Multnomah County Program #40029A - Roc	kwood Community Health Clinic			2/24/2014
Department:	Health Department	Program Contact:	Dawn Shatzel	
Program Offer Type:	Existing Operating Program	Program Offer Stage:	As Requested	
<b>Related Programs:</b>				
Program Characteristics	s: In Target			

### **Executive Summary**

Rockwood Community Health Center (RCHC) provides comprehensive primary care, enabling and behavioral health services to the vulnerable and under-served residents in the East County Rockwood community. Rockwood clinic was strategically placed to provide culturally appropriate care to a population that may otherwise not have access to medical care. The clinic provides more than 20,000 visits per year.

### **Program Summary**

Rockwood Community Health Center primary care services are designed to be a patient centered medical home. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally competent primary care services are provided which include, treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education.

Rockwood Community Health Center plays a significant role in providing safety net medical services to residents in the community. Forty percent of the over 40,000 residents earn less than 200% of the federal poverty level and 20-30% are uninsured. From 2000 to 2007, the number of persons of color in Rockwood increased by 54% (the countywide increase was 27%). Furthermore, 62% of the 7,000 plus Rockwood residents living below 100% of the federal poverty level are persons of color (which is 20% higher than the countywide average) and five of the area's eight census tracts are designated as medically underserved populations in recognition of access issues residents faced.

Measure Type	Primary Measure	FY13 Actual	FY14 Purchased	FY14 Estimate	FY15 Offer
Output	Number of annual client visits	17,007	20,260	17.460	19,711
Outcome	Percentage of children who are up to date on immunizations at 24 months of age	66%	85%	68%	85%
Quality	% "strongly agree" they would recommend this clinic to friends and family	67%	70%	68%	70%
Efficiency	Number of days for a new patient appointment	7	7	7	7

#### **Performance Measures Descriptions**

% of children who are immunized by 24 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life. # of days for new patient appointment measures effectiveness of timely availability for underserved Multnomah County residents to access health care services. Client satisfaction survey ask patients if they would recommend this clinic to family/friends.

# Legal / Contractual Obligation

The Rockwood Community Health Center complies with the Bureau of Primary Health Care grant, JCAHO accreditations requirements and managed care companies' (e.g. CareOregon, FamilyCare, etc.) contractual obligations. RCHC meets all Federally Qualified Health Center (FQHC) designated requirements, such as; provision of comprehensive primary care and supportive care services; and services are available to all regardless of ability to pay as two examples.

## **Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2014	2014	2015	2015
Personnel	\$1,800,686	\$1,590,250	\$1,860,868	\$1,280,979
Contractual Services	\$57,971	\$600	\$600	\$95,956
Materials & Supplies	\$20,397	\$165,412	\$4,339	\$195,359
Internal Services	\$173,706	\$813,029	\$216,619	\$851,784
Total GF/non-GF	\$2,052,760	\$2,569,291	\$2,082,426	\$2,424,078
Program Total:	\$4,622,051		\$4,506,504	
Program FTE	21.00	9.20	20.90	7.00

#### Program Revenues

Program Revenues				
Indirect for Dept. Admin	\$292,454	\$0	\$304,669	\$0
Intergovernmental	\$0	\$952,323	\$0	\$777,818
Service Charges	\$1,991,323	\$1,616,968	\$2,048,992	\$1,646,260
Total Revenue	\$2,283,777	\$2,569,291	\$2,353,661	\$2,424,078

## **Explanation of Revenues**

Rockwood Community Health Center is supported by Federal BPHC grant, State Family Planning grant, State funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

Medical Fees: \$3,695,252 Federal Primary Care grant: \$671,567 State Family Planning grant: \$58,930 State Maternal & Child Health grant: \$47,321 County General Fund: \$33,434

Significant Program Changes

Last Year this program was: 40029 Rockwood Community Health Clinic