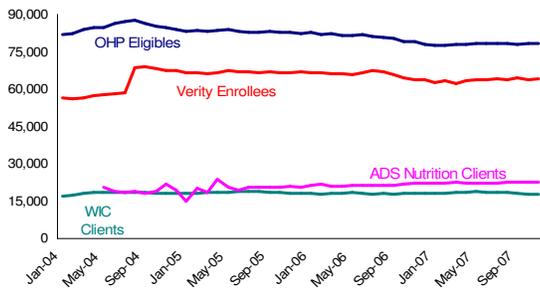


BASIC NEEDS PRIORITY BRIEF: NOVEMBER 2007

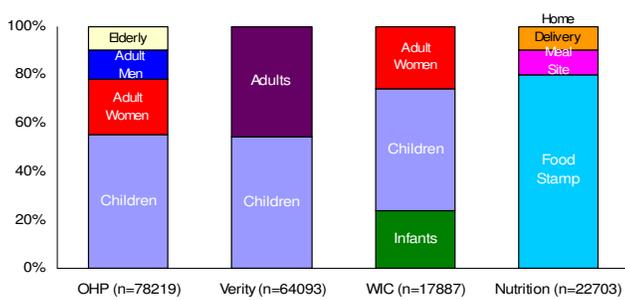
Multnomah County Basic Needs Clients

Clients Enrolled or Served by Basic Needs Programs



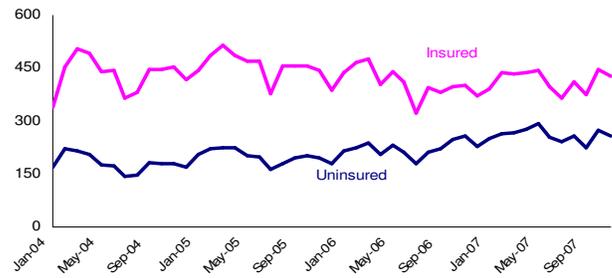
* Participation in OHP, Verity, WIC, and ADS nutrition service programs can overlap.

Clients in Basic Needs Programs: November 2007



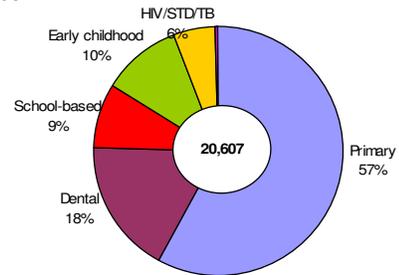
Multnomah County Health Clinic Visits

Average Daily Health Dept. Clinic Visits by Payer Mix



* November 2007 had a total of 687 average daily visits. Of those, 62% were insured and 38% were not insured.

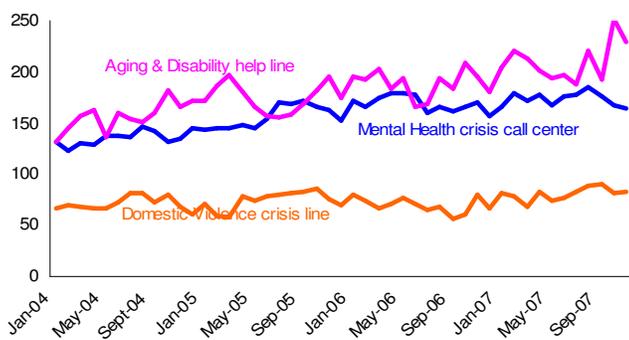
Type of MCHD Clinic Visits: November 2007



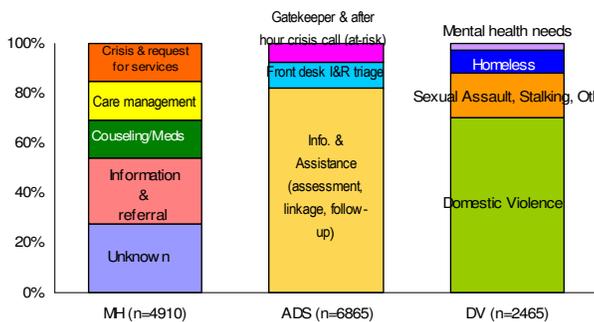
* The above data does not include pharmacy, immunization, and WIC visits. In addition, there were 3,318 clinic visits and lab tests conducted at County's correction facilities in November 2007. The average number of daily correction health visits was 111.

Crisis Center & Helpline Calls

Average Daily ADS, MH, & DV Help Line Calls

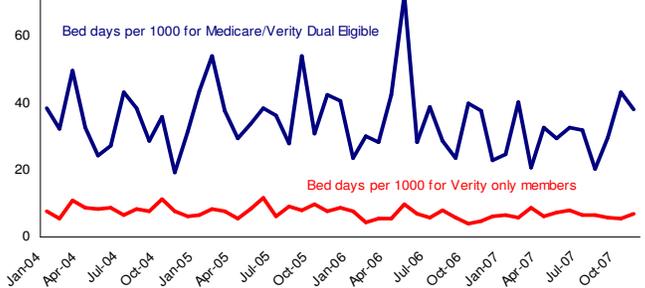


Crisis Help Line Call Or Response Type: November 2007



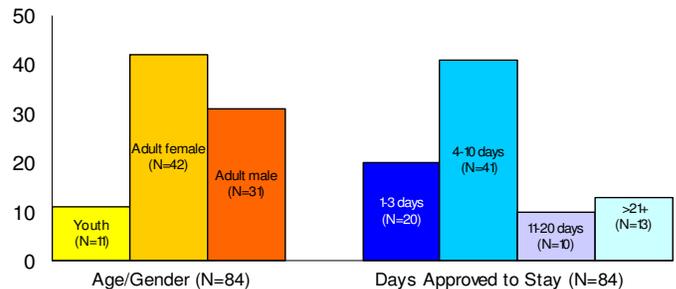
Mental Health Verity Inpatient Days

MH Inpatient Days Per 1000 Verity Members



The County pays an average of \$4,200 per discharge for each Verity only inpatient stay and \$1,100 for Medicare/Verity dual eligibles. The November average length of stay per discharge is 10.25 days.

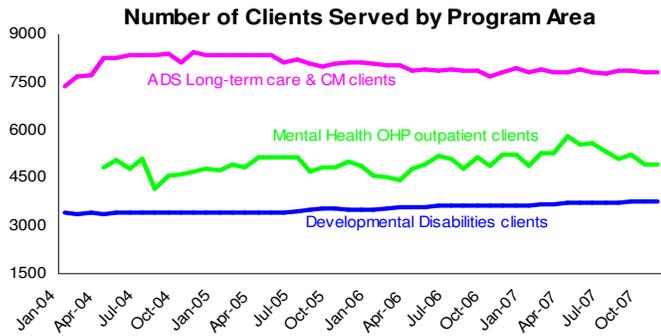
Verity Inpatient Admission/Discharge Profile: November 2007



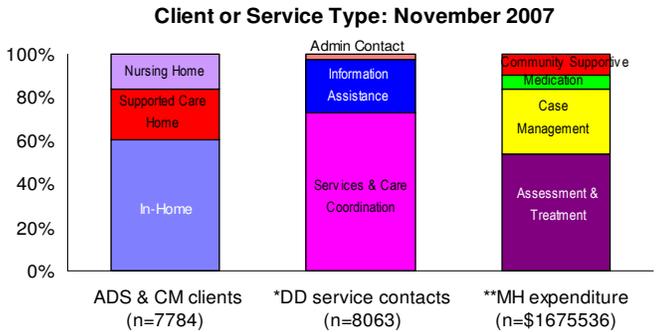
* The 851 paid bed days in November 2007 represent a total of 83 hospital discharges.

Notes: The number of County Health Clinic visits decreased slightly compared to last month for both insured and uninsured patients. November ADS Helpline Program calls decreased largely due to fewer district calls to IRCO requesting for emergency food/shelter/transportation services. Calls to the County ADS central helpline actually increased.

Clients and Case Management Services

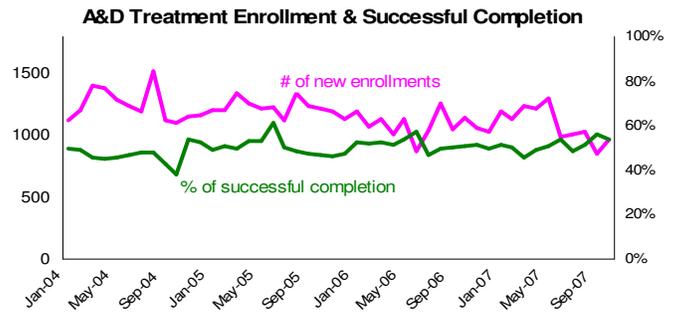


*Mental Health data show a one month time lag as claims may be submitted up to four months after a visit. Monthly data will change slightly with each new update.

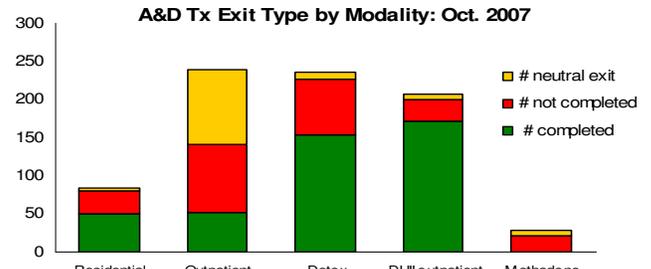


* DD service contacts can now contain multiple services in one progress note.
** Mental Health expenditure data are from October 2007.

Multnomah County Addictions Treatment

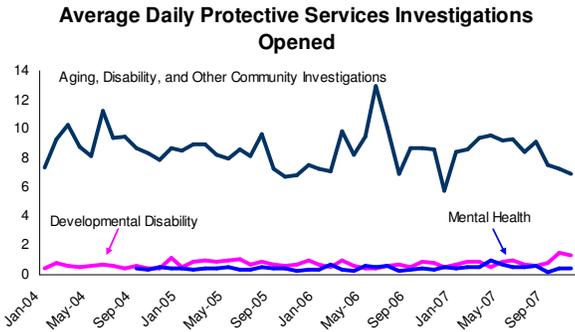


* Based on the CPMS data received on 12/27/07. In October 2007, 963 tx episodes opened and 794 closed. The average successful treatment completion rate was 51% over the past 12 months. The monthly data will change slightly with each new update.

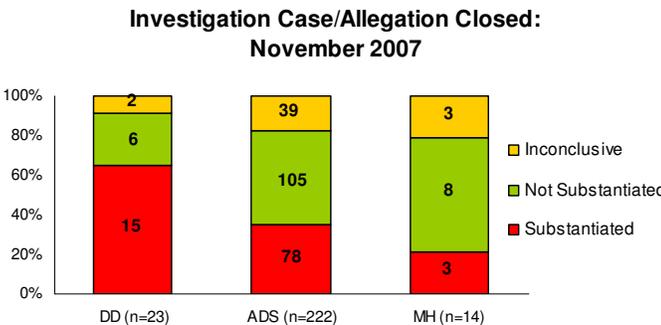


* Of 794 tx episodes ending in October 2007, 53.9% (n=428) successfully completed programs, 30.2% (n=240) failed to complete, and 15.9% (n=126) had neutral terminations. 'Neutral termination' includes 'fail to engage', 'not appropriate for further tx' and others.

Protective Services for Vulnerable Populations

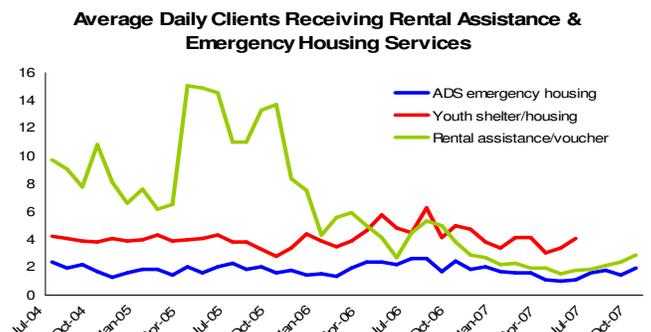


*Each program serves different populations. ADS is responsible for all protective investigations not covered by developmental disability and mental health services, so they have the largest client base.

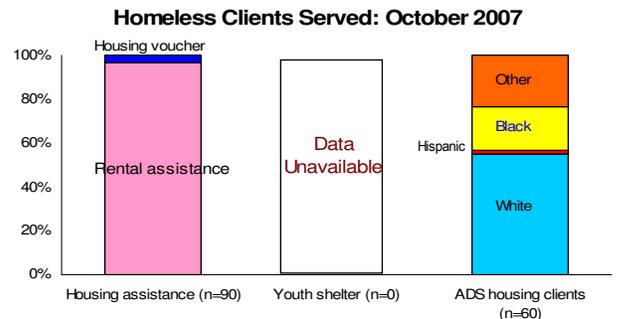


* Overall, 262 protective service investigation cases opened and 259 allegations closed in November 2007. Of those closed, 37.1% were substantiated (n=96). MH 'not substantiated' cases include those that didn't meet the abuse definition.

Shelter & Emergency Housing Assistance



* Data for this chart have one month lag time. The number of clients served by youth shelter and housing is temporarily unavailable due to a technical system change.



* Youth shelter data are temporarily unavailable. ADS client counts include individuals living in the same household as the applicant. 'Other' includes individuals whose demographics are unavailable or undocumented.

Notes: The number of Average Daily Protective Services Investigations Opened continues to decline from last month and is the lowest since December 2006. Shelter & Emergency Housing Assistance chart was modified to combine rental assistance and voucher data in the same trend line. October ADS Emergency Housing clients was the highest since December 2006. Youth Shelter data are unavailable for this month as data are being transferred to a new database.