Multnomah County	Staff Talawark Saftwara Dundla			7/14/2022
Program #76901 - ARP	Staff Telework Software Bundle			7/14/2022
Department:	County Assets	Program Contact:	Tracey Massey	
Program Offer Type:	Existing Operating Program	Program Offer Stage:	As Adopted	
<b>Related Programs:</b>				
Program Characteristic:	s: One-Time-Only Request			

Executive Summary

This program is funded using American Rescue Plan (ARP) dollars and will be used to identify, acquire, and implement new technology to support employees in a hybrid work environment. We expect the County to continue to support employees working remotely and working in the office as we transition out of the COVID-19 environment. The program offer includes hiring a staff person to lead the efforts to identify priority software and technology.

## **Program Summary**

The pandemic forced employees across the County to work remotely. As the County transitions out of the pandemic, some staff will return to the office, some will work remotely and at the office, and others will work full time outside of a County building. To facilitate collaboration, equity and efficiency, new technology will be necessary in order for the new work environment to be successful. This ARP funded program offer includes a position dedicated to identifying, acquiring, and implementing new technology for the work environment. We will seek input from departments to identify needs and prioritize the technology.

Initially, possible technology options may include:

- Remote laptop/technology support ideally minimizing the need to come to the building for most repairs and/or updates
- Software/hardware to support improved video conferencing with remote and in-person participants
- Cubicle/space reservation system
- Mobile printing
- Enhanced collaboration tools

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	New staff position hired.	N/A	1	1	1
Outcome	Employees express satisfaction with their ability to work remotely based on a satisfaction survey.	N/A	95%	95%	95%
Input	New software/technology implemented by December 2022.	N/A	100%	N/A	100%

Employees will provide feedback on their ability to work remotely based on a satisfaction survey.

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds		
Program Expenses	2022	2022	2023	2023		
Personnel	\$0	\$0	\$0	\$200,000		
Contractual Services	\$0	\$2,073,000	\$0	\$0		
Materials & Supplies	\$0	\$0	\$0	\$1,273,000		
Total GF/non-GF	\$0	\$2,073,000	\$0	\$1,473,000		
Program Total:	\$2,073	\$2,073,000		\$1,473,000		
Program FTE	0.00	0.00	0.00	0.00		
Program Revenues						
Intergovernmental	\$0	\$2,073,000	\$0	\$1,473,000		
Total Revenue	\$0	\$2,073,000	\$0	\$1,473,000		

**Explanation of Revenues** 

This program will be funded using \$1.473 million in ARP funding.

## Significant Program Changes

Last Year this program was:

This program supports the Critical County Infrastructure priority area.