

**Multnomah County
Behavioral Health Division
Behavioral Health Advisory Council Meeting
July 6th, 2022**



Community Representatives	Public Service Representatives	Staff	Guests
<input checked="" type="checkbox"/> Laura Bueford <input checked="" type="checkbox"/> June Howard Johnson <input checked="" type="checkbox"/> Kevin Fitts <input checked="" type="checkbox"/> Mamie Gathard <input checked="" type="checkbox"/> Etta Assuman <input checked="" type="checkbox"/> Patty Hamit Arvizu <input checked="" type="checkbox"/> Robert Fentress <input checked="" type="checkbox"/> Barb. Rainish <input checked="" type="checkbox"/> Ruthie Benjamin <input checked="" type="checkbox"/> Ryan Hamit <input checked="" type="checkbox"/> Sandi Delarosa <input checked="" type="checkbox"/> Joni Scheib	<input checked="" type="checkbox"/> Cascadia Behavioral Healthcare Dave Kohler <input checked="" type="checkbox"/> Central City Concern Albert Parramon <input checked="" type="checkbox"/> Lutheran Community Services Mahad Hassan <input checked="" type="checkbox"/> Lifeworks-NW <input checked="" type="checkbox"/> New Narrative Kells Perry/Jennifer Gantner <input checked="" type="checkbox"/> Local Public Safety Coordinating Council Abbey Stamp <input checked="" type="checkbox"/> Multnomah County Sheriff's Office <input checked="" type="checkbox"/> NAMI Multnomah Kerri Melda <input checked="" type="checkbox"/> Northstar Marissa Williams <input checked="" type="checkbox"/> Portland Police Bureau <input checked="" type="checkbox"/> Quest Center Scott Moore/Danielle Deer	<input checked="" type="checkbox"/> Lynn Smith-Stott <input checked="" type="checkbox"/> Jill Jessee <input checked="" type="checkbox"/> Julie Dodge <input checked="" type="checkbox"/> Barb Snow, barbara.snow@multco.us <input checked="" type="checkbox"/> Anita Loving <input checked="" type="checkbox"/> Jen Gulzow	<input checked="" type="checkbox"/> Jamaica Imani-Nelson, Holistic Healing BH (HHBH) <input checked="" type="checkbox"/> Bryan, HHBH <input checked="" type="checkbox"/> Grace Eagle, Tribal Elder <input checked="" type="checkbox"/> Katrina Malachowski <input checked="" type="checkbox"/> Ann Kasper <input checked="" type="checkbox"/> Chris <input checked="" type="checkbox"/> Kamira, HHBH <input checked="" type="checkbox"/> Mark Hidalgo, <input checked="" type="checkbox"/> Michael Hlebechuk, Folktime <input checked="" type="checkbox"/> Albie Lemos NARA

Agenda Item	Discussion
Welcome and Introductions Group Agreements	Introductions were made and Lynn reviewed the group agreements.
Crisis System Overview - Barb Snow	<p>Slides included as an appendix to the notes.</p> <p>Questions and Feedback:</p> <ul style="list-style-type: none"> • Are there culturally specific lines? Are demographics collected? Call center has one Latinx employee with a language KSA. Demographics are collected to the best it can be but not to the point where it outs or excludes callers. • Are peer supports embedded in the call center? Not at this time. They are in the mobile crisis team and urgent walk in clinic. • Feedback (both positive and negative) for the call center: https://www.multco.us/behavioral-health/webform/comments-complaints https://www.multco.us/mhas/webform/crisis-system-feedback Phone number for complaints/kudos: 503-988-8600. There is follow up for all comments and complaints received. • Is there follow-up data after individuals connect with or utilize the call center? Any data on the Outcome/Result of what happened during the call? Not typically. • Ann Kasper suggests setting a goal of having peer services embedded in all aspects of the crisis system by 2030. • Training includes listening to calls, monitoring and feedback on their calls, trained to meet callers where they are at, suicide risk is assessed. • Considering an option of after-call surveys. Still in early planning stages. • How long are recordings kept? One year. • How many staff for Project Respond? Approximately 25. 9 are peers.
Bylaws Committee Update	<p>Continue to work on “Operations Standards” that replace the code of conduct.</p> <p>How does the group want to define BHAC membership?</p> <ul style="list-style-type: none"> • Definitions: PSRB (Psychiatric Security Review Board), LMHA (Local Mental Health Authority) • Would like to ensure housing, law enforcement and corrections representatives are present at

	<p>meetings.</p> <p>Feedback on the bylaws definition of advocate:</p> <ul style="list-style-type: none"> • Use simple language, reduce wording • Diverse perspectives are crucial in membership • Can advocates be those who care about those with mental health issues, not necessarily those with family members or lived experience? (e.g. neighbors, educators, etc) • Include educators in membership • Sandi: Consumers, peers and advocates should stay separated. Consumers use the services. Peers have lived experience. Advocates work to educate and empower this vulnerable population that we serve.
Director's Office Update	<p>Hiring Updates:</p> <ul style="list-style-type: none"> • Director recruitment did not work out with the candidates. Going back to the beginning. Julie is continuing in the Interim role • Other recruitments include the Deputy Director and Medical Director positions. • Using an external recruitment firm to help with the search. <p>Expansions included in budget:</p> <ul style="list-style-type: none"> • School based mental health expanded to 12th grade and includes Preschool for All at the other end of the age spectrum. • Office of Consumer Engagement: Increase of 1.5 positions focusing on the Latinx community and adding a pilot program of a BIPOC peer provider dual diagnosis network. • Technical assistance for small BIPOC organizations during start-up to help facilitate sustainable services. <p>Stipend Increase:</p> <ul style="list-style-type: none"> • The stipend has increased to \$35 per event, effective July 1st, 2022.. <p>BHECN:</p> <ul style="list-style-type: none"> • City and County are finalizing their agreements • Deciding on some launch points

September Agenda Planning	No August meeting. Other workgroups will continue to meet in August. BHAC will reconvene in September.
<p style="text-align: center;">Adjournment Next meeting: September 7th, 2022</p>	