

<u>Agenda</u>

- Introduction
- Community Budget Advisory Committee
- Department Budget Overview Approach & Equity
- Budget Overview by Division
- Capital Budget Overview by Division
- New and One-Time-Only Summary
- Policy Issues
- COVID-19 and American Rescue Plan Programs
 - FY 2023 Update and FY 2024 Budget
- Questions







DEPARTMENT OF County Assets













- Our mission is to ensure that those who serve the community have what they need to provide excellent services
- We envision a thriving community built on information, spaces, and services for everyone
- Our values: Stewardship, Equity, Innovation, Collaboration



Who We Are

















DCA's Strategic Plan Summary

GOALS

SERVICE

Deliver timely and collaborative service to our customers.



OUTCOMES

Internal customers have an outstanding service experience that supports their ability to serve our community with excellence.

COLLABORATIVE PARTNERSHIPS

Build and maintain relationships throughout the County at every level.



The County operates more effectively because of better communication, planning, and alignment of asset strategies across departments.

INCLUSIVE WORKPLACE

Build and promote a high quality and diverse workforce.



DCA recruits and retains high quality and diverse individuals because of our commitment to employee growth, support, and engagement.

OPERATIONAL EFFECTIVENESS

Develop practices to streamline processes and deliver value.



Each DCA division has processes in place for continuous improvement and provides the most effective and efficient internal services.

INNOVATIVE

Promote a culture of innovation, creative problem solving, and continuous improvement.



The County is a leader in realizing efficiencies through the Future of Work evolution of the traditional workplace and reducing its environmental impact.



Community Budget Advisory Committee (CBAC)

Moses Ross, Committee Chair Members:

Ben Brady (Presenter),

Shani Harris-Bagwell, Nick Prelosky, Amanda Matlin, Jenna Lewis





CBAC Budget Feedback

Our final report focused on program offers that align best with our key values and principles.

We believe each of the items below is important to strive for; and are not in any particular order:

- Acknowledging systemic racism in government institutions
- Being good stewards of public funds
- Holding government institutions accountable
- Viewing budgets as moral documents
- Supporting workforce equity, including employee health, safety and well-being
- Supporting transparency



CBAC Recommended Program Offers

Our specific recommendations are as follows, not in any particular order, each is strongly recommended:

DCA 78003 Countywide Safety and Security Infrastructure

This addresses weaknesses in security. The technologies, buildings, and workers themselves will be safer and have better morale when this offer is prioritized.

DCA 78237/78238/78239 Rockwood Community Health Center Priorities 1, 2, and 3

Because we know that acknowledging systemic racism in government institutions and working to dismantle oppressive systems founded on white supremacy, we affirm that the Rockwood Community Health Center is an important community asset that promotes stability and protects community health in East County which has been historically underserved and has high levels of minority residents.

DCA 78332 Website Digital Services Transformation Strategy

Because we know that budgets are moral documents, we feel that equitable outcomes, communication, and transparency are supported by improving accessibility to county services.



Budget Approach

DCA's key budget priorities for FY 2024 align with:

- DCA Strategic Plan
- "Think Yes" approach to customer service
- Delivering current service levels

Our priorities reflect DCA's unique role as Multnomah County's internal service provider.

Support Multnomah County's top priorities: houselessness, public health, community safety

Deliver and initiate large-scale projects

Modernize aging technology

Continue building a diverse and inclusive workforce

Leverage the impacts of a hybrid workplace

Increase our capacity to manage growing demand for services



Applying an Equity Lens/Equity Investments

DCA's equity commitment: We value all people and perspectives and intentionally create inclusive environments through culture change and organizational policies.

Equity in Budgeting

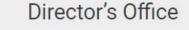
- Incorporated Equity tools and training for managers
- Provided 1:1 office hours/appointments focused on equity
- Evaluated proposed reductions through an equity lens

Investments in Equity

- Dedicated Equity Manager and Senior Equity Analyst
- Training resources aligned with DCA's Gender Inclusion initiative
- Increase in the number of C2C interns
- Commitment to Career Pathways within DCA
- New Analyst position in Director's Office provides capacity for reporting and analysis



Organizational Chart: Budget \$633.7M



Tracey Massey DCA Director and CIO

\$4,882,449; 20.00 FTE

Business Services

Kerensa Mauck Dept. Deputy Director

\$5,578,392; 29.00 FTE

Information Technology

Sim Ogle Deputy CIO

\$90,246,791; 178.50 FTE

Facilities & Property Mgmt

Dan Zalkow FPM Director

*\$508,278,248; 142.75 FTE

Fleet & Records

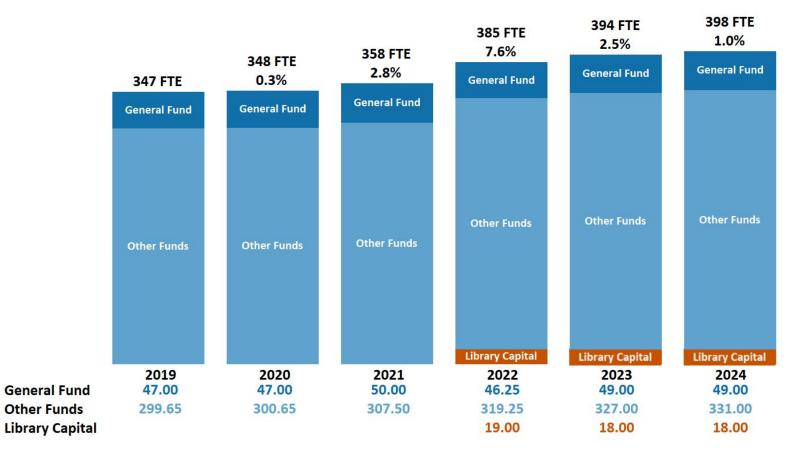
Lauren Kelly Manager

\$24,746,749; 27.75 FTE

*Amounts Exclude \$21,961,479 of Fund 2517 Library Capital Bond Project Unappropriated Funds

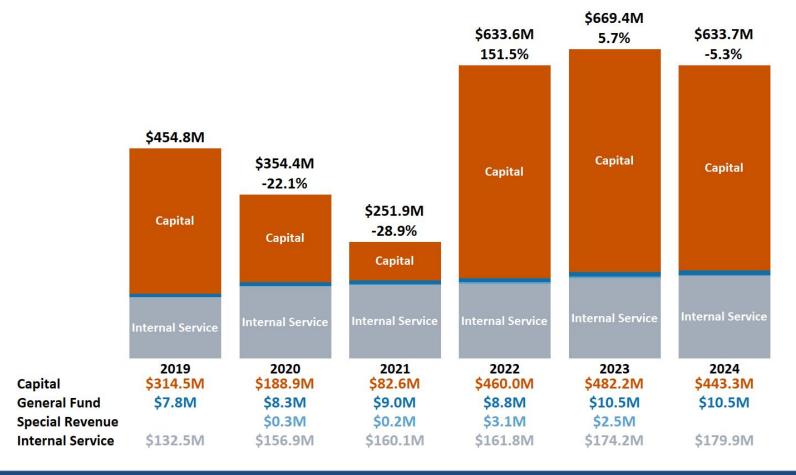


FTE - Six Year Trend



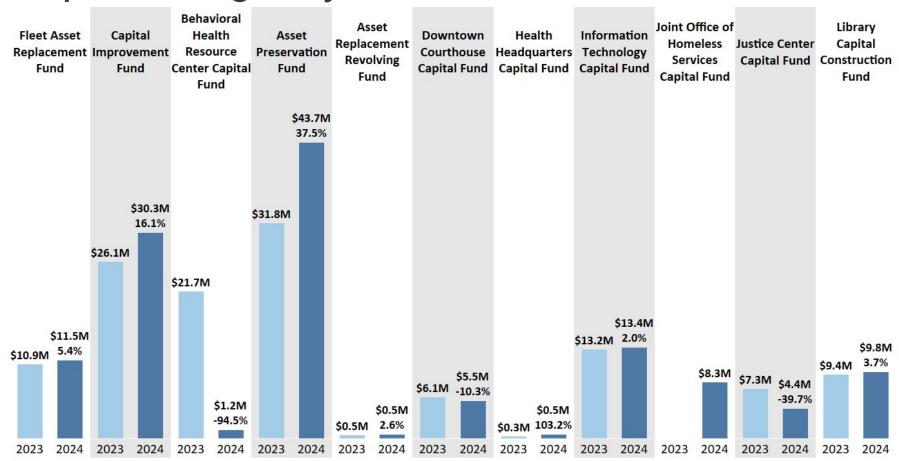


Six Year Trend of Significant Funds





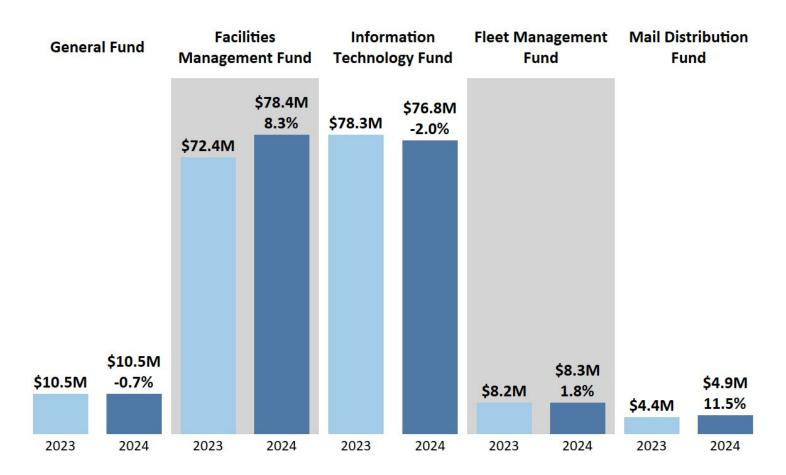
Capital Budget by Fund - \$454.8M*



*Includes \$325.6M Library Capital Bond Project Fund not shown on graph

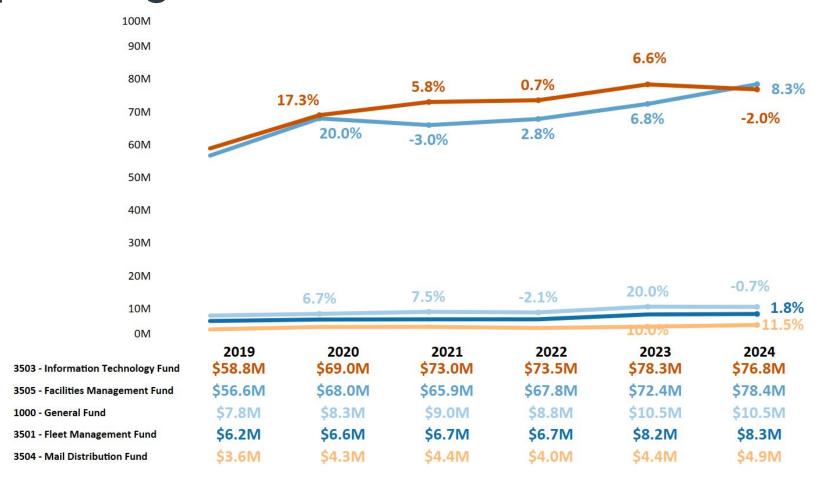


Operations Budget by Fund - \$178.9M





Operating- Six Year Trend





All Funds by Budget Category - \$633.7M

FY 2024 Proposed Expenditures & Percent of Total

Debt Service

Total

Contractual Services

\$441.93M 69.7%				\$79.15 12.5%	\$	upplies 67.63M 0.7%
				Interna \$24.46 3.9%	м \$	Capital Outlay 520.13M 5.2%
	FY 2019 Adopted	FY 2020 Adopted	FY 2021 Adopted	FY 2022 Adopted	FY 2023 Adopted	FY 2024 Proposed
Contractual Services	\$317.71M	\$197.51M	\$91.61M	\$469.52M	\$486.64M	
Personnel	\$54.32M	\$58.54M	\$60.59M	\$67.65M	\$71.49M	
Materials & Supplies	\$38.60M	\$49.74M	\$46.54M	\$50.50M	\$53.85M	
Internal Services	\$29.40M	\$30.61M	\$26.40M	\$27.15M	\$28.29M	
Capital Outlay	\$9.83M	\$15.91M	\$20.42M	\$17.48M	\$18.94M	
Cash Transfers	\$0.99M	\$1.98M	\$6.34M	\$1.33M	\$2.22M	
Unappropriated & Contingency	\$0.66M	\$0.15M			\$0.92M	

\$354.44M

\$251.91M

\$633.63M

\$3,32M

\$454.85M



\$633.73M

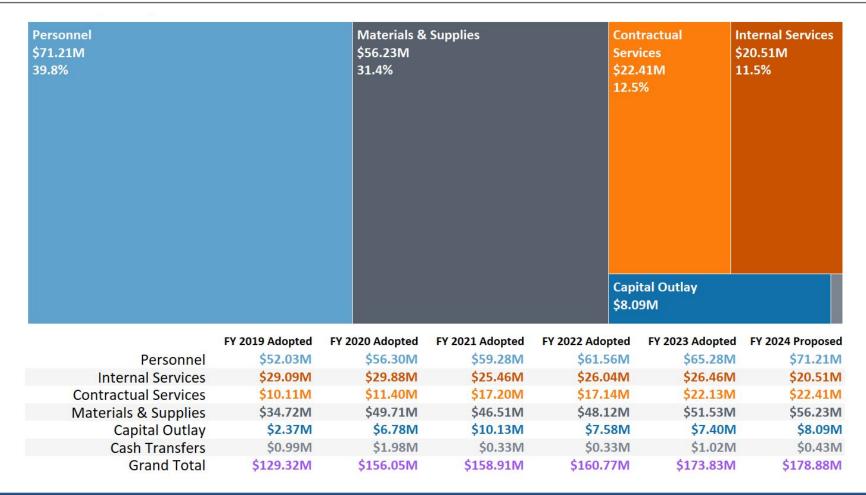
\$7.10M

\$669.45M

Materials &

Personnel

Operating Budget by Category - \$178.4M







FY 2024 Proposed Budget by Division

Director's Office

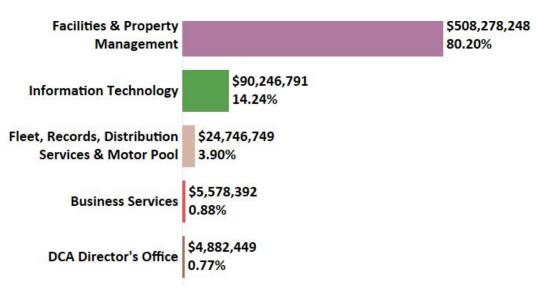
Business Services

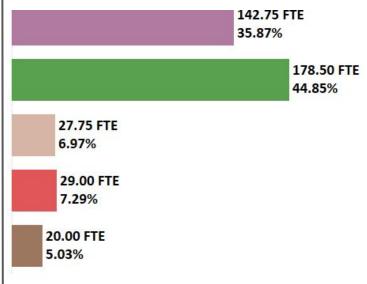
Fleet, Motorpool, Distribution and Records (FMDR)

> **Facilities and Property** Management (FPM)

Information Technology

Budget by Division (\$633.7M and 398 FTE)





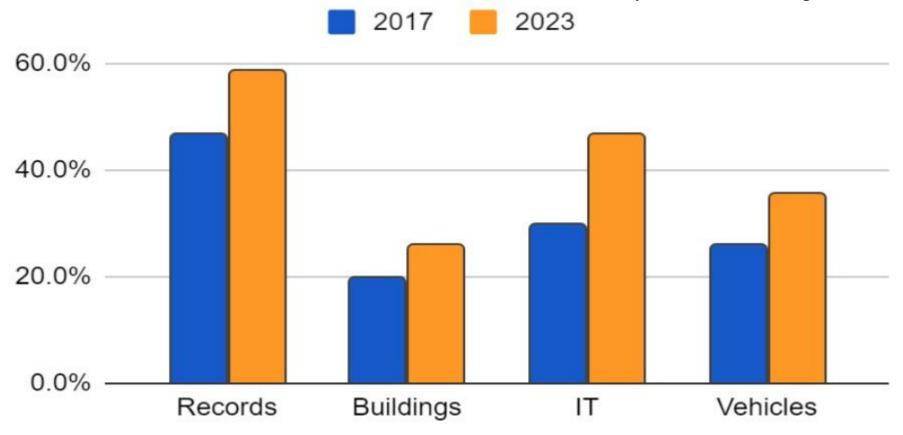
Operational Budget: 28%

Capital Budget: 72%



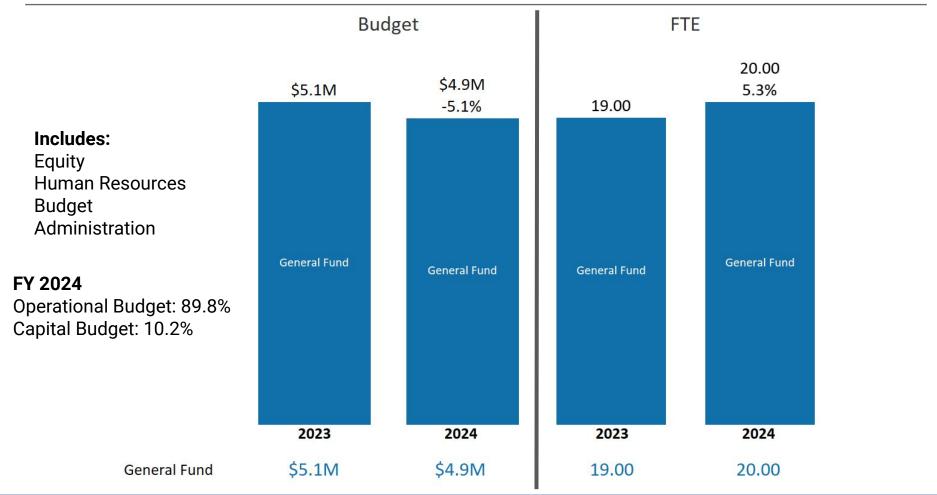
Director's Office: Increase in "Delight"

Outcome of DCA's Think Yes Customer Service Improvement Program





Director's Office





Director's Office: Significant Program Changes

DCA Director's Office Analyst Position (78000B) \$119K adds a new position to increase DCA's capacity to measure our performance and outcomes on key initiatives supporting our strategic plan:

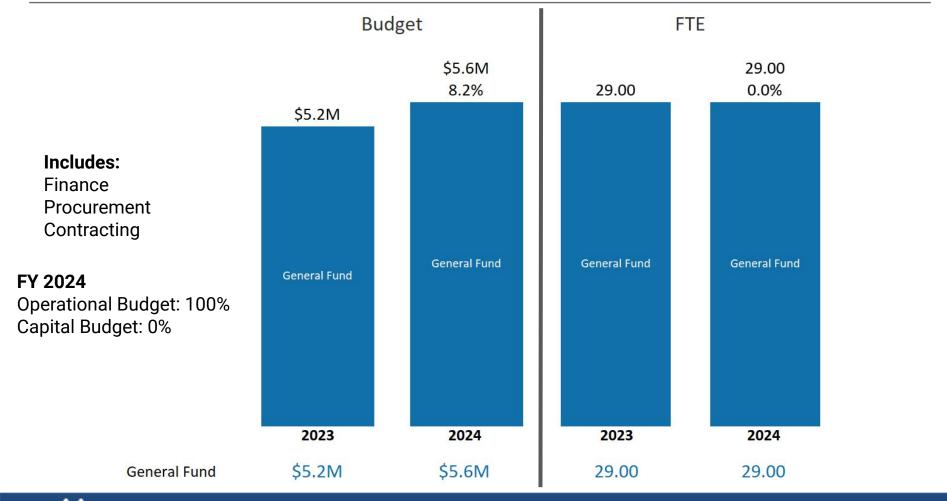
- Program metrics and outcomes
- Workforce Equity Strategic Plan and employee engagement
- Externally facing customer service
- Business process improvements

One-time-only request: Security-focused building improvements identified by the Workplace Security team \$500K (78003)





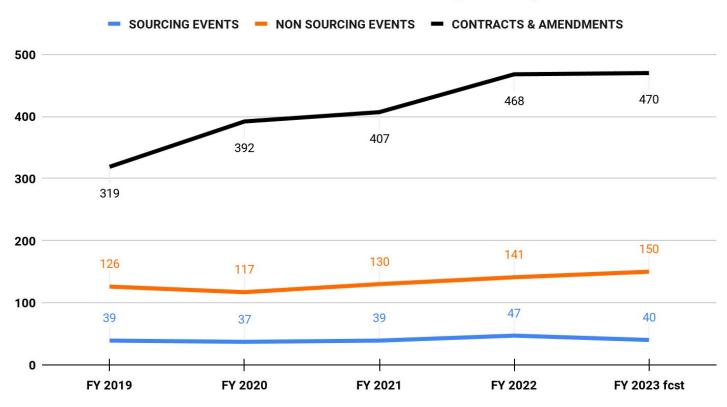
Business Services





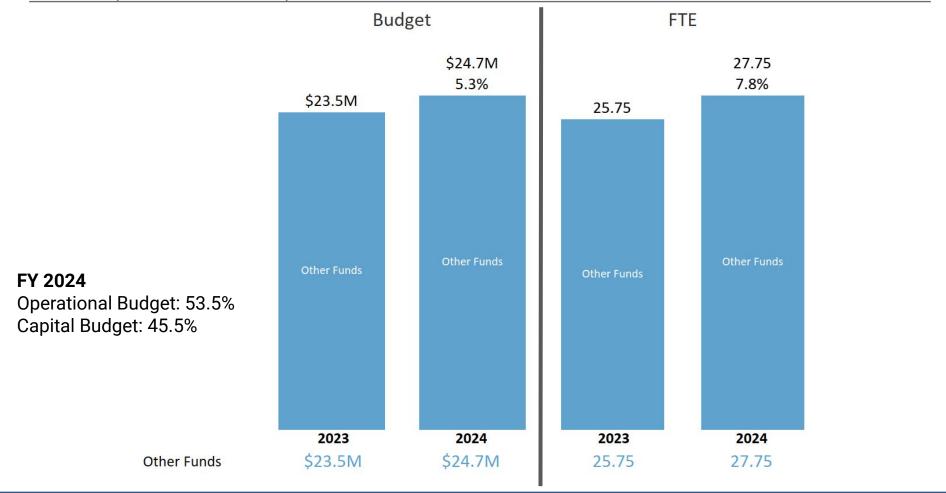
Business Services: Service Trends

Procurement and Contracting Activity





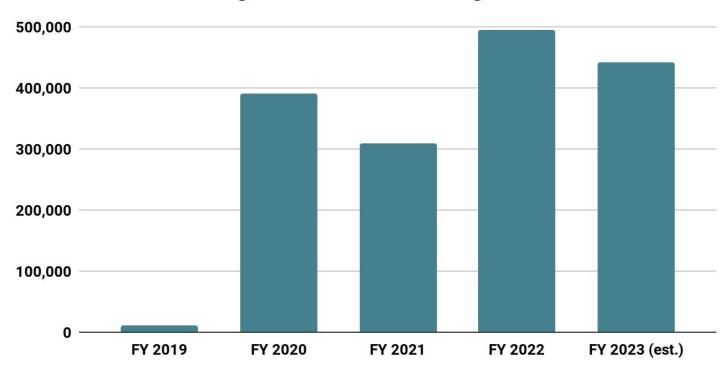
Fleet, Records, Distribution Services & Motor Pool





Records Management: Service Trends

Electronic Records Created in Content Manager Digitalized and Born-digital





Records Management: Significant Program Changes

Ensuring our community can access County public records and promoting countywide strategic record management initiatives are essential parts of the Records Management and Archives proposed budget

Records Management Content Manager
 Position \$145K (78404B) adds one Full-time
 Equivalent position to continue the successful
 expansion of electronic document records
 management system, Content Manager and
 support the growing volume of public records
 requests





Fleet Services: Significant Program Changes

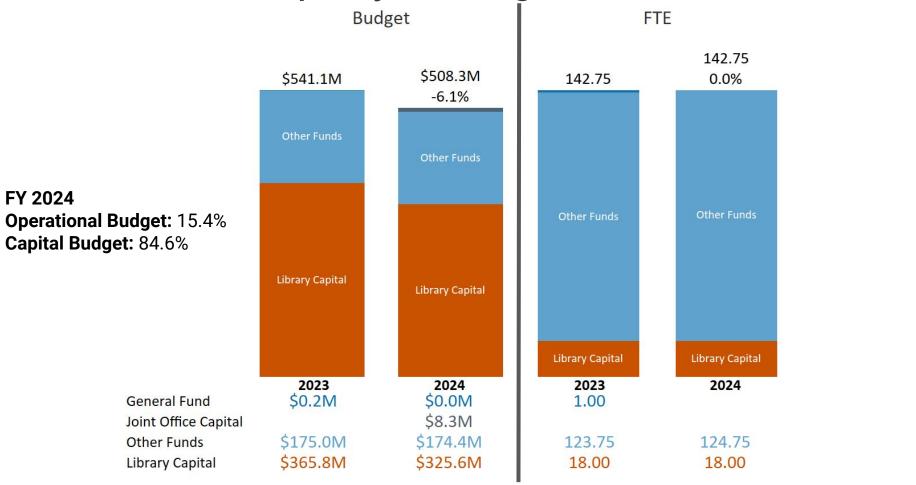
Ensuring vehicles are ready and available for County agencies to deliver the critical services our community needs are the driving forces of the proposed Fleet Services budget

 Fleet Services (78400) will convert one Limit Duration Appointment to a Full-time Equivalent position. This conversion is budget neutral in FY 2024 and ongoing cost will be recovered via internal service rates.

 Monitoring fuel prices, supply chain issues, and higher inventory costs

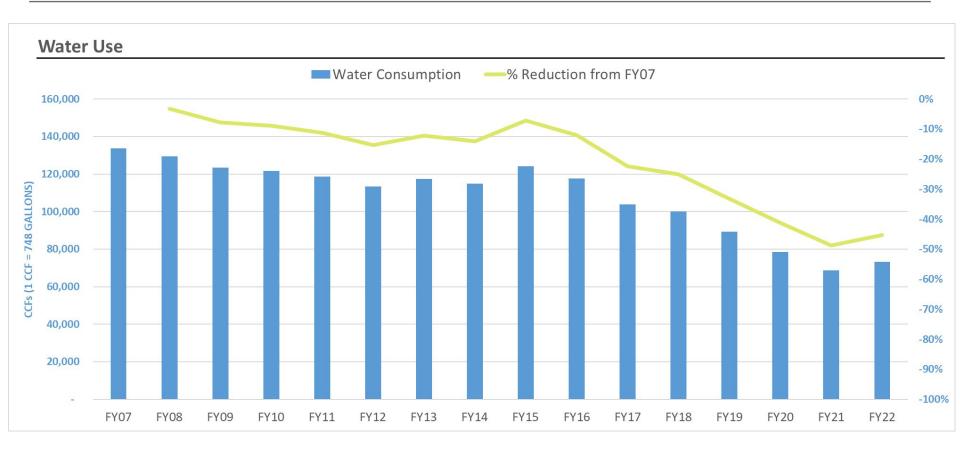


Facilities & Property Management



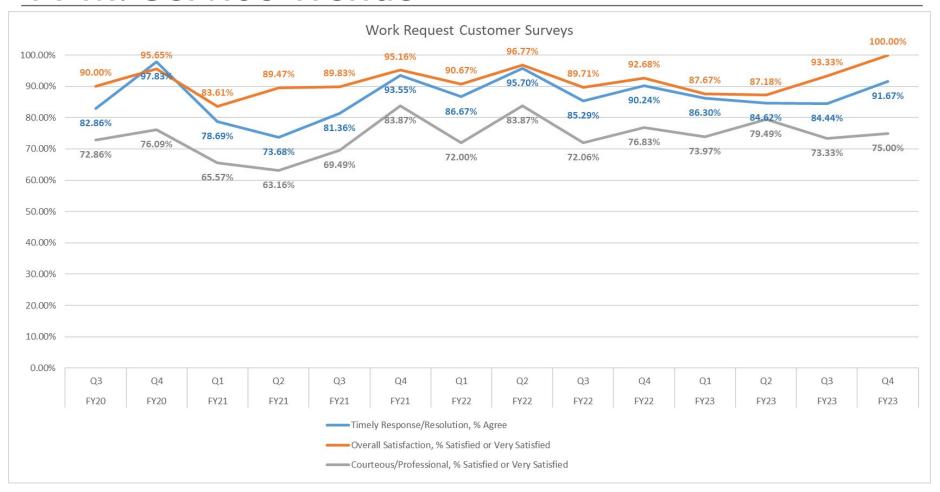


FPM: Service Trends





FPM: Service Trends





FPM: Significant Program Changes

Continuing to build upon strategic investments within the community and DCA's commitment to ensure that those who serve the community have what they need to provide excellent services are driving factors in the Facilities and Property Management proposed budget

One-time-only (OTO) funds will be used for:

 Significant upgrades and remodeling of the Rockwood Health Center \$3.6M (78237-78239)

- Adding machine guards on building system equipment \$445K (78202B)
- Justice Center Electrical System Upgrade Bus Duct Replacement \$2.4M (78233B)
 - City of Portland funding change to expense reimbursement rather than a cash transfer; reimbursements to the County is 41% of the total incurred project costs



FPM: Significant Program Changes

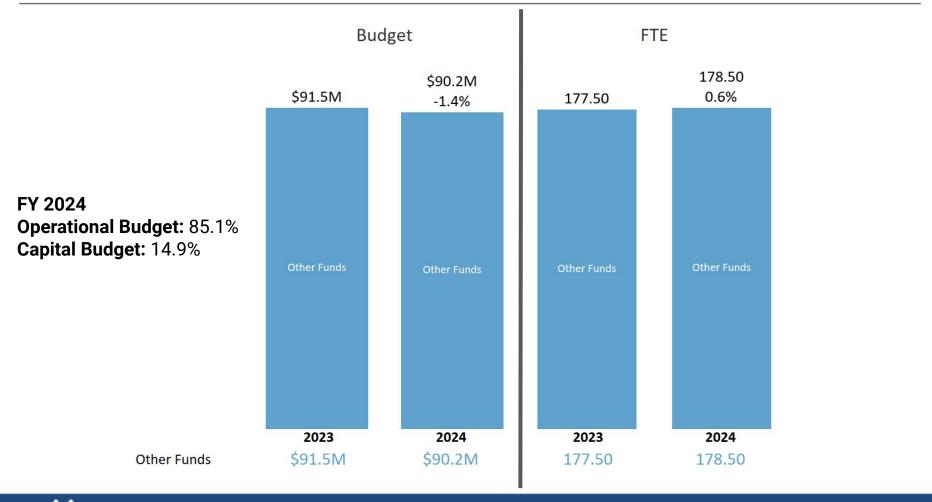
The Library Capital Bond Construction (LCBP) program offers 78228A-J continues in partnership with the Library District to deliver on bond funded projects:

- Program Offer LCBP (78228A) \$1M cash transfer from the Library District to support Refresh Projects
- Bond Premium Reserve of \$50.7M is partially funding \$28.7M in construction cost escalation (See table). Remainder of \$22M will remain unappropriated in FY 2024 proposed budget.

Bond Premium	Reserve: added for construction cost escalation		
Program Offer	Description	Location	\$
78228C	Escalation	Midland	\$727,157
78228D	Escalation	Holgate	\$850,000
78228E	Seismic	N Portland	\$1,200,000
78228F	Albina Annex Knott St Property	Albina	\$1,000,000
	Seismic and Program Requirements	Albina	\$4,450,000
78228G	Site Development	East County Library	\$20,550,000
			\$28,777,157

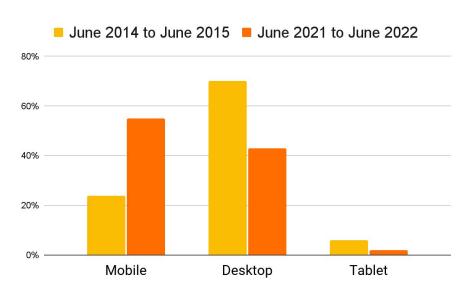


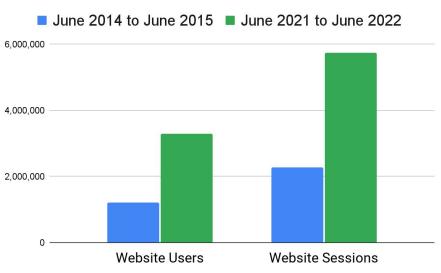
Information Technology





Information Technology: Service Trends





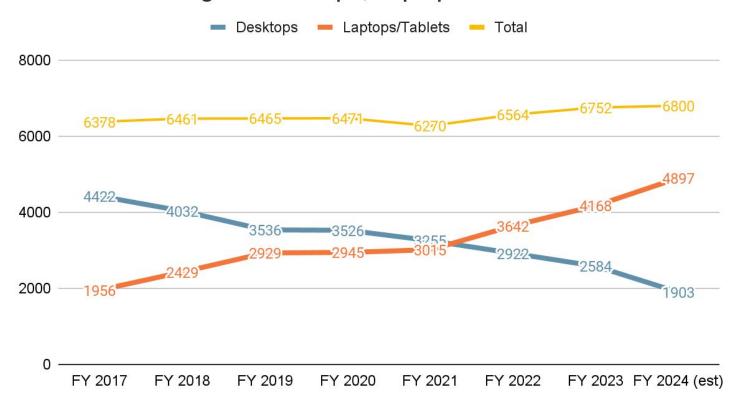
Change: Since the last major website upgrade in 2014 the community primarily interacts with <u>Multco.us</u> on mobile devices.

Growth: Since 2014 community use of Multco.us has grown rapidly. Users are **274**% and Sessions **251**%.



Information Technology: Service Trends

Change in Desktops, Laptops and Tablets





IT: Significant Program Changes

Access to services, transformation of data into information, and the replacement of obsolete technology are driving factors in the IT proposed budget

One-time-only (OTO) funds will be used to modernize obsolete systems, deliver on large-scale projects and implement new programs to support the County:

- Radio System Replacement Phase 2 \$ 1.4M (78304C) modernizing equipment and improving coverage
- Financial Data Mart Phase 2 \$1.2M (78329) will increase the County's ability to make data driven decisions
- Website Digital Service Transformation Strategy \$300K (78332) will lay the groundwork to transform the County's internal and external websites using human centered design principles
- In partnership with the Health Department the Supplemental Datasets for Analytics and Reporting project *\$800K
 (78334) will leverage data to improve business decisions

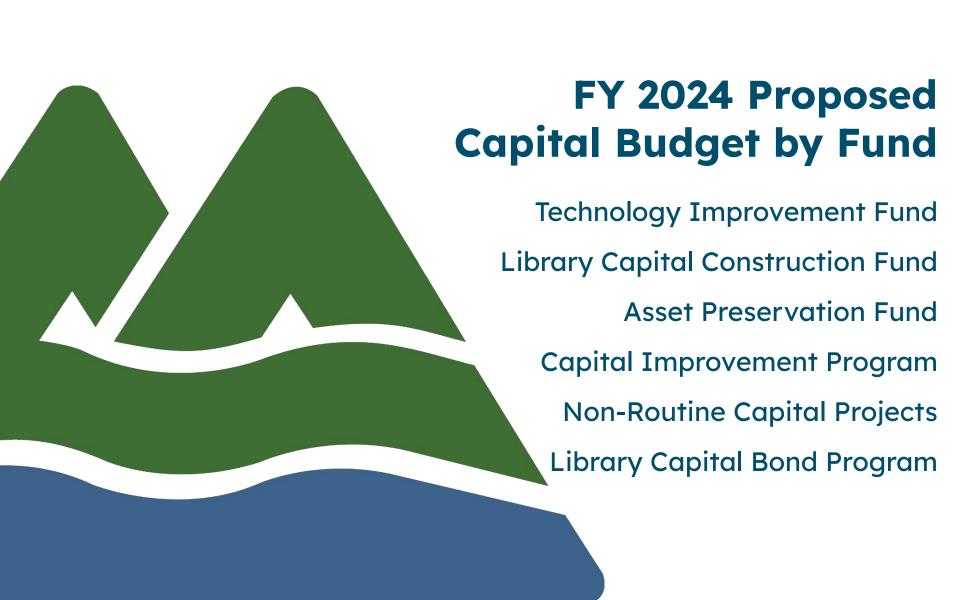
Program Offer 78315 IT Portfolio Services:

 Converts one Limit Duration Appointment to a Full-time Equivalent position. This conversion is budget neutral in FY 2024 and ongoing cost will be recovered via internal service rates.

Enterprise Resource Planning (ERP) \$6.8M debt early pay off in FY 2023. This decision to pay off this debt is creating ongoing capacity in both the General Fund and Other Funds for all departments.

*Funded with \$400K OTO funds and \$400K funding from Integrated Clinical Services (ICS)



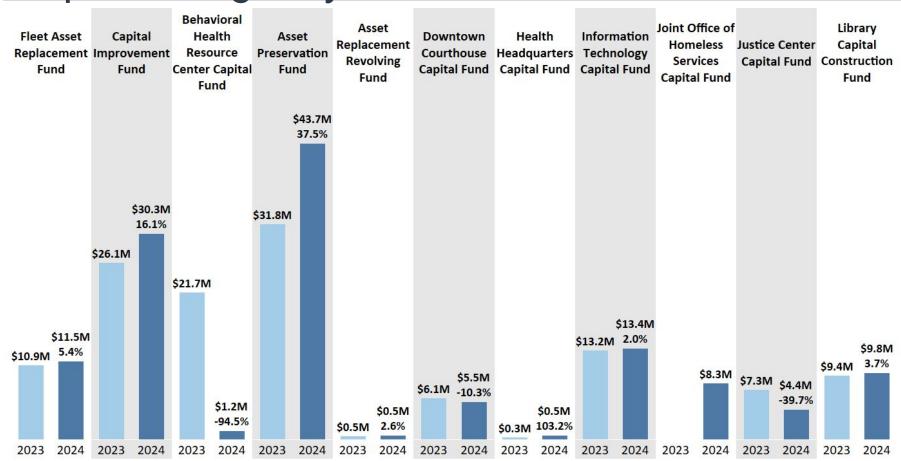


DCA Capital Programs

Capital Program	Purpose	Funding source	Plan duration /period
Technology Improvement Fund (IT)	Modernize and replace obsolete technology and invest in new technology	Annual One Time Only requests	1 year
Library Capital Construction Fund (FPM)	Modernize and replace building systems and equipment in Library facilities	Library funds	5 years, approved annually
Asset Preservation Fund (FPM)	Modernize and replace building systems and equipment in Tier 1 buildings (newer)	Countywide ~50/50 GF/other funds	5 years, approved annually
Capital Improvement Program (FPM)	Modernize and replace building systems and equipment in Tier 2 and Tier 3 buildings (older)	Countywide ~50/50 GF/other funds	5 years, approved annually
Library Capital Program (FPM - Library Capital Bond)	Bond funds used to upgrade or build 9 facilities, renovate others, and make technology improvements	Bond	8 years
Non-Routine Facilities Projects (FPM)	Non recurring funds used for planning work, new construction, and large renovations	Annual One Time Only requests, Bonds, State and Federal funds	Various



Capital Budget by Fund - \$454.8M



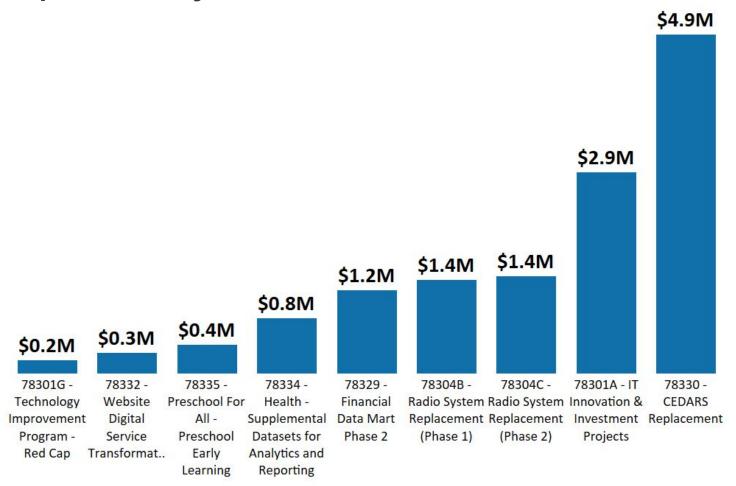


Capital Budget by Category - \$454.8M





IT Capital Projects \$13.4M





Information Technology Capital Projects

				
Technology Improvement Program:	Estimated	*Life to	FY 2024	Project Status
Program Offer/ Project	Project	Date	Proposed	
	Cost	Spend	Budget	
78301A IT Innovation & Investment Projects	\$2,903,714	Ongoing	\$2,903,714	In process, continuation of FY 2023: 78301A. FY 2024 projects based on Fitness Assessment
78301G Technology Improvement Program - Red Cap	\$250,000	\$47,520	\$186,640	In process. Complete 06/2024.
78304B Radio System Replacement (Phase 1)	\$1,600,000	\$250,000	\$1,350,000	In process. Working with vendor to determine specs for the initial \$250K order.
78304C Radio System Replacement (Phase 2)	\$1,400,000	NEW	\$1,400,000	2 year project, continuation of FY 2023: 78304B
78330 CEDARS Replacement	\$5,000,000	\$91,200	\$4,895,000	In process, continuation of FY 2023: 78330-23
78335 Preschool For All - Preschool Early Learning	\$411,386	NEW	\$411,386	New - 1 year project related to Programs 25200A/B/C - 25206, 40099B, 72052A/B
78329 Financial Data Mart Phase 2	\$1,600,000	\$345,255	\$1,200,000	2 year project, continuation of FY 2023: 78329
78332 Website Digital Service Transformation Strategy	\$300,000	NEW	\$300,000	New - 1 year project
78334 Health - Supplemental Datasets for Analytics and Reporting	\$1,490,852	\$29,000	\$800,000	Refined continuation of FY 2023: 40108-23

^{*} as of period 9 forecast



IT Capital Projects: New Projects

Radio System Replacement Phase 2 - \$1.4M

- Replaces 25 year old VHF radios with the deployment of 200 Homeland Security recommended radio subscriber units
- Radios will be programmed and deployed to work on new tower/repeater sites funded in FY 2023
- Improves County emergency communication, redundancy and coverage

Financial Data Mart (FDM) Phase 2 - \$1.2M

- Combines data from key County systems, e.g., Workday, Questica, Jaggaer, etc., into a single, automated, source of truth used by all analysts
- Enables Budget-to-Actual reporting capabilities, and the integration of financial and work data with operational/programmatic at the department/fund level
- IT, Finance and Budget Office roll-out countywide training and support for FDM Budget-to-Actual reporting



IT Capital Projects: New Projects

Website Digital Service Transformation Strategy - \$300K

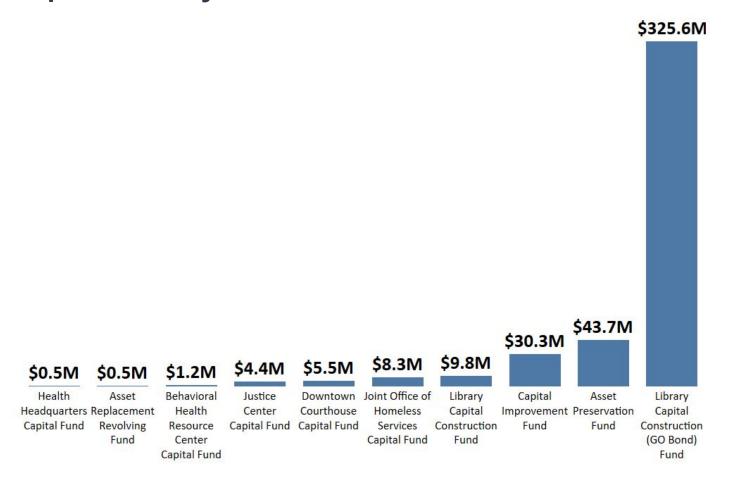
- Supports the County's focus on revised mission, vision and values
- Creates the strategy to transform Multco.us and Commons into modern service-oriented websites
- Delivers a detailed project plan outlining the scope, timeline, internal resource expectations, and community and internal stakeholder engagement
- A follow-on program offer will be prepared for FY 2025 and FY 2026 to complete the work outlined in the strategy

Health-Supplemental Datasets for Analytics and Reporting - \$800K

- Addresses Health Department projects around data, automation of reporting, and metrics used in internal and public dashboards
- Supports the ICS Value Based Care transformation with the integration of multiple new datasets and reporting capabilities
- Funding from OTO General Funds and ICS funding

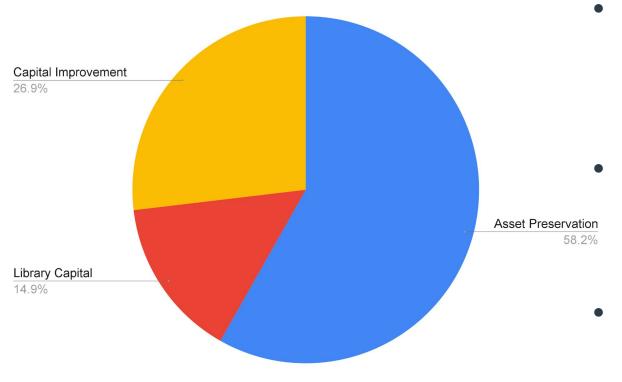


FPM Capital Projects \$429.8M





FPM Capital Projects: Routine Capital Funds \$65.4M



- Library Capital Fund
 - Fund 2506 \$9.8M
 - To keep the Library District's buildings safe, accessible, reliable, maintainable, functional, and efficient.
 - Capital Improvement Fund
 - Fund 2507 \$17.6M*
 - To actively monitor, upgrade, and improve the County's portfolio of Tier II and III buildings (older).
 - Asset Preservation Fund
 - Fund 2509 \$38.1M*
 - To adequately invest in key building systems in Tier 1 buildings (newer).



^{*}excludes Department funded and OTO projects

FPM Capital Projects: Routine Capital Funds

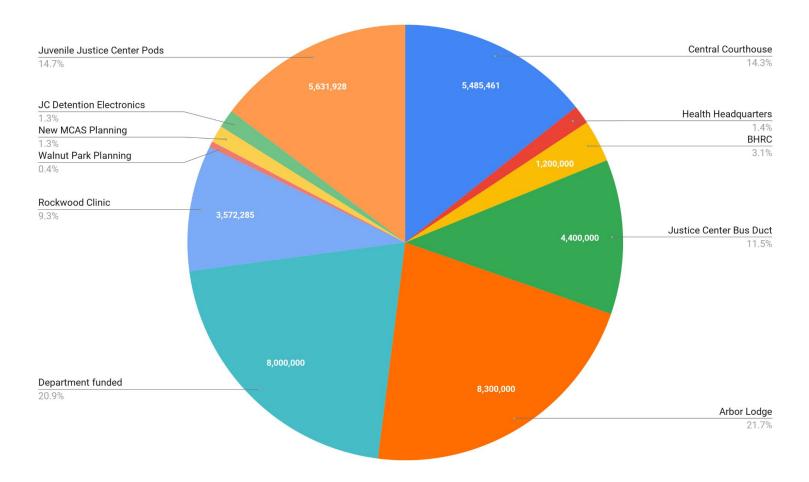
Over 100 active projects, with 35 more planned to start in FY 2024

Sample of planned projects:

- Elections \$0.13M Replace access control and security system
- Hollywood Library \$0.2M Replace boiler
- Yeon \$0.53M Replace Generator
- Multnomah County East \$0.13M Upgrade parking lot lighting
- Justice Center \$0.14M Add emergency stairwell lighting
- Yeon Annex \$0.5M Restore roadway
- Chinook Landing \$1.03M (FY 2024 \$0.3M, FY 2025 \$0.7M) Replace boathouse



FPM Capital Projects: Non-Routine Capital Funds \$38.3M





FPM Capital Non Routine Projects Status Updates

Facilities Non-Routine Capital Programs: Program Offer/ Project	Estimated Project Cost	*Life to Date Spend	FY 2024 Proposed Budget	Project Status
78206B Facilities Juvenile Detention Building Improvements	\$7,300,000	\$703,201	\$5,631,928	In Progress
78212 Facilities Downtown Courthouse Capital Fund	\$351,000,000	\$345,505,530	\$5,485,461	In Closeout
78214 Health Headquarters Capital Fund	\$95,578,137	\$95,055,147	\$528,366	In Progress
78219 Behavioral Health Resource Center	\$28,400,000	\$26,920,839	\$1,200,000	In Closeout
78221 MCDC Detention Electronic	\$8,000,000	\$7,568,532	\$516,125	In Closeout
78233A-B JC Electrical System Upgrade - Bus Duct Replacement	\$24,000,000	\$454,688	\$4,400,000	In Progress
78234 New Animal Service Facility Planning	\$500,000	\$11,058	\$491,011	In Progress
78235 Walnut Park Redevelopment Planning	\$200,000	\$6,593	\$170,000	In Progress
78237-78239 Rockwood Community Health Center	\$4,500,000	NA	\$3,572,285	In Progress
78243 Arbor Lodge Shelter Renovation	\$9,400,000	\$636,949	\$8,300,000	In Progress

^{*} as of period 8



FPM Capital Projects: Justice Center Fund 2518

Project est. \$24M

- Replacement of electrical bus duct system
- In design. Earliest construction start date is winter 2024
- Latest estimated project cost is \$24 million (\$14M County, \$10M City). New estimate expected May 2023
- Long duration project: 6-8 years

Fund Status

- FY 2024 Proposed Budget: \$4.4M
 - Beginning Working Capital: \$1.6M
 - New One-Time-Only requests: \$1.5M
 - City Of Portland: \$1.3M





FPM Capital Projects: Rockwood Community Health Center

Project \$4.5M

- Renovation of newly acquired building; formerly leased
- Design starting summer 2023. Earliest construction start is summer 2024
- HVAC, roofing and other building system upgrades
- A more welcoming entry & waiting area, and security improvements

Fund Status

FY 2024 Proposed Budget: \$3.6M





FPM Capital Projects: Arbor Lodge

Project \$9.4M

- Construction started April 2023. Estimated completion Feb. 2024
- Developing a home for 106 residents

Fund Status

- FY 2024 ProposedBudget: \$8.3M
- Beginning Working Capital: \$8.3M





FPM Capital Projects: Library Capital Bond Construction Fund 2517 \$325.6M*

Library Capital Bond	FY 2024 Proposed			
Program Projects	Budget			
East County Library	\$137,167,806			
Albina Library	\$44,830,804			
Belmont Library	\$25,401,827			
Midland Library	\$20,035,003			
Refresh Portfolio	\$19,992,312			
Operations Center	\$19,465,055			
Holgate Library	\$18,356,976			
Admin & Other Funds	\$11,684,989			
North Portland Library	\$10,360,842			
Northwest Library	\$10,337,854			
St. Johns Library	\$7,987,378			





^{*}Amounts Exclude \$21,961,479 of Fund 2517 Library Capital Bond Project Unappropriated Funds





New & OTO Offers

Program Number & Name	FY 2024 General Fund	FY 2024 Other Funds	Total	ото	New
78000B* DCA Director's Office Analyst Position	\$119,131		\$119,131		Х
78003 Countywide Safety and Security Infrastructure	\$500,000		\$500,000	Х	
78202B Facilities Machine Guards	\$445,000		\$445,000	Χ	X
78233B* Justice Center Electrical System Upgrade - Bus Duct Replacement Phase 2	\$1,510,000	\$880,000	\$2,390,000	X	Х
78237-78239* Rockwood Community Health Center	\$3,572,285		\$3,572,285	X	Х
78243 Arbor Lodge Shelter Renovation		\$8,300,000	\$8,300,000		Х
78304B Radio System Replacement Phase 1	\$1,350,000		\$1,350,000	Х	
78304C* Radio System Replacement Phase 2	\$1,400,000		\$1,400,000	Х	Х

^{*}Funded by General Funds but cash transferred to the respective Other Funds



New & OTO Offers

Program Number & Name	FY 2024 General Fund	FY 2024 Other Funds	Total	ото	New
78329* Financial Data Mart Phase 2	\$1,200,000		\$1,200,000	Х	Χ
78332* Website Digital Service Transformation Strategy	\$300,000		\$300,000	X	Χ
78334* Health - Supplemental Datasets for Analytics and Reporting	\$400,000	\$400,000	\$800,000	Х	Х
78335 Preschool for All - Preschool Early Learning		\$411,386	\$411,386	Х	X
78404B Records Management Content Manager Position		\$145,042	\$145,042		Х
Total	\$10,796,416	\$10,136,428	\$20,932,844		

^{*}Funded by General Funds but cash transferred to the respective Other Funds



Policy Issues

DCA is aware and tracking a variety of federal and state legislation as well as industry discussion. Outcomes in these areas will influence future strategy, planning, and budgets:

- State and Federal Broadband
- Cybersecurity
- Artificial Intelligence
- Electric Vehicles and Charging Stations
- Building Energy Performance
- Digital Accessibility
- Data security



COVID-19 and ARP Update

The pandemic greatly changed how a large percentage of our workforce works, with nearly 50% of staff continuing to regularly work remotely. It has changed how our departmental partners provide services, and it has changed how the community expects to receive services. DCA leveraged ARP funds to address the evolving landscape including:

- Purchasing and implementing software to manage devices remotely
- Hiring an LDA Digital Access Coordinator to develop the County's Digital Access Roadmap
- Upgrading conferencing equipment in 16 rooms across the County
- Providing 1:1 technical support to staff across the County navigating new tools, new business processes and County norms
- Upgrading HVAC systems at seven facilities to improve air quality by adding monitoring sensors and ultraviolet lighting, and modifying systems to accommodate higher filtration

In FY 2024 proposed budget does not include ARP funding.



COVID-19 & American Rescue Plan Funding

Program	FY 2023 Adopted	FY 2024 Proposed	Variance
78900 ARP - Facilities Air Quality Improvements	\$800,000		(800,000)
78901 ARP - Staff Telework Software Bundle	\$1,473,000		(1,473,000)
78902 ARP - Digital Access Program	\$165,592		(165,592)
Total	\$2,438,592	\$0	(\$2,438,592)



Questions



