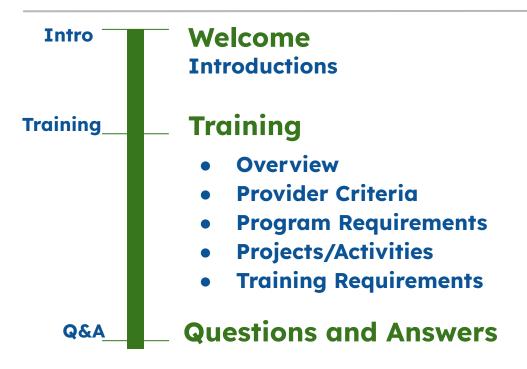


## **Today's Agenda**





## Welcome

Please take a moment to introduce yourself.

- Your Name
- Your Pronouns
- Your Organization

## **Focal Point**

Focal Point is designed to increase awareness of and access to services for all older persons. Focal Point services include:

- Leadership
- Community Outreach
- Advocacy
- Education
- Recreational



### **Provider Criteria**

## Provider Requirements for Focal Point

Have adequate meeting space for social activities.

Provide consistent, reliable and sufficient hours of operation based on the community needs

Implement nutrition guidelines or a wellness policy that promotes healthy eating and physical activity for participants Attend all the required trainings and meetings requested by the County.



# **Program Requirements**

- No Wrong Door Access to services
- Provide planning and coordination of services
- Submit a Focal Point plan within two (2) months
- Engage in active outreach to vulnerable older people in the community.
- Provide Advocacy and Community Leadership on aging issues
- Work cooperatively with other ADVSD providers.
- Engage in active, culturally appropriate outreach.



# **Projects**

Transportation Outreach

 Utilizing input from older people for Program Planning

 Service Coordinations with Meals Provider Focal Point Projects

Advocacy

 Coordination of Legal Services and Insurance Counseling

Volunteerism



### **Activities**

Recreations such as sports, performing arts, games cooking and crafts that appeal to the leisure time and interests of participants and promote socialization.

#### Requirements:

- Maintain a record of regularly scheduled events
- Track attendance
- Admission fees must be documented
- Staff must pass a background check in order to lead any activities



### **Volunteer Recruitment and Services**

### Volunteer Services

#### Recruitment:

- ★ Volunteers are recruited and trained to support participants.
- ★ Their role must be clearly defined and the purpose and scope stated.

#### Roles:

- ★ Meal site management
- ★ Board and Advisory Council positions
- ★ Office Work

### Requirements:

- ★ Trained according to an established training plan
- ★ Time must be documented
- ★ Pass a background check



### Reassurance

Staff members or trained volunteers provide regular, friendly telephone calls and/or visits to geographically and socially isolated individuals to:

- Determine if they are safe and well
- Determine if they need assistance
- Provide reassurance



# **Training Requirements**



- Ability to interact with participants with tact and understanding.
- Ability to determine if a participant needs help beyond what the staff member can provide.
- Understand the warning signs that an individual may be suffering from Neglect and/or Abuse.
- Knowledge of when to report suspected Neglect and/or Abuse.
- Document contacts and record case notes as needed.
- Make appropriate referrals when needed
- Must pass a Criminal Background Check

