

Multnomah County Personal Income Tax Questionnaire for Tax Practitioners

- 1 Did you process 2003 Multnomah County Personal Income Tax (ITAX) returns using the self-calculating form that was available on our Website?

☐ Yes
☐ No

- 2 Did your tax software package include the 2003 ITAX return?

☐ Yes
☐ No

- 3 If no, please provide the name of your vendor so we may contact them about the 2004 returns.

- 4 Did you receive information about PERS/FERS exemptions?

☐ Yes
☐ No

- 5 If yes, how?

- 6 Did your clients know about the ITAX?

☐ Yes
☐ No

- 7 What questions did your clients have about the ITAX?

- 8 What did we do in our communications/deliverables/Website that was most helpful for you?

- 9 Did you utilize our Website or ITAX Helpline (503) 988-ITAX (4829)?

- ☐ Yes
☐ No

- 10 What can we do to make things easier for you?

- 11 What additional information can we provide to you? In what format?

- 12 Any other comments?

- 14 Would you like to receive information directly from us? If so, please include your name and contact information (mailing address or email).

Thank you for your participation. Please mail your completed survey to:

Multnomah County Personal Income Tax Survey
501 SE Hawthorne, Suite 531
Portland, OR 97214

or fax: (503) 988-3292

Do not send tax returns or payments to the address above.