,921,085	91%	\$	25,623,565
Capital Outlay	\$	261,000	\$	261,000	\$	- \$	1.7	\$	26,499	\$ 14,552	\$	-	\$ -	\$ 62,842	\$	128,667	49%	\$	209,531
Total	\$	149, 154, 959	\$	145,208,265	\$	(3,946,694) \$	11,545,982	\$	10,128,317	\$ 12,097,655	\$	10,593,338	\$ 11,590,956	\$ 13,063,107	\$2	136,023,673	94%	\$1	138,654,965
Surplus' (Deficit)	\$	-	\$	-	\$	- \$	(2,233,431	) \$	790,617	\$ 7,288,712	\$	3,792,093	\$ (469,642)	\$ 1,354,401	\$	3,447,316		\$	7,407,730
-																			





### Multnomah County Health Department Community Health Council Board FY 2021 YTD Actual Revenues & Expenses by Program Group

FY 2021 YTD Actual Revenues & Expenses by Program Group For Period Ending J une 30, 2021 Percentage of Year Complete: 100%

						Primary C are	Quality &
	Category Description	Admin	Non-IC S	Dental	Pharmacy	Clinics	Compliance
Revenues	County General Fund Support	1,436,151	1,410,164	-	-	143,931	439,348
	General Fund Feesand MiscellaneousRevenue	(25)	2,302	-	50,477	34,504	22,521
	Grants-HRSA PC 330 Health Center Cluster	1,762,992	-	401,202	-	6,253,322	396,310
	Grants-HRSA Healthy Birth Initiatives	-	673,281	-	-	-	-
	Grants-HRSA Ryan White	-	-	-	-	-	-
	Grants-DHHS and OHA Ryan White	-	-	-	-	-	-
	Grants-OHA Non-Residential Mental Health Services	-	2,970,557	-	-	-	-
	Grants-All Other	306,503	333,350	41,093	-	30,544	-
	Grants-OtherCOVID-19Funding	62,239	-	6,688,827	-	729,361	-
	Grants-HHSCARESAct Provider Relief	-	-	-	-	(0)	-
	Grants-HRSA Health Center CARES Act	-	-	-	-	-	-
	Grants-HRSA Expanding Capacity for CoronavirusTesting	610,707	-	-	-	-	-
	Medicaid Quality and Incentive Payments	5,483,231	-	2,099,548	-	-	3,466,501
	Health Center Fees	1,813,108	2,456,044	14,143,427	30,163,516	40,034,107	-
	Self Pay Client Fees	-	-	102,607	256,216	319,045	-
	Behavioral Health	-	-	-	-	-	-
	Beginning Working Capital	959,193	158,131	500,000	-	15,850	787,780
RevenuesTo	tal	12,434,099	8,003,829	23,976,703	30,470,210	47,560,666	5,112,460
Expenditures	s Personnel Total	10,770,172	8,213,325	17,422,660	7,121,318	31,355,087	3,919,037
	Contractual Services Total	699,895	635,403	282,918	62,972	1,701,316	75,002
	Internal Services Total	2,663,827	1,461,881	4,748,064	3,081,309	9,126,790	848,213
	Materials & Supplies Total	304,238	46,806	1,150,550	15,701,285	1,166,556	48,555
	Capital Outlay Total			99,943	17,957		
Expenditures	sTotal	14,438,132	10,357,416	23,704,135	25,984,840	43,349,749	4,890,807
NetIncome/	(Loss)	(2,004,033)	(2,353,586)	272,568	4,485,369	4,210,917	221,652
Year-end B/	VC Carried to Fiscal Year 2022	1,775,473	<u>-</u>	3,593,476	-	15,850	2,258,351





# Multhomah County Health Department Community Health Council Board FY 2021 YTD Actual Revenues & Expenses by Program Group For Period Ending J une 30, 2021

Percentage of Year Complete: 100%

		Student Health			venintalera			%of	FY20 YE
	Category Description	Centers	HIV Clinic	Lab	Y-T-D Actual	Y-T-D Budget	Reviæd Budget	Budget	Actuals
Revenues	County General Fund Support	1,792,604	-	-	5,222,198	5,222,198	5,222,198	100%	10,607,818
	General Fund Fees and Miscellaneous Revenue	1,914	-	-	111,693	-	-	0%	156,917
	Grants-HRSA PC 330 Health Center Cluster	249,277	451,944	-	9,515,047	9,994,455	9,994,455	95%	10,774,541
	Grants-HRSA Healthy Birth Initiatives	-	-	-	673,281	-	-	0%	980,110
	Grants-HRSA Ryan White	-	2,657,247	-	2,657,247	2,519,826	2,519,826	105%	1,293,399
	Grants-DHHS and OHA Ryan White	-	347,799	-	347,799	359,952	359,952	97%	1,527,370
	Grants-OHA Non-Residential Mental Health Services	-	-	-	2,970,557	447,438	447,438	664%	2,546,920
	Grants-All Other	906,334	314,353	-	1,932,177	1,656,605	1,656,605	117%	2,940,570
	Grants-OtherCOVID-19Funding	503,463	87,948	-	8,071,838	8,045,619	8,045,619	100%	136,660
	Grants-HHSCARESAct Provider Relief	-	-	-	(0)	-	-	0%	1,581,706
	Grants-HRSA Health Center CARES Act	-	-	-	-	-	-	0%	1,763,780
	Grants - HRSA Expanding Capacity for CoronavirusTesting	, -	-	-	610,707	610,707	610,707	100%	420,142
	Medicaid Quality and Incentive Payments	-	-	-	11,049,279	6,952,000	6,952,000	159%	16,853,807
	Health CenterFees	1,539,785	2,335,919	-	92,485,906	106,038,784	106,038,784	87%	91,037,886
	Self Pay Client Fees	140	112	-	678,121	1,214,770	1,214,770	56%	830,224
	Behavioral Health	-	-	-	-	-	-	0%	39,059
	Beginning Working Capital	-	724,184	-	3,145,138	2,145,911	2,145,911	147%	2,571,786
<b>Revenues</b> Tot		4,993,517	6,919,506		139,470,988	145,208,265	145,208,265	96%	146,062,696
Expenditures	s Personnel Total	3,314,289	4,603,134	1,613,011	88,332,034	91,524,667	91,524,667	97%	88,695,600
	Contractual Services Total	85,799	94,988	21,483	3,659,777	3,698,277	3,698,277	99%	4,764,622
	InternalServicesTotal	1,168,806	1,333,418	488,777	24,921,085	27,518,189	27,518,189	91%	25,623,565
	Materials& SuppliesTotal	221,114	187,382	155,624	18,982,109	22,206,133	22,206,133	85%	19,361,647
6-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	Capital Outlay Total	-	-	10,767	128,667	261,000	261,000	49%	209,531
Expenditures	sTotal	4,790,009	6,218,922	2,289,662	136,023,673	145,208,265	145,208,265	94%	138,654,965
Netincome/(	(Loss)	203,508	700,584	(2,289,662)	3,447,316	s.	<u>7</u> 5	Ĩ	7,407,730
Year-end BA	VC Carried to Fiscal Year 2022	2,000	724,184	-	8,369,334				





# Multnomah County Health Department Community Health Council Board - Financial Statement For Period Ending J une 30, 2021

Percentage of Year Complete: 100%

## Community Health Center-Notes:

County General Fund Support reflects the amount budgeted (1/12 per month), which may not be the actual amount used by the end of the year.

The Revised Budget differs from the Adopted Budget due to budget modifications, see those listed on the budget adjustments page.

Provider relief of \$300k received in FY20 was recognized in FY21 and \$7.4m was received and recognized in FY21.

Expenditures in some programs differ significantly each month based on service needs. Student Health Centers have few expenses in the summer as most sites are closed.

All non-ICS Service Programs will be removed from the health center scope effective J une 30th, 2021. In FY21, non-ICS service programs included services in the behavioral health and public health divisions.

Administrative Programs include the following: ICSAdministration, ICSHealth Center Operations, ICSPrimary Care Admin & Support





# Multnomah County Health Department Community Health Council Board - Financial Statement For Period Ending J une 30, 2021

Percentage of Year Complete: 100%

#### Community Health Center - Definitions

**<u>Budget</u>** Adopted budget is the financial plan adopted by the Board of County Commissioners for the current fiscal year. <u>Revised Budget</u> is the Adopted budget plus any changes made through budget modifications as of the current period.

Revenue: are tax and non-tax generated resources that are used to pay for services.

General Fund 1000: The primary sources of revenue are property taxes, business income taxes, motor vehicle rental taxes, service charges, intergovernmental revenue, fees and permits, and interest income.

General fund Fees& Misc Rev: Revenues from services provided from Pharmacy related activities, including: refunds fro outdated/recalled medications and reimbursements from the state for TB and STD medications.

Grants- PC 330 (BPHC): Federal funding from the Bureau of Primary Care (BPHC) at the Health Resources and Services Administration (HRSA). Funding is awarded to federally qualified health centers (FQHC) to support services to un-/under-insured clients. This grant is awarded on a calendar year, January to December. Sometimes called the 330 grant, the H80 grant or the HRSA grant. Invoicing typically occurs one month after the close of the period because this is a cost reimbursement grant.

Grants- COVID-19, Fund 1515: Accounts for revenues and expenditures a sociated with the County's COVID-19 public health emergency response. Expenditures are restricted to public health services, medical services human services and measurestaken to facilitate COVID-19 public health measures (e.g., care for homeless population). Revenues are primarily from federal, state and local sources directed at COVID relief.

Grants- All Other, Federal/State Fund 1505: Accounts for the majority of grant restricted revenues and expenditures related to funding received from federal, state and local programs. The fund also includes some non-restricted operational revenues in the form of fees and licenses.

Quality & Incentives Payments (formerly Grants - Incentives): Payments received for serving Medicaid clients and a chieving specific quality metrics and health out comes

Health Center Fees Revenue from services provided in the clinic sthat are payable by insurance companies.

Self Pay Client Fees Revenue from services provided in the clinic sthat are payable by our clients.

Beginning working capital: Funding that has been earned in a previous period but unspent. It is then carried over into the next fiscal year to cover expenses in the current period if needed. Current balances have been earned over multiple years.

Write-offs A write-off is a cancellation from an account of a bad debt. The health department cancels bad debt when it has determined that it is uncollectible.





#### Multnomah County Health Department Community Health Council Board - Financial Statement

For Period Ending June 30, 2021 Percentage of Year Complete: 100%

#### Community Health Centers - Definitions cont.

Expenses are what the County spends to provide services to the community. Expenditure categories include personnel, materials and supplies, internal services, contracted services, and capital.

Personnel: Costs of salaries and benefits. Includes the cost of temporary employees.

Contracts professional services that are provided by non County employees: e.g., lab and x-ray services, interpretation services, etc.

Materials and Services non personnel expenses the program needs to perform its mission: e.g., medical and dental supplies, repairs & maintenance, supplies, etc.

Internal Services	Allocation Method
Facilities/Building Mgmt	FTE Count Allocation
IT/Data Processing	PC Inventory, Multco A lign
Department Indirect	FTE Count (Health HR, Health Business Ops)
CentralIndirect	FTE Count (HR, Legal, Central Accounting)
Telecommunications	Telephone Inventory
Ma∦Distribution	A ctive Mail Stops, Frequency, Volume
Records	Items Archived and Items Retrieved
Motor Pool	ActualUsage

Capital Outlay: Capital Expenditures-purchase of capital items that cost \$5,000 or more that have an expected useful life of more than one fiscal year. e.g., medical and dental equipment.

**<u>Unearned revenue</u>** is general ted when the County receives payment in a dvance for a particular grant or program. The funding is generally restricted to a specific purpose, and the revenue will be earned and recorded when certain criteria are met (spending the funds on the specified program, meeting benchmarks, etc.) The unearned revenue balance is considered a liability because the County has an obligation to spend the funds in a particular manner or meet certain programmatic goals. If these obligations are not met, the funder may require repayment of these funds.





#### Multhomah County Health Department Community Health Council Board - Budget Adjustments For Period Ending | une 30, 2021

Percentage of Year Complete: 100%

#### Community Health Centers

	Ado	Original opted Budget	idmod: HD- E 015-21	imod-HD- 013-21	emal-HD- 003-21	imod: HD- 001-21	Bu	udmod: HD- 007-21	B	udmod-HD- 021-21	BL	udmod-HD- 032-21	Bu	idmod-HD- 033-21	A	Other djustments*		Revised Budget	Mo	Budget odifications
Revenue			 	 	 															
County General Fund Support	\$	10,121,214	\$ -	\$ -	\$ 161,327	\$ -	\$	-	\$	-	\$	-	\$	-	\$	(5,060,343)	\$	5,222,198	\$	161,327
General Fund Feesand Misc F	\$	-	\$ -	\$ <u> </u>	\$ 	\$ 12	\$	1 <b>-</b> 1	\$	2	\$	-	\$	-	\$	14	\$	]	\$	20
Grants-PC 330(BPHC)	\$	9,994,455	\$ -	\$ -	\$ -	\$ -	\$	-	\$	-	\$	-	\$	-	\$	-	\$	9,994,455	\$	-
Grants-COVID-19	\$	-	\$ 316,270	\$ 610,707	\$ 12	\$ 2	\$	120	\$	20	\$	7,491,175	\$	238,174	\$	12	\$	8,656,326	\$	8,656,326
Grants-All Other	\$	9,036,672	\$ -	\$ -	\$ -	\$ -	\$	-	\$	102,538	\$	-	\$	-	\$	(4,155,389)	\$	4,983,821	\$	102,538
Medicaid Quality &	\$	6,722,000	\$ -	\$ -	\$ 14	\$ 2	\$	-	\$	20	\$	-	\$	-	\$	230,000	\$	6,952,000	\$	-
Health C enter Fees	\$	109,550,304	\$ -	\$ -	\$ -	\$ -	\$	-	\$	-	\$	-	\$	-	\$	(3,511,520)	\$3	106,038,784	\$	-
Self Pay Client Fees	\$	1,214,770	\$ -	\$ -	\$ 14	\$ 12	\$	-	\$	-	\$	-	\$	-	\$	-	\$	1,214,770	\$	20
Beginning Working Capital	\$	2,515,544	\$ -	\$ -	\$ -	\$ -	\$	-	\$	-	\$	-	\$	-	\$	(369,633)	\$	2,145,911	\$	-
Write-offs	\$	1.4	\$ -	\$ 4	\$ 12	\$ 12	\$	120	\$	2	\$	2	\$	-	\$	-	\$	-	\$	-2
Total	\$	149,154,959	\$ 316,270	\$ 610,707	\$ 161,327	\$ -	\$	-	\$	102,538	\$	7,491,175	\$	238,174	\$	(12,366,335)	\$]	145,208,265	\$	8,920,191
Expense							- 20													
Personnel	\$	98,585,933	\$ 283,143	\$ 534,332	\$ 161,327	\$ 2	\$	3,810	\$	-	\$		\$	167,988	\$	(9,274,450)	\$	91,524,667	\$	2,213,184
Contracts	\$	4,654,127	\$ -	\$ -	\$ -	\$ -	\$	-	\$	102,538	\$		\$	24,050	\$	(1,332,438)	\$	3,698,277	\$	376,588
Materialsand Services	\$	18,216,003	\$ -	\$ 76,375	\$ 34-	\$ (2)	\$	(4,256)	\$	-	\$	4,174,271	\$	26,481	\$	(282,738)	\$	22,206,133	\$	4,272,869
Internal Services	\$	27,437,897	\$ 33,127	\$ -	\$ -	\$ -	\$	446	\$	-	\$	2,004,322	\$	19,655	\$	(1,977,259)	\$	27,518,189	\$	2,057,550
CapitalOutlay	\$	261,000	\$ 121	\$ 2	\$ 8 <u>2</u>	\$ 12	\$	121	\$	-	\$	-	\$		\$		\$	261,000	\$	27
Total	\$	149,154,959	\$ 316,270	\$ 610,707	\$ 161,327	\$ -	\$	-	\$	102,538	\$	7,491,175	\$	238,174	\$	(12,366,335)	\$]	145,208,265	\$	8,920,191

#### Community Health Centers

#### <u>Notes</u>

The Revised Budget differs from the A dopted Budget due to the following budget modifications

#### Budget Modification #

- on# Budget Modification Description
- Budmod-HD-013-21 Expanding Capacity for COVID-19 Testing for ICS
- Budm od: HD-015-21 COVID-19 Provider Relief Funding
- Internal HD-003-21 Authorizing two position reclassifications within the Health Department
- Budmod: HD-001-21 Authorizing thirteen position reclassifications within the Health Department
- Budmod: HD-007-21 Authorizing three position reclassifications within the Health Department
- Budmod-HD-021-21 Increasing State MH Grant Revenue
- Budmod-HD-032-21 Provider Relief Fund
- Budm od-HD-033-21 IC S FY 21 C O V ID-19 funding

\*Other A djust ments are from grants with related programs that were removed from FQHC Scope.



# Multnomah County Federally Qualified Health Center

# Monthly Financial Reporting Package



Updated 10/06/2021

Prepared by: Financial and Business Management Division



#### Multnomah County Health Department Community Health Council Board - Financial Statement

For Period Ending August 31, 2021 Percentage of Year Complete: 16.7%

Community Health Center- Monthly Highlights

**Financial Statement:** For period 2 in Fiscal Year 2022 (July 2021 - June 2022)

				<u>%ofBudget</u>
	<u>YTD Actuals</u>	<u>Budget</u>	<u>Difference</u>	YTD
<u>Revenue:</u>	\$ 20,116,684	\$ 155,245,490	\$135,128,807	13%
Expenditures:	\$ 20,468,190	\$ 155,245,490	\$134,777,300	13%
<u>Surplus/(Deficit)</u>	\$ (351,506)	-		
Recent Budget Modification	<u>15'</u>			

<u>Period added</u>	<u>Name</u>	<u>Budmod #</u>	<u>Amount</u>
01 J uly	StateCARESAct	Budmod-HD-003-22	\$ 1,146,666

- Expenditures are tracking at 13% which is primarily due to personel and internal services which are tracking at 15% and 12% respectively.

- Grant revenues for PC 330 reflects \$920, 126 in related expenditures invoiced for July





### Multnomah County Health Department Community Health Council Board - Financial Statement

For Period Ending August 31, 2021 Percentage of Year Complete: 16.7%

Community Health Center	ommunity Health Center																				
	Adı	opted Budget	Re	evised Budget	Bur	dgetChange		01 July		02 Aug		03 Sept		04Oct	05 Nov	06 Dec	Yea	artoDate Total	%YTD	1	FY21 YE Actuals
Revenue																					
County General Fund Support	\$	-	\$	-	\$	- 5	\$	-	\$	-	\$	-	\$	-	\$ -	\$ -	\$	-		\$	5,222,198
General Fund Fees and Misc Re∨	\$	2.00	\$	-	\$	- 1	\$	4,380	\$	5,053	\$	-	\$	<del>.</del>	\$ 	\$ -	\$	9,433		\$	111,693
Grants-PC 330 (BPHC)	\$	9,309,724	\$	9,309,724		- !	\$	-	\$	920,126	\$	-	\$	-	\$ -	\$ -	\$	920,126	10%		9,515,047
Grants-COVID-19	\$	13,000,000			\$	1,146,666 \$	\$	-	\$	-	\$	-	\$	-	\$ -	\$ -	\$	-	0%		8,682,545
Grants-All Other	\$			4,235,186	\$	ś	\$	40	\$	31,261	\$	-	\$	-	\$ -	\$ -	\$	31,301	1%		8,581,060
Quality&IncentivesPayments	\$		\$	7,500,159	\$	- 4	\$	647,267	\$	544,656	\$	2	\$	-	\$ -	\$ -	\$	1,191,923	16%	100000	11,049,279
Health C enter Fees	\$	115,169,056	\$	115,169,056	\$	- 4	\$	8,866,217	\$	8,382,679	\$	-	\$	-	\$ -	\$ -	\$ .	17,248,896	15%		<u> </u>
Self Pay Client Fees	\$	1,244,879	\$	1,244,879	\$	- 9	\$	51,363	\$	57,006	\$	-	\$	<del></del>	\$ -	\$ -	\$	108,369	9%	\$	678,121
Preschool For All	\$	-	\$	-	\$	¢	\$	-	\$	-	\$	-	\$	-	\$ -	\$ -	\$	-		\$	-
Beginning Working Capital	\$	3,639,820	\$	3,639,820	\$	- 4	\$	303,318	\$	303,318	\$	-	\$	-	\$ -	\$ -	\$	606,637	17%	\$	3,145,138
Write-offs	\$	-	\$	-	\$	ć	\$		\$	-	\$	-	\$	-	\$ -	\$ -	\$	-		\$	-
Total	\$	154,098,824	\$	155,245,490	\$	1,146,666 \$	\$	9,872,585	\$	10,244,100	\$	-	\$	-	\$ -	\$ -	\$ 2	20,116,685	13%	\$ ]	139,470,987
Expense																					
Personnel	\$	88,758,656	\$	89,419,107	\$	660,451 \$	\$	6,843,236	\$	6,720,121	\$	-	\$	-	\$ -	\$ -	\$ 3	13,563,358	15%	\$	88,332,034
Contracts	\$	15,756,862	\$	16,246,172	\$	489,310 \$	\$	263,055	\$	149,337	\$	÷	\$	÷	\$ -	\$ -	\$	412,393	3%	\$	3,659,777
Materialsand Services	\$	21,652,095	\$	21,620,523	\$	(31,572) \$	\$	1,332,384	\$	1,765,936	\$	-	\$	-	\$ -	\$ -	\$	3,098,321	14%	\$	18,982,109
Internal Services	\$	27,626,711	\$	27,655,188	\$	28,477 \$	\$	1,165,983	\$	2,228,137	\$	-	\$	-	\$ -	\$ -	\$	3,394,120	12%	\$	24,921,085
Capital Outlay	\$	304,500	\$	304,500	\$	- !	\$	-	\$	-	\$	-	\$	-	\$ -	\$ -	\$	-	0%	\$	128,667
Total	\$	154,098,824	\$	155,245,490	\$	1,146,666 \$	\$	9,604,659	\$	10,863,531	\$	-	\$	-	\$ -	\$ -	\$ 2	20,468,190	13%	\$3	136,023,672
Surplus/(Deficit)	\$	-	\$	-	\$	- 9	\$	267,926	\$	(619,432)	\$	-	\$	-	\$ -	\$ -	\$	(351,506)		\$	3,447,315





#### Multhomah County Health Department Community Health Council Board FY 2022 YTD Actual Revenues & Expenses by Program Group

FY 2022 YTD A ctual Revenues & Expenses by Program G roup For Period Ending August 31, 2021 Percentage of Year Complete: 16.7%

					Primary Care	Quality &	Student Health
	Category Description	Admin	Dental	Pharmacy	Clinics	Compliance	Centers
Revenues	County General Fund Support	-	-	-	-	-	-
	General Fund Feesand Miscellaneous Revenue	-	-	650	4,084	4,255	443
	Grants-HRSA PC 330 Health Center Cluster	162,841	37,539	-	611,976	27,278	33,839
	Grants-HRSA Healthy Brth Initiatives	-	-	-	-	-	-
	Grants-HRSA Ryan White	-	-	-	-	-	-
	Grants-DHHS and OHA Ryan White	-	-	-	-	-	-
	Grants-OHA Non-Residential Mental Health Services	-	-	-	-	-	-
	Grants-All Other	16,968	-	-	-	-	40
	Grants-OtherCOVID-19 Funding	-	-	-	-	-	-
	Grants-HHSCARESAct Provider Relief	-	-	-	-	-	-
	Grants-HRSA Health Center CARES Act	-	-	-	-	-	-
	Grants-HRSA Expanding Capacity for CoronavirusTesting	-	-	-	-	-	-
	Medicaid Quality and Incentive Payments	596,286	-	-	-	595,637	-
	HealthCenterFees	393,875	2,700,853	6,084,009	7,189,939	-	326,219
	Self Pay Client Fees	-	14,914	38,443	52,813	-	-
	Behavioral Health	-	-	-	-	-	-
	Beginning Working Capital	349,688	81,949	-	-	175,000	-
RevenuesTot	tal	1,519,657	2,835,255	6,123,102	7,858,813	802,170	360,541
Expenditures	s Personnel Total	2,025,039	2,998,117	1,184,332	5,152,130	675,510	482,861
	Contractual Services Total	55,971	33,005	1,006	183,800	118,020	12,199
	Internal Services Total	389,835	638,383	473,319	1,331,005	132,140	175,552
	Materials& SuppliesTotal	26,970	140,515	2,695,800	92,773	18,652	21,904
	Capital OutlayTotal	<u> </u>	-	<u></u>	2	-	<u> </u>
Expenditures	sTotal	2,497,816	3,810,019	4,354,456	6,759,708	944,322	692,516
NetIncome/(	(العوما)	(978,159)	(974,764)	1,768,646	1,099,104	(142,152)	(331,974)
Total B/VC fro	om Prior Years	2,293,860	3,593,476	-	15,850	2,575,732	2,000





#### Multhomah County Health Department Community Health Council Board FY 2022 YTD Actual Revenues & Expenses by Program Group

FY 2022 YTD A ctual Revenues & Expenses by Program G roup For Period Ending A ugust 31, 2021 Percentage of Year Complete: 16.7%

	Catagory Description		HIV C linic	Lab	Y-T-D Actual		Dovinod Dudget	% of Pudget	FY21YE Actuals
Revenues	Category Description County General Fund Support			Lab -	r-i-D'Actual	Y-T-D Budget	Revised Budget	%ofBudget 0%	5,222,198
revenues	General Fund Feesand MiscellaneousRevenue			_	9,433	-		0%	111,693
	Grants-HRSA PC 330 Health Center Cluster		46,652	_	920,126	1,551,621	9,309,724	10%	
	Grants-HRSA Healthy Brth Initiatives					-	5,303,724	0%	9,919,047 673,281
	Grants-HRSA Ryan White					420,861	2,525,167	0%	
	Grants-DHHSand OHA Ryan White			_		59,250	355,500	0%	2,007,24, 347,799
	Grants-OHA Non-Residential Mental Health Service	.c		_	_	-	-	0%	
	Grants-All Other	.9	14,293	_	31,301	225,753	1,354,519	2%	1,932,177
	Grants-Other COVID-19 Funding		-	-	-	2,357,778	14,146,666	0%	
	Grants-HHS CARES Act Provider Relief		-	-	_	-	-	0%	(0)
	Grants-HRSA Health Center CARESAct		-	-	-	-	-	0%	
	Grants-HRSA Expanding Capacity for Coronavirus	Testina	-	-	-	-	-	0%	610,707
	Medicaid Quality and Incentive Payments	5	-	-	1,191,923	1,250,027	7,500,159	16%	
	Health Center Fees		554,001	-	17,248,896	19,194,843	115,169,056	15%	
	Self Pay Client Fees		2,199	-	108,369	207,480	1,244,879	9%	678,121
	Behavioral Health		-	-	-	-	-	0%	-
	Beginning Working Capital		-	-	606,637	606,637	3,639,820	17%	3,145,138
RevenuesTot	tal		617,145	-	20,116,685	25,874,248	155,245,490	13%	139,470,988
Expenditures	s Personnel Total		782,577	262,792	13,563,358	14,903,185	89,419,107	15%	88,332,034
	Contractual ServicesTotal		8,095	298	412,393	2,707,695	16,246,172	3%	3,659,777
	Internal ServicesTotal		190,139	63,746	3,394,120	4,609,198	27,655,188	12%	24,921,085
	Materials& SuppliesTotal		22,580	79,126	3,098,321	3,603,420	21,620,523	14%	
and the second se	Capital Outlay Total		-	-	-	50,750	304,500	0%	128,667
Expenditures	sTotal		1,003,391	405,961	20,468,190	25,874,248	155,245,490	13%	136,023,673
NetIncome/(	(Losa)		(386,246)	(405,961)	(351,506)	1 <del>7.</del>	5 <del>7</del>		3,447,316
Total BAC for	om Pior Years		724,184	-	9,205,101				





#### Multhomah County Health Department Community Health Council Board - Notes & Definitions For Period Ending August 31, 2021 Percentage of YearComplete: 16.7%

#### Community Health Center - Notes:

County General Fund Support reflects the amount budgeted (1/12 per month), which may not be the actual amount used by the end of the year.

The Revised Budget differs from the A dopted Budget due to budget modifications, see those listed on the budget adjustments page.

All non-ICS Service Programs were removed from the health center scope effective J une 30th, 2021.

Administrative Programs include the following: ICSAdministration, ICSHealth Center Operations, ICSPrimary Care Admin & Support





#### Community Health Center - Definitions

**<u>Budget</u>** Adopted budget is the financial plan adopted by the Board of County Commissioners for the current fiscal year. <u>Revised Budget</u> is the Adopted budget plus any changes made through budget modifications as of the current period.

**Revenue:** are tax and non-tax generated resources that are used to pay for services

General Fund 1000: The primary sources of revenue are property taxes, business income taxes, motor vehicle rental taxes, service charges, intergovernmental revenue, fees and permits, and interest income.

General fund Fees& Misc Rev: Revenues from services provided from Pharmacy related activities, including: refunds fro outdated/recalled medications and reimbursements from the state for TB and STD medications.

Grants- PC 330 (BPHC): Federal funding from the Bureau of Primary Care (BPHC) at the Health Resources and Services Administration (HRSA). Funding is a warded to federally qualified health centers (FQHC) to support services to un-/under-insured clients. This grant is a warded on a calendar year, January to December. Sometimes called the 330 grant, the H80 grant or the HRSA grant. Invoicing typically occurs one month after the close of the period because this is a cost reimbursement grant.

Grants- COVID-19, Fund 1515; Accounts for revenues and expenditures a sociated with the County's COVID-19 public health emergency response. Expenditures are restricted to public health services, medical services, human services, and measurestaken to facilitate COVID-19 public health measures (e.g., care for homeless population). Revenues are primarily from federal, state and local sources directed at COVID relief.

Grants - All Other, Federal/State Fund 1505: Accounts for the majority of grant restricted revenues and expenditures related to funding received from federal, state and local programs. The fund also includes some non-restricted operational revenues in the form of fees and licenses.

Quality & Incentives Payments (formerly Grants - Incentives): Payments received for serving Medicaid clients and a chieving specific quality metrics and health out comes

Health Center Fees Revenue from services provided in the clinic sthat are payable by insurance companies.

Self Pay Client Fees Revenue from services provided in the clinic sthat are payable by our clients.

Beginning working capital: Funding that has been earned in a previous period but unspent. It is then carried over into the next fiscal year to cover expenses in the current period if needed. Current balances have been earned over multiple years.

Write-offs A write-off is a cancellation from an account of a bad debt. The health department cancels bad debt when it has determined that it is uncollectible.





#### Multhomah County Health Department Community Health Council Board - Notes & Definitions For Period Ending August 31, 2021

Percentage of Year Complete: 16.7%

#### Community Health Centers - Definitions cont.

Expenses are what the County spends to provide services to the community. Expenditure categories include personnel, materials and supplies, internal services, contracted services, and capital.

Personnel: Costs of salaries and benefits. Includes the cost of temporary employees.

Contracts professional services that are provided by non County employees: e.g., lab and x-ray services, interpretation services, etc.

Materials and Services non personnel expenses the program needs to perform its mission: e.g., medical and dental supplies, repairs & maintenance, supplies, etc.

Internal Services	Allocation Method
Facilities/Building Mgmt	FTE Count A llocation
IT/Data Processing	PC Inventory, Multco Align
Department Indirect	FTE Count (Health HR, Health Business Ops)
CentralIndirect	FTE Count (HR, Legal, Central Accounting)
Telecommunications	Telephone Inventory
Mai/ Distribution	A ctive Mail Stops, Frequency, Volume
Records	Items Archived and Items Retrieved
Motor Pool	ActualUsage

Capital Outlay: Capital Expenditures-purchase of capital items that cost \$5,000 or more that have an expected useful life of more than one fiscal year. e.g., medical and dental equipment.

**<u>Unearned revenue</u>** is general ted when the County receives payment in a dvance for a particular grant or program. The funding is generally restricted to a specific purpose, and the revenue will be earned and recorded when certain criteria are met (spending the funds on the specified program, meeting benchmarks, etc.) The unearned revenue balance is considered a liability because the County has an obligation to spend the funds in a particular manner or meet certain programmatic goals. If these obligations are not met, the funder may require repayment of these funds.





Multhomah County Health Department Community Health Council Board - Budget Adjustments

For Period Ending August 31, 2021

Percentage of Year Complete: 16.7%

#### Community Health Centers

					Original I Adopted Budget			dmod-HD- 001-22	- Budmod-HD- 003-22			dmod-HD- 006-22	D- Other Adjustments*			Reviæd Budget	Мо	Budget odifications
Revenue																		
County General Fund Support	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-				
General Fund Feesand Misc F	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-				
Grants-PC 330(BPHC)	\$	9,309,724	\$	-	\$	-	\$	-	\$	-	\$	9,309,724	\$	-				
Grants-COVID-19	\$	13,000,000	\$	-	\$	1,146,666	\$	-	\$	-	\$	14,146,666	\$	1,146,666				
Grants-All Other	\$	4,235,186	\$	-	\$	-	\$	-	\$	-	\$	4,235,186	\$	-				
Medicaid Quality &	\$	7,500,159	\$	-	\$	-	\$	-	\$	-	\$	7,500,159	\$	-				
Health Center Fees	\$	115,169,056	\$	-	\$	-	\$	-	\$	-	\$	115,169,056	\$	-				
Self Pay Client Fees	\$	1,244,879	\$	-	\$	-	\$	.7.	\$	1.7	\$	1,244,879	\$	7				
Preschool For All	\$	-							\$	-	\$	-						
Beginning Working Capital	\$	3,639,820	\$	-	\$	-	\$	-	\$	( <del>-</del> )	\$	3,639,820	\$	-				
Write-offs	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-				
Total	\$	154,098,824	\$	-	\$	1,146,666	\$	-	\$	-	\$ :	155,245,490	\$	1,146,666				
Expense																		
Personnel	\$	88,758,656	\$	197,067	\$	446,666	\$	16,718	\$	-	\$	89,419,107	\$	660,451				
Contracts	\$	15,756,862	\$	(191,745)	\$	700,000	\$	(18,945)	\$	-	\$	16,246,172	\$	489,310				
Materials and Services	\$	21,652,095	\$	(31,572)	\$	-	\$	-	\$	-	\$	21,620,523	\$	(31,572)				
Internal Services	\$	27,626,711	\$	26,250	\$	-	\$	2,227	\$	-	\$	27,655,188	\$	28,477				
Capital Outlay	\$	304,500	\$	-	\$	-	\$	-	\$	-	\$	304,500	\$	-				
Total	\$	154,098,824	\$	-	\$	1,146,666	\$	-	\$	-	\$ 3	155,245,490	\$	1,146,666				

#### Community Health Centers

#### Notes

The Revised Budget differs from the Adopted Budget due to the following budget modifications

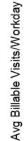
# BudgetModification #BudgetModification DescriptionBudmod-HD-001-2212 position reclassificationsBudmod-HD-003-22State CARESAct funding to increase Vaccination RatesBudmod-HD-006-2211 position reclassifications



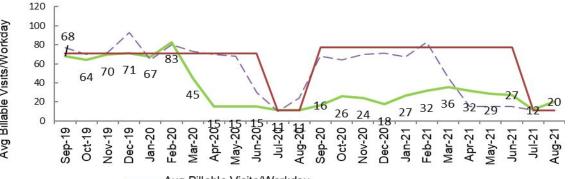


# FQHC Average Billable Visits per day by month per Service

Area



#### Student Health Center Average Billable Visits Per Workday



Avg Billable Visits/Workday Previous Year Billable Visits

Target FY21 is 77 visits per day Sep - Jun, & 11 Jul - Aug

#### What this slide shows:

This report takes the total number of billable visits for a month and divides it by total number of work days for an Average Billable Visits per work day, and compares to a Target based on the total # of provider FTE.

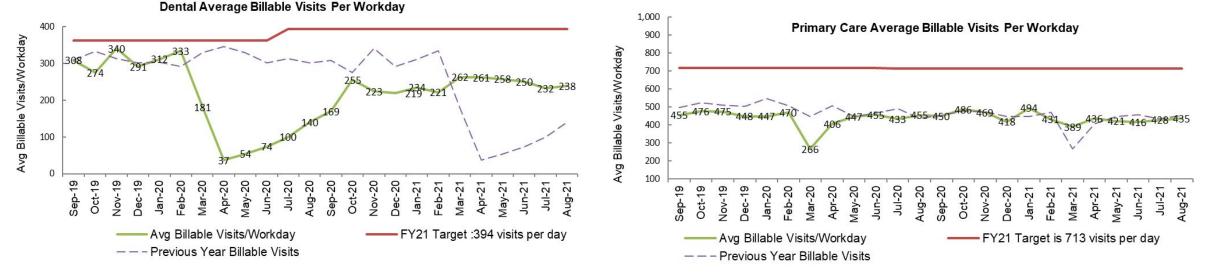
Good performance = the green "actual average" line at or above the red "target" line

#### **Definitions:**

Billable: Visit encounters that have been completed and meet the criteria to be billed. •Some visits may not yet have been billed due to errors that need correction. Some visits that are billed

 may not be paid, or not paid at the full billed amount, due to missing or incorrect documentation or coding, exceeding timely filing, or what is included in the insurance plan's benefits.

Work Days: PC and Dental are based on number of days actually worked. SHC are based on days the clinics are open and school is in session.



Notes: FY22 targets are still in development by ICS financial leadership and will be included when they become available.

Primary Care and Dental visit counts are based on an average of days worked.

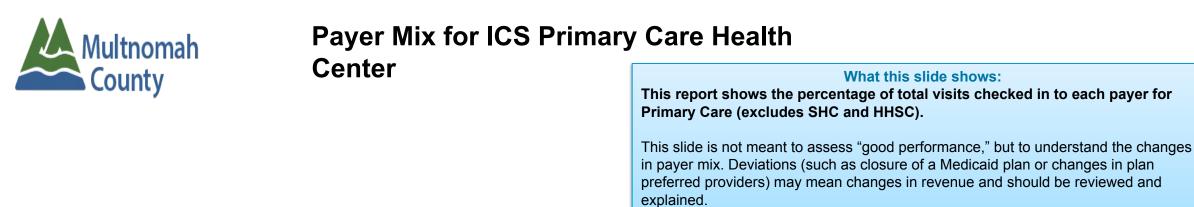
School Based Health Clinic visit counts are based on average days clinics are open and school is in session.



	$\widetilde{\Sigma}$	Mu	ltno bunt	oma 'v	h					Ρ	ero	cer	Ita	ge		Uni uar			d V	⁄isit	s k	у											
				y													This	s repo	ort sh	ows tl	ne av	erage				<mark>de sh</mark> 'self p			per mo	onth.			
																	Goo	od pe	rform	ance =	= the	blue '	<b>'Act</b> u	al" li	ne is <u>a</u>	aroun	d or b	<u>elow</u>	the re	ed "Ta	rget"	line	
																	•Mos •Mos •A sr	st "sel st "sel nall p	f pay" f pay" ercent	: visits visits visits tage m ill the	are fo are fo nay be	or unin or clier e for p	sured its wh atient	er a "s clien o qua s who	ts ilify foi have	y" acc r a Slic insura	ling Fo ance, I	out for			asons	have	
			P	erce	ntage	e of U	ninsu	ured	Visit	s in P	rima	ry C	are				30% 25%		Perce	ntage	of Ur	ninsur	ed Vi	sits i	n ICS I	Dental		25.5%					
20%	_	15.9%							15.3%	15.4%	14.8%	15.5%	15.8%	15.3%	15.0%	14.1%	20%		15.2%									/					
15% 10%	14.7%		15.3%	14.9%	14.7%	15.0%	13.8%	14.5%								-	15% 10%	15.9%		15.29	9.8%		6.6%		5.9%	5.3%	5.9%	_	10.7%	5.1%	6.1%	5.5%	5.2%
5%																	5%					7.7%		5.6%		0.070							5.270
0%	FY18 Q2 Avg	FY18 Q3 Avg	FY18 Q4 Avg	FY19 Q1 Avg	FY19 Q2 Avg	FY19 Q3 Avg Act	FY19 Q4 Avg uals	FY20 Q1 Avg	FY20 Q2 Avg	FY20 Q3 Avg Targe	FY20 Q4 Avg et	FY21 Q1 Avg	FY21 Q2 Avg	FY21 Q3 Avg	FY21 Q4 Avg	FY22 Q1 Avg	0%	FY18 Q2 Avg	FY18 Q3 Avg	FY18 Q4 Avg	FY19 Q1 Avg	FY19 Q2 Avg	FY19 Q3 Avg	FY19 Q4 Avg — Ac	FY20 Q1 Avg ctuals	FY20 Q2 Avg — Tai	FY20 Q3 Avg	FY20 Q4 Avg	FY21 Q1 Avg	FY21 Q2 Avg	FY21 Q3 Avg	FY21 Q4 Avg	FY22 Q1 Avg

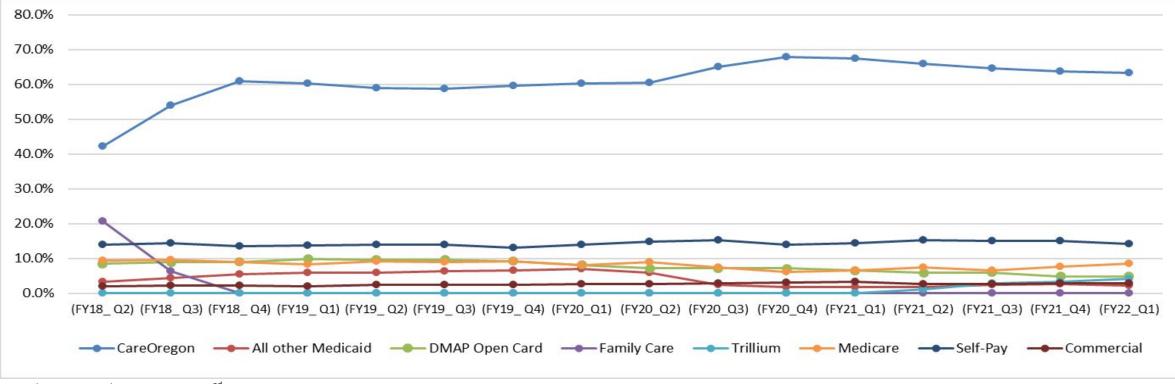
Notes: FY22 targets are still in development by ICS financial leadership and will be included when they become available. Primary Care target % of Uninsured Visits for FY18: 16%; for FY19: 13.25%; for FY20 13.27%; FY21 13.23%; Dental target % of Uninsured Visits for FY18: 12%; for FY19: 14.85%; for FY20 11.00%; FY21 8%





#### **Definitions:**

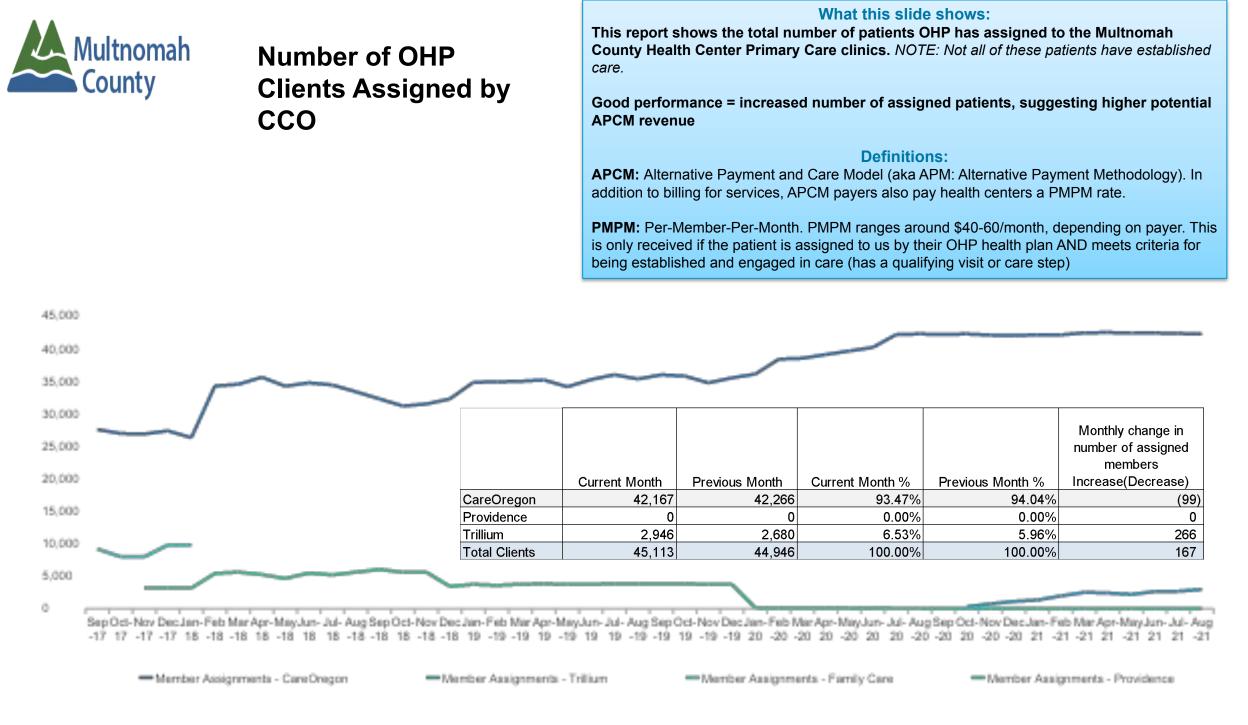
**Payer:** Who will be billed/charged for the visit, based on the account that the visit was checked in under.



Family Care ceased operations FY18 2<sup>nd</sup> Quarter

Notes: Payer Mix for Primary Care Health Service Center shows the percentage of patient visits per payer and per Quarter





#### CareOregon FY21 average 42,178 :: Providence FY21 average 22 :: Trillium FY21 average

1.684

• Trillium added October 2020



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## ICS Net Collection Rate by Payer Jun'21 – Aug'21 vs Jul'21 – Aug'21(YTD)

	Jun'21 - Aug'21 Payments	YTD Payments	Jun'21 - Aug'21 NetCollection	YTD Net Collection
CareOregon M edic aid	3,443,685	2,129,632	99%	99%
Commercial	252,464	134,549	92%	90%
Medicaid	457,814	344,705	94%	93%
Medicare	580,360	365,992	100%	100%
Reproductive Health	38,023	21,832	74%	66%
Self-Pay	172,229	107,729	42%	44%
	\$4,944,575	\$3,104,439		

#### What this slide shows:

This report shows the effectiveness in collecting reimbursements by Payer

The benchmark for Net Collection Rate is 90% - 100%. Over 95% is ideal per HFMA

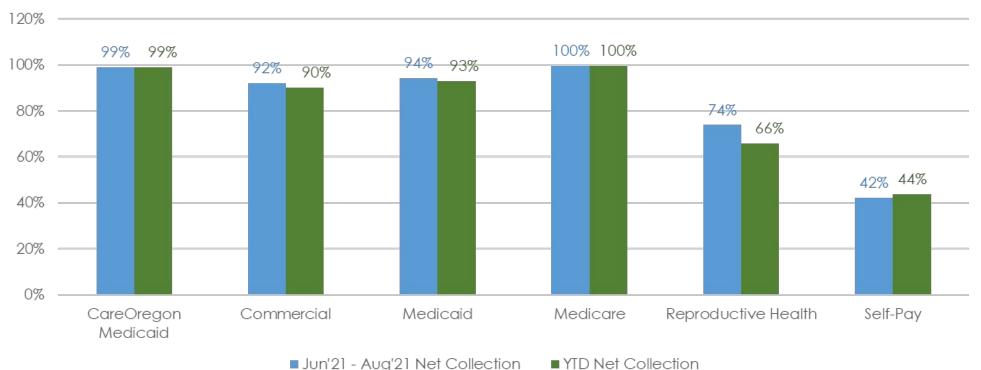
#### Definitions:

Net Collection Rate % = Payments / Payments + Avoidable

Avoidable: Bad Debt, Write-off Past Untimely Filing and DX Not Covered.

**Payments:** What we received from each payer, based on contracted rates (for insurance plans) and Sliding Fee Discount fees (for self pay)

#### Net Collection Rate by Payer



## ICS Net Collection Rate by Service Group Jun'21 – Aug'21 vs Jul'21 – Aug'21 (YTD)

	n'21 - Aug'21 Payments	YTD Payments	Jun'21 - Aug'21 NetCollection	YTD Net Collection	What this slide shows: This report shows the effectiveness in collecting reimbursements by Service Group
MC Dental	\$ 1,708,264	\$ 1,080,458	98%	98%	The benchmark for Net Collection Rate is 90% - 100%. Over 95% is ideal per HFMA
M C HSC Health Service Center	\$ 267,717	\$ 168,624	97%	98%	Definitions:
M C Pharmacy - Self Pay Only	\$ 73,046	\$ 46,844	49%	56%	Net Collection Rate % = Payments / Payments + Avoidable
MC Primary Care	\$ 2,756,213	\$ 1,739,913	93%	92%	Avoidable: Bad Debt, Write-off Past Untimely Filing and DX Not Covered.
M C School Based Health Centers	\$ 139,336	\$ 68,599	97%	96%	Payments: What we received from each payer, based on contracted rates (for
	\$4,944,575	\$3,104,439			insurance plans) and Sliding Fee Discount fees (for self pay)

Net Collection Rate by SVC Group

