

OregonHelps.0rg Development Costs, August 2002

Multnomah County Budget/Quality Office and

Poverty Advisory Committee Oregon Food Bank and funders

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Development Plan, August 2002			
	PHASE 1 Multnomah and multilingual	PHASE 2 Oregon wide and web based	PHASE 3 PHASE 4 Online Joint processing? applications?
	Current or completed	January 2002	August 2003 unknown
Main functions	 ✓ 30+ Multnomah agencies help families prescreen for 10 programs ✓ English, Spanish, Vietnamese and Russian by Sept 2001 	 Convert existing program to web Expand to all Oregon Add new functions: form downloading; filling out; bus and driving directions 	 Enable online processing (e.g. Food Stamps, IDAs, WIC)? Add Seniors module? Add finance, teen, work, disability programs
Main benefits	 ✓ Updated Food Stamps rule change for all agency staff ✓ Helps ordinary citizens find out eligibility 	 Web platform increases access; reduces driving for rural families Oregon expansion helps more families and makes updates easier Evaluation* 	Faster Serves processing of benefits for families with more benefits
Cost	✓ About \$50, 000	About \$100,000	Unknown
Revenues	✓ No development nor agency fees	Seek development feesNo Oregon agency fees	Seek development feesMinimal Oregon agency fees
Funders, developers	✓ Multnomah County Budget & Quality Office ✓ Poverty Advisory Committee (PAC)	 ✓ Community Action Director's Assoc. (3K) ✓ Oregon Housing and Community Services (10K) ✓ Oregon Human Services (10K) ✓ Poverty Advisory Committee (11K) Foundations, non- profits, corp donations 	

^{*}Evaluation results would give a basis for discussions about potential value of online submission, processing and potentially joint applications on a single form or several programs.