| Multnomah County | | | |
|--------------------------|--------------------------------|--------------------------------|----------|
| Program #40105B - Beh | avioral Health Resource Center | (BHRC) - Shelter/Housing | 5/2/2022 |
| Department: | Health Department | Program Contact: Christa Jo | nes |
| Program Offer Type: | Innovative/New Program | Program Offer Stage: As Propos | sed |
| Related Programs: | 30407B | | |
| Program Characteristic | s: | | |

Executive Summary

The Behavioral Health Resources Center (BHRC), set to open in the Fall of 2022, will provide critical support and services to over 200 homeless individuals daily. Services will include peer delivered social supports, trauma and equity informed housing, and connections to behavioral health and housing providers. The BHRC includes three distinct, yet interconnected programs focused on meeting basic needs and providing housing and peer support services. The three programs are the Day Center, Behavioral Health Shelter and the Bridge Housing programs.

Program Summary

The BHRC will provide an array of services, including those addressing basic needs, social connection, skill building, and services helping participants establish relationships with community providers. This offer includes the Shelter and Bridge Housing programs, which are slated to open in winter 2022/2023. These programs were developed with input from peer providers and from those with lived experience of behavioral health challenges and houselessness. The Shelter and Bridge housing programs are open 24/7/365, by referral from Day Center and community providers. The Shelter program will have 42 beds of all gender housing providing a up to 30 day length of stay. The Bridge Housing Program will have 20 beds of all gender housing with up to 90 day stays. Both will be staffed by professionals with lived experience and clinical staff with connections and social services provided in the Day Center program specific staff. Behavioral health, housing and other providers are invited on site to meet with participants so that connections can be established. Funding will come from local and state sources including \$1,000,000 from Metro/Supportive Housing Services.

Shelter guests will be offered opportunities to consider housing alternatives and other behavioral health service involvement. Some of these may choose to enter the Bridge Housing and develop more concrete plans for wellness and housing. Bridge Housing participants will engage with team members to develop housing action plans and behavioral health supports with the goal of exiting Bridge Housing to longer term housing options.

Communities including Black, Indigenous and other People of Color (BIPOC), LGBTQIA+ and older adults are disproportionately impacted by houselessness and the detrimental impacts of chronic behavioral health issues. Equity and trauma-informed principles have guided the design and program development to create a facility that provides a safer, calming space for healing. Staff will be trained on culturally responsive, culturally sustaining and trauma informed safety, engagement and disengagement practices as well as supportive and trauma informed supervision and professional support.

| Measure Type | Primary Measure | FY21 Actual | FY22 Budgeted | FY22 Estimate | FY23 Offer |
|-----------------|--|----------------|------------------|------------------|---------------|
| Output | Number of individuals served in Shelter and Bridge Housing programs daily | NEW | NEW | NEW | 62 |
| Outcome | Percent of participants using shelter beds will engage in service planning to address behavioral health needs. | NEW | NEW | NEW | 50% |
| Outcome | Percent of shelter participants report feeling safer in the shelter space and program | NEW | NEW | NEW | 70% |
| Outcome | % of bridge housing participants have individualized housing plans & behavioral health support engagement | NEW | NEW | NEW | 100% |

Measures are influenced by peer and provider stakeholder engagement and will be reviewed to identify additional program value and goal alignment as this new program develops.

| | Adopted General Fund | Adopted Other Funds | Proposed General Fund | Proposed Other Funds |
|----------------------|-------------------------|------------------------|--------------------------|-------------------------|
| Program Expenses | 2022 | 2022 | 2023 | 2023 |
| Contractual Services | \$0 | \$0 | \$0 | \$1,186,723 |
| Materials & Supplies | \$0 | \$0 | \$0 | \$30,476 |
| Internal Services | \$0 | \$0 | \$653,973 | \$176,296 |
| Total GF/non-GF | \$0 | \$0 | \$653,973 | \$1,393,495 |
| Program Total: | \$0 | | \$2,047,468 | |
| Program FTE | 0.00 | 0.00 | 0.00 | 0.00 |
| | | | | |
| Program Revenues | | | | |
| Intergovernmental | \$0 | \$0 | \$0 | \$1,393,495 |
| Total Revenue | \$0 | \$0 | \$0 | \$1,393,495 |

Explanation of Revenues

\$ 65,000 State Mental Health Grant: CHOICE Model based on 2021 IGA with State of Oregon \$1,328,495 Measure 110 Grant Funds

An additional \$1.0 million of Metro Supportive Housing Services funding for the BHRC is budgeted in the Joint Office of Homeless Services (30407B).

Significant Program Changes

Last Year this program was: