

Mental Health Provider Meeting
Multnomah County
Verity Integrated Behavioral Healthcare
December 14, 2009, 10:00 – 11:00am
Lincoln Building

Present:

Anne Connor; NARA NW	Yanna Shumaker; LCSNW
Janet Brandt; Central City Concern	Bobbie Sproul; Serendipity
David Sones; Luke-Dorf	Carolyn Mounts; CODA
Tom Woodruff; Western Psychological	Robert Miller; Project Quest
Bev Wright; Serendipity	Diane Lacy; LifeWorks NW
Heather Berry; OHSU	Courtney Bailey; Cascadia BHC
Julie Berrigan; Morrison Child & Family	Donna Kauffman; LCSNW
Heidilyn Safe; DePaul Treatment Cntr.	Rose Lee Jaffe; VOA/InAct
Ann Witsil; Kinship House	Jamie Vandergon; Trillium Family
Len Lomash; MHASD	Stacey Zych; Cascadia BHC
Charmaine Kinney; MHASD	Debbie Tombe; MHASD
Rosa Nguyen; MHASD	Chris Rentzel; MHASD
Sonja Miller; MHASD	Irene Lee; MHASD
Betty Schallberger; MHASD	

Announcements:

Christina Gardner announced that the Verity Provider webpage has had several updates and additions.
<http://www.co.multnomah.or.us/dchs/mhas/provider.shtml>

These include; Outpatient Access Reports (Courtney is no longer listed as the contact for this form), Medical Necessity Criteria for all service levels is now posted, as well as an updated Specialized Services Provider Manual, effective December 1, 2009. New to the webpage is a list of approved vendors for on-site interpretation, including sign language services. Also the Verity Fee Schedule effective for dates of service on or after November 1, 2009 is available on-line.

Reporting Changes: Reminder was given that the Prevention, Education, and Outreach report (C4B report) was discontinued as of July 1, 2009. In addition, it is important to check the webpage often as this is the place to find the most current forms, including the new Provider Specialty Report (aka Practitioner Report) which is now submitted quarterly, rather than monthly as of July 1, 2009.

Verity Pay for Performance (P4P) Overview:

Joan Rice, MHASD Quality Manager presented slides on the Division's Pay for Performance methodology. (Please see attached slide show.) This presentation was made to agency CEOs in recent months. Generally, with the exception of Individually Tailored Mental Health Treatment, P4P does not apply to services that are pre-authorized. P4P is subject to overall Division funding, therefore may not be available for certain areas year to year. Joan stated that the first two rounds of incentive payments were paid based on historical agency activity in the identified performance areas. Starting with December's payment, providers should be making changes to their clinical and access procedures in order to gain in the incentives offered.

Discussion began around community based care and whether or not this is possible for some clinics. Joan stated that with more than one incentive type, providers are able to look for areas that they will have success in and start there. For example, perhaps providers can start with how they structure their access or

appointment/drop-in procedures. This may not only open up possibilities for gaining incentive for the initiation and engagement performance measure, but may help with client no-shows.

Providers stressed that with incentives focused on appropriate care for identified CASII levels, more training on this tool is needed. Another provider stated they would like to see incentive structures for more community-based services (based on Place of Service Codes) in addition to the enhanced rate already built in to the Verity Fee Schedule for these types of services.

Joan noted that these incentive payments do not affect providers overall contract funding caps.

Christina wanted to remind providers that if their agency is substantially out of compliance with required reporting they will not be eligible for incentive payments.

MHO Code Workgroup:

Christina distributed a list of tentative attendees of the 2010 Verity Code Workgroup. These individuals had signed up to represent their agency at the first in a series of workgroup sessions starting on January 19, 2010, 1-2:30pm here in the Lincoln Building, 421 SW Oak Ave., in the Willamette Room. Providers were given an opportunity to change or add representation on the attendee list. Formal invites with agenda will go out as the date comes closer.

NEXT MEETING: February, date and time TBA.