# Mental Health Provider Meeting Multnomah County Verity Integrated Behavioral Healthcare August 10, 2009, 10:00 – 11:00am Lincoln Building

#### Present:

David Sones; Luke-Dorf	Yanna Shumaker; LCSNW
Janet Brandt; Central City Concern	Sarah Carolus; Central City Concern
Sonja Ervin; Central City Concern	Diane Lacy; LifeWorks NW
Tom Woodruff; Western Psychological	Robert Miller; Project Quest
Bev Wright; Serendipity	Cherry Walters; Cascadia BHC
Christine Lau; Asian Health & Srvc. Center	Ginny Robinson; NARA
Howard Spanbock; Luke-Dorf	John Trinh; Luke-Dorf
Sonja Miller; MHASD	Jamie Vandergon; Trillium Family
Sara Carter; MHASD	Rosa Nguyen; MHASD
Charmaine Kinney; MHASD	Len Lomash; MHASD
Joan Rice, MHASD	Chris Rentzel; MHASD
Sara Hallvik; MHASD	

### **Announcements:**

Joan Rice, Manager for MHASD Quality Management program announced that five providers were sent notification that a financial withhold would be applied according the Division policy based on the agency's outstanding required reporting. She also confirmed that the Practitioner Report (now named the Provider Specialty Report) was moving to quarterly beginning July 1, 2009.

#### **Provider Manual/Webpage Updates:**

The Specialized Services Provider Manual available for Verity provider agencies will be updated and posted to the web in time for upcoming Multnomah Treatment Fund changes to adult criteria, September 1, 2009 (see next item below). Upcoming changes to the manual as well as the Verity Provider webpage include:

- Interpreter services with contact information will be posted
- Medical Necessity Criteria is currently in final review and will be posted to webpage
- Flex Fund processing (including whether or not an original receipt is required) will be posted
- New ADULT MTF clinical criteria, along with new/revised forms will be available on-line

# **MTF Changes for Adults:**

Len Lomash, MHO Manager distributed an MTF overview that included new/revised forms that have been discussed and recently finalized by the Provider Review Committee that he facilitates. For initial authorization, item 2.c is not required. Only for re-authorization is a HAP Shelter-Plus voucher taken into consideration for approval of MTF funds for adults. The overview document (as well as the new MTF Adult Clinical Checklist) will be updated when posted to the provider webpage.

#### Fee Schedule / Pay-for-Performance update:

Joan announced that Verity leadership was beginning to review the Fee Schedule and FY 2010 P4P Plan and is set to propose changes in the September CEO meeting. Once finalized, P4P Plan and the Fee Schedule changes will hopefully be fully implemented in October 2009.

## **Cultural Competency Survey:**

Sara Hallvik, Research and Evaluation Specialist distributed the Cultural Competency Survey Brief Summary Report that highlighted, by agency, the total number of surveys taken and breakdown of practitioner vs. administrative versions. The full results will be analyzed and given to providers to use for identifying strengths and areas of opportunity within their organization. Results will NOT be compared between agencies.

**NEXT MEETING**: October, date and time TBA.