

# Multnomah County Auditor Recommendation Follow-up 2023



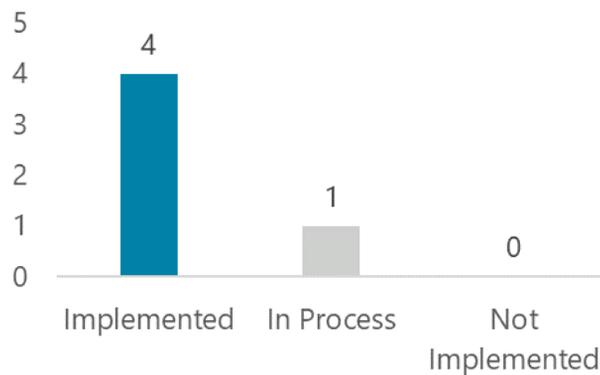
The Multnomah County Auditor's Office's mission is to promote accountable and equitable county government. Our audit reports include recommendations for improvement, and county managers are responsible for taking corrective actions to address them. We follow up on audit recommendations to support county government's accountability.

Our follow-up work in recent years found that 54% of our audit recommendations have been implemented.

These charts show the results from our most recent follow-ups.

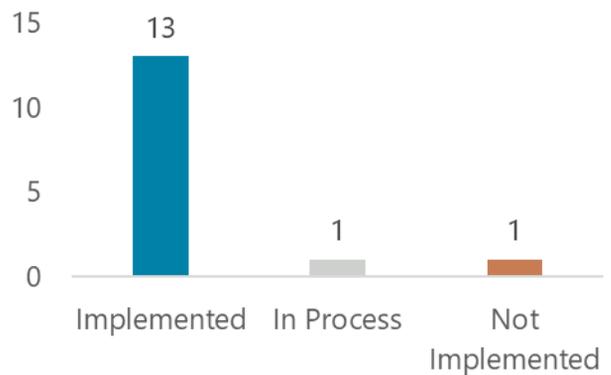
Services for People with Intellectual and Developmental Disabilities: Quality of Care at Risk

*Percent Implemented: 80%*



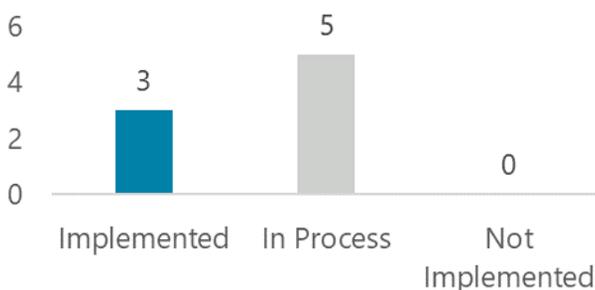
Mental Health: Ability to serve adults with serious and persistent mental illness is limited and at risk

*Percent Implemented: 87%*



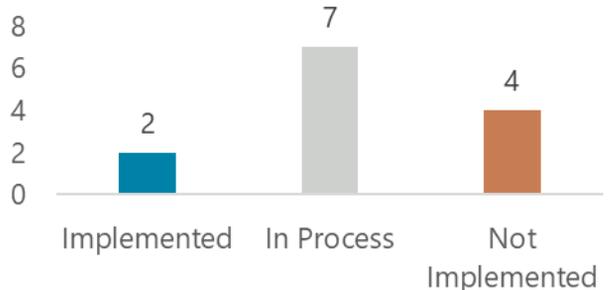
Integrated Clinical Services: Patients praise care, but changes must be made to reduce turnover and improve financial management

*Percent Implemented: 38%*



Multnomah County Jail Conditions: Circumstances were Worse for Adults in Custody who are Black and/or Have Mental Health Conditions

*Percent Implemented: 15%*



# Which recommendations have not been implemented?



## **Audit: Mental Health: Ability to serve adults with serious and persistent mental illness is limited and at risk**

**Recommendation:** Update county Choice policies to ensure that the policy language is aligned with the contract with the state; to clarify Choice enrollment criteria, particularly related to people who are civilly committed but do not go to the State Hospital; and clarify criteria for exiting someone from Choice.

**Due Date:** 7/1/2021

## **Audit: Multnomah County Jail Conditions: Circumstances were Worse for Adults in Custody who are Black and/or Have Mental Health Conditions**

**Recommendation:** Eliminate the use of isolation as a disciplinary sanction for individuals with mental health conditions.

**Due Date:** 9/30/2022

**Recommendation:** Eliminate the use of disciplinary sanctions that involve isolation.

**Due Date:** 3/30/2023

**Recommendation:** Review the results of our survey of adults in custody to examine the areas of concern that adults in custody identified and implement changes to address those areas of concern.

**Due Date:** 3/30/2023

**Recommendation:** Explore an independent review function for jail operations, such as discipline and use of force incidents.

**Due Date:** 4/30/2023

Our follow-up program is informed by the U.S. Government Accountability Office's guidance on How to Get Action on Audit Recommendations (GAO/OP-9.2.1).

### **Contact us**

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