

Community Sheltering Strategy Partnering to create solutions.

Dan Field, JOHS Director Anna Plumb, JOHS Deputy Director March 12, 2024

#### **Presentation Agenda**

- Review context and process
- Go through goals
  - o Units
  - Services
- Hear from partners throughout
  - Steering Committee
  - Workgroup/Service providers
- Link to next steps

#### **Co-presenters**

- Brandi Tuck, Path Home
- Amy Thompson, NARA Northwest
- Jessica Harper, City of Gresham
- Portland Commissioner Dan Ryan
- County Commissioner Julia Brim-Edwards
- Portland Commissioner Carmen Rubio
- County Commissioner Lori Stegmann

## **Context and History**

- Implementing <u>Report Recommendations</u>
- Community-Wide Sheltering Strategy: Development and Execution
  - Focus on community-wide
    implementation and involvement
  - Focus on shelter capacity and pathways to housing.





## Tie-in With Community Goals

Intergovernmental Agreement (IGA)

Homelessness Response Action Plan (HRAP)

Supportive Housing Services Local Implementation Plan (SHS LIP)

LGBTQAI2S+ Housing Collaborative Policy Paper



- IGA and HRAP developing simultaneously
  - Identify by-name list of people experiencing unsheltered homelessness in January 2024
  - Identify number equivalent to 50% of this baseline
  - Serve, either with shelter or housing, the number of people equivalent to that 50% number.
  - Overarching: Develop capacity to match services to need.



## The Goal

To serve, with shelter or housing, 2,699 people by December 31, 2025



## New, by-name list of people experiencing homelessness



# Image: Constraint of the second systemImage: Constra

Workgroup & Steering Committee

October 2023 -February 2024



#### Workgroup - meeting weekly

- JOHS Program and Evaluation staff
- City of Portland and City of Gresham
- Four service providers
  - Transition Projects, All Good NW,

Path Home, NARA NW (inreach)

#### Steering Committee - meeting biweekly

- City Commissioners Rubio and Ryan
- County Commissioners

Stegmann and Brim-Edwards

# Systems of Care



Adult	
Families	
Youth	
Survivors of Domestic	

and Sexual Violence (DSV)

## **Creating the Strategy**



Develop and use system goals for the IGA and link to shelter strategies



Organize strategies by system (Adults, Families, Youth, Survivors)



Review data on existing capacity, models, services; discuss needs with system experts (including Lived Experience Advisory Committee)



Create shelter capacity goals and the services that lead to housing exits

## Shelter as Part of Service Ecosystem

#### Introduction

#### **Julia Brim-Edwards** Multnomah County Commissioner







A historic visualization of Multnomah County's shelter system in 2015.



#### Shelter System in 2015

BEFORE the state of emergency and the creation of JOHS.

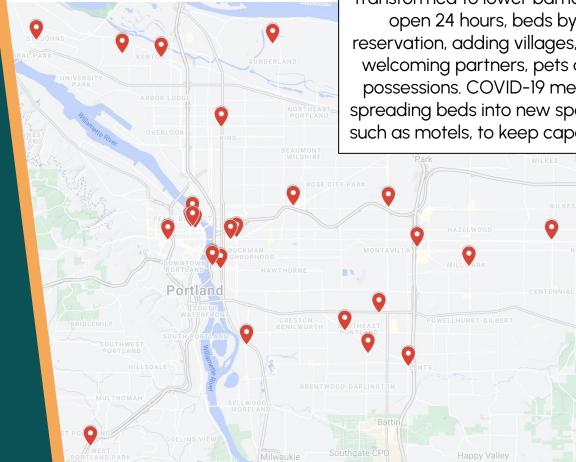




A historic visualization of Multnomah County's shelter system over the past six years.



Shelter System in 2021



Transformed to lower barriers open 24 hours, beds by reservation, adding villages, and welcoming partners, pets and possessions. COVID-19 meant spreading beds into new spaces, such as motels, to keep capacity.

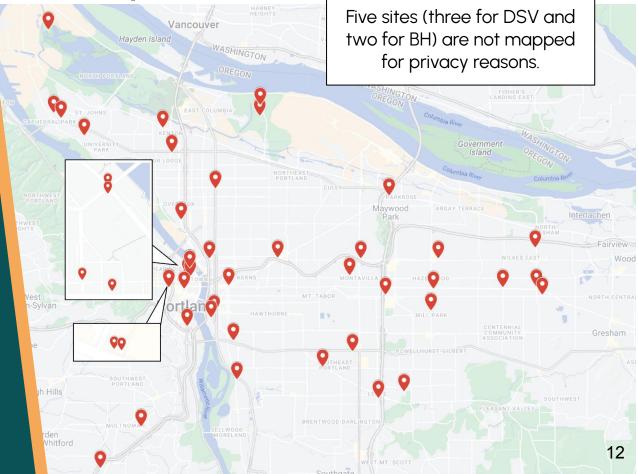
11



A historic visualization of Multnomah County's shelter system over the past nine years.



#### Shelter System in 2024



## Shelter Units Over Time - Table View

#### Budgeted beds from FY 2017 - FY 2025 (revised budget)

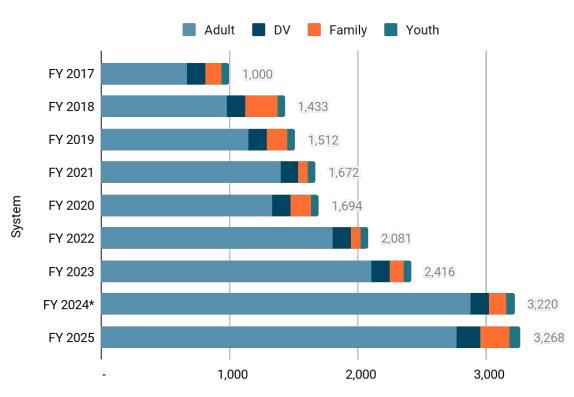
	2017	2018	2019	2020	2021	2022	2023	2024	2025*
Adult	675	983	1153	1335	1399	1808	2108	2882	2770
Family	125	250	159	159	73	73	108	138	228
DSV	140	140	140	140	140	140	140	140	185
Youth	60	60	60	60	60	60	60	60	85
Total	1000	1433	1512	1694	1672	2081	2416	3220	3268



\*Excludes 180 shelter beds funded by another funder

#### Shelter Units Over Time - Chart View

#### Budgeted beds from FY 2016 - FY 2025 (revised budget)



\*Includes 180 budgeted SRV units that were not funded through the County (in the process of updating the Alternative Shelter IGA with the City)

14

## Shelter Units : Current and Goals

	Current Capacity (budgeted, open)	<b>Planned</b> (Budgeted, not open)	<b>NEW</b> (by 12/31/2025)
Adult	2354	555	250*
Family	138	0	150
DSV	140	0	80
Youth	60	0	25*
Total	2692	555	505
Cumulative Total	2,692	3,247	3,752

\*Indicates some beds designated as culturally specific

\*\* total includes some city-run shelters not in JOHS budget; does not include private shelters

## Shelter Units : Adult System Detail

Model	Current Capacity (Budgeted, open)	<b>Planned</b> (Budgeted, not open)	<b>NEW</b> (by 12/31/2025)	Total
Congregate	1318	88	75	1481
Motel	441	0	140	581
Alternative	129	107	35	271
SRV/Tass	466	360	0	826
		Total	250	3159

Model types are **estimates**; actual model configuration will depend on many factors. Workgroup and Steering Committee both stress flexibility to change model recommendation

## **Shelter Units : Anticipated People Served**

	<b>Planned</b> (Budgeted, not open)	<b>NEW</b> (by <b>December 31, 2025</b> )	Anticipated People/HH Served annually
Adult	555	250	1,300 (Ind)
Family	0	150	300 (HH)
DSV	0	80	175 (HH)
Youth	0	25	75 (Ind)
		Total New People Served	1,850

Numbers are annual; goal is for two years Sheltering is only one aspect of meeting the 2,699 goal

# Overarching Sheltering Goals



Ensure that all services are culturally-responsive, trauma-informed, and accessible

#### Culturally Specific Needs

- LBGTQIA2S+ shelter for adults
- Culturally specific shelter for youth

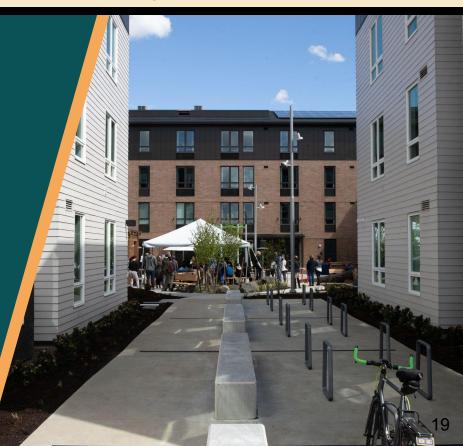
Integrate shelter into larger system of care through improved communication and coordination with healthcare, housing, benefits, and other systems.

## Shelter as a Pathway to Housing

Introduction

**Dan Ryan** Portland City Commissioner





## Goals : Exits to Permanent/Stable Housing

	Current	Goal
Adult	26%	41% (15% increase)
Family	56%	71% (15% increase)
DSV	56%	61% (5% increase)
Youth	60%	70% (10% increase)





#### **Exits to Permanent Housing**

Staffing and Case Management

Permanent Supporting Housing (PSH)

Rapid Rehousing (RRH)

**Behavioral Health Supports** 

## **Staffing and Case Management**

Introduction

**Lori Stegmann** Multnomah County Commissioner





## **Recommendations: Staffing Ratios**

#### Workgroup Recommendations

	Operations	Case Management		
Adult	1:25	1:20		
Family	1:25	1:20		
DSV*	1:20	1:15		
Youth*	1:10	1:20		

\*No single-staffed sites

#### Better staffing ratios lead to:

- Increased safety and comfort, including for marginalized groups
- Better case management; better ability to support pathways to housing

## **Permanent Supportive Housing**

Introduction

**Carmen Rubio** Portland City Commissioner





## **Recommendations: PSH**



Increase capacity to match services to need; Ensure PSH is a sustainable resource for the community



Increase in units for Adult, Family and DSV systems



Increase in per-household services cap

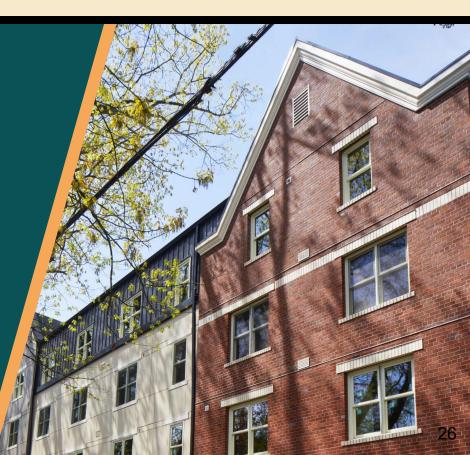


## **Rapid Rehousing**

Introduction

**Brandi Tuck** Executive Director Path Home





## **Rapid Rehousing Increases**



	Workgroup Recommendations		
Adult	All sites have RRH funding		
Family	Increase amounts and timelines		
DSV	Increase of 115 units; increase timeline to 2 - 5 years		
Youth	Increase of 100 units		



#### **Behavioral Health Services**

#### Introduction

#### **Amy Thompson** Supportive Services Director NARA NW





## **Recommendations: Behavioral Health**

All sites have access to onsite Behavioral Health Supports\*

\*Note: Looks different per system





#### Implementation

- Ambitious goals; assess if can turn recommendations into reality
  - Estimate costs; review budgets and revenues
  - Discuss phasing with workgroup
  - Develop two-phase plan







#### Implementation Phases

Implementation will take place over the course of two years in two phases.



#### Phase 1 (Year 1) - Infrastructure First

- 250 shelter units
- Rebase to support staffing ratios
- Permanent Supportive Housing
  - Units
  - Service cap increase
  - Some Rapid Rehousing

#### Phase 2 (Year 2) - Stabilization and Additional Resources

- 250 units
- RRH and Behavioral Health

## JOHS FY 25 Budget Asks

- Permanent Supportive Housing
  - Increase in units
  - Services cap increase
- 250 shelter units
- Contract rebasing for legacy contracts
- Rapid Rehousing out of shelter





## JOHS FY 25 Budget: 250 Shelter Units

Phase 1: focus on smaller systems serving high proportion of people of color; prioritize culturally specific shelter capacity

- 90 additional units in the adult system; including culturally specific shelter for LGBTQIA2S+ adults
- 45 additional units in the DSV system
- A 25-unit culturally specific shelter for immigrant youth
- 90 additional units of shelter in the family shelter system
- FY 25 Cost: \$9.3M



## JOHS FY 25 Budget: PSH

- Funding approximately 3,054 PSH units with SHS and federal funding
  - 401 new units
  - Total new units since SHS:
    1,910 (85% of LIP goal)
- Increase per household services cap to \$15k base; \$17k premium, for up to 2,653 households
- FY 25 Cost: \$18.5M



#### JOHS FY 25 Budget: Contract Rebase

 Rebasing the funding amounts for legacy shelter contracts for providers with insufficiently low current funding averages that cannot support the recommended staffing levels. Includes providers in the following systems:

• FY 25 Cost: \$10.5M



#### JOHS FY 25 Budget: Rapid Rehousing

- Rapid Rehousing more emphasized in Phase 2, but some included here
- Rapid rehousing crucial to family, youth, and DSV systems
- FY 25 adds \$5.6M in Rapid Rehousing linked to the Community Sheltering Strategy



## **Conclusion: Community Partners**

**Jessica Harper** Director of Livability Services City of Gresham

**Lori Stegmann** Multnomah County Commissioner







## Conclusion



- Community Partnership and building towards common goals
- Strategically adding shelter that will serve as pathway to housing

#### Whole Community Effort

- Integrate shelter into the larger system of care through improved communication and coordination with healthcare, housing, benefits, and other systems.
  - See full materials for list of elements, and specifics per population system

