## Multnomah County Veterans' Services Outreach Plan

## What are we currently doing?

- Regularly schedule appointments at field office in Mid and East Multnomah County and at the Troutdale Library. Further explorations of including other library branches.
- Presence at Portland State University in connection with PSU Veterans' Coordinator
- Regularly see veterans who are in jail at Inverness jail and at the MCDC downtown jail
- Regularly see veterans at TPI
- Provide information and training for our internal referral sources:
  - o The Aging and Disability Resource Connection/Helpline
  - O Senior centers in the community such as the Hollywood Senior Center, Friendly House, Neighborhood House, YWCA, etc
- Provide support and participation to Stand Down events
- Provide community education
  - o Upcoming FREE training/dialog about Military Sexual Trauma scheduled for Wednesday November 6<sup>th</sup>
- Participate in the county's Veteran Services' Task Force Meeting
- Changing our office number to 503-988-VETS rather than having the long extension that people have to dial (replacing 503-988-3620 x25005)

## What are we planning on doing?

- Updating our Veterans' Services brochure
- Creating a flyer/poster to post throughout the community.
- Create an insert for local neighborhood newspapers
- Expand the locations for having the VSO's posted in the field:

## Where we need input and suggestions:

- Locations to post the flyer/poster we are developing
- Key messaging for our brochure? For the poster/flyer?
- Ideas about branding for the printed materials
- Are their locations in the community where we should have a VSO present to have appointments?
- What ideas do you have to help us further develop our outreach plan?