Alternative Care Update

Effective 1/1/23, Kaiser Permanente members no longer require a referral to seek alternative care benefits.





Chiropractic

Chiropractic care focuses on treating pain and other musculoskeletal conditions through manipulation of the spine and other joints.



Acupuncture

Acupuncture uses extremely fine needles inserted at various points in the body to treat many diseases and conditions.



Massage Therapy

Massage therapy is the manipulation of muscles and other soft tissues to reduce pain and regain mobility.



Naturopathic

Naturopathic care seeks to assist patients with natural healing support for common diseases and conditions.

Other Key Changes Include:

- Alternative Care benefits no longer have an annual maximum
- Naturopath Care is covered under the primary care benefit, subject to office visit copay
- Physician Referral Benefits are discontinued
- Members can access the provider list at CHPgroup.com no referral needed