



MULTNOMAH COUNTY OREGON DETENTION REFORM INITIATIVE

Juvenile Justice Council (JJC)

February 25, 2013 (Monday)

12:00 pm – 1:30 pm

Juvenile Justice Complex - large conference room

1401 NE 68th Avenue Portland, Oregon 97213

MEETING NOTES

AGENDA TOPIC / PRESENTER	NOTES
Welcome & Introductions Deena M. Corso, MS, LPC Senior Manager – Pre-adjudication, Treatment & Community Interface Services Department of Community Justice	Judge McKnight and Christina McMahan were not able to attend the meeting – Deena Corso facilitated in their place. She welcomed the council and had folks introduce themselves.
Youth Villages & Intercept Model Deena Corso	<p>The Youth Villages Intercept in-home services program provides treatment to troubled children and families in their own homes at times convenient for the families. The program serves children of any age (infant to age 18) who have serious emotional and behavioral problems.</p> <p>Intercept specializes in diverting youth from out-of-home placements such as residential treatment facilities, foster homes, psychiatric residential treatment centers, hospitals or group homes, and in successfully reuniting children with their families in the community.</p> <p>Diversion services generally last four to six months, while reunification services generally last six to nine months. Intercept family intervention specialists are skilled at reuniting families even when the child has been out of the home for an extended period.</p> <p>All treatment is family-centered and includes strength-based interventions. The comprehensive treatment approach includes family therapy, mental health treatment for caregivers, parenting skills education, educational interventions, development of positive peer groups, and extensive help for families and children in accessing community resources and long-term, ongoing support.</p> <p>Intercept family intervention specialists provide services to the family, rather than just to the youth, meeting with families at least three times weekly and remaining on-call around the clock. We tailor services to meet each family's needs, while measuring treatment progress through ongoing assessment and review. Specialists collaborate with other providers, case workers and courts to formulate a collaborative treatment plan. Small case loads – four to six families – allow our family intervention specialists to focus on the individual needs of each child and family we serve.</p> <p>Youth Villages partners with state and federal leaders to bring about major reforms to the juvenile justice, child welfare and children's mental health systems. The research-based programs help states reform their social services systems by providing measurable, sustainable results at a lower cost. They achieve cost savings by diverting youth from out-of-home placements, offering in-home services as an alternative and working toward family reunification. Their ongoing outcome evaluation studies have demonstrated that 90 percent of youth are successful up to two years after discharge from the program.</p>

**Juvenile Service
Division Re-
organization**

Deena Corso

Deena gave some background on why this is occurring and this process had participation from:

- Staff/Management
- Stakeholders
- Community Partners

February/March 2012:

- Anticipated elimination of Youth Development Services
- Fiscal constraints likely to continue
- Opportunities identified to improve collaboration with community partners
- Continued focus on overrepresentation/DMC issues

SEE ATTACHED FOR MORE DETAIL

Facilitator: Deena Corso Staff Assistant: Tina Edge

Next meeting scheduled for ...

March 18, 2013

12:00noon - 1:30pm

Juvenile Justice Complex - Large conference room

1401 NE 68th Avenue Portland, OR 97213

For more council info, visit: <http://web.multco.us/lpscc/juvenile-justice-council>

**** Meetings normally take place 3rd Monday of every month 12:00noon - 1:30pm ****

"The mission of the Juvenile Justice Council is to provide a forum for the development and implementation of policies, procedures and practices to improve the juvenile justice system. The Council engages representatives from Police, Schools, County Board of Commissioners, Judiciary, Defense, youth serving agencies, Oregon Youth Authority, Juvenile Service Division, the District Attorney's Office and other system stakeholders within Multnomah County to improve the juvenile justice system by promoting public safety, responding to the needs of victims and assuring the equitable and effective delivery of services to youth and their families."

INTERCEPT

Intensive In-Home Services For Families

HELPING FAMILIES STAY TOGETHER

Youth Villages Oregon's Intercept program is an intensive in-home services program that specializes in:

- Providing treatment to troubled children who have emotional and behavioral problems and their families in their own homes at times convenient for the families.
- Diverting youth from out-of-home placements by helping their families safely maintain youth in the home and community environment. Diversion services generally last four to six months.
- Reuniting youth who are in a residential treatment facility, foster home, psychiatric residential treatment facility, hospital or group home successfully with their families in the community. Intercept family intervention specialists are skilled at reuniting families even when the child has been out of the home for an extended period. Reunification services generally last six to nine months.

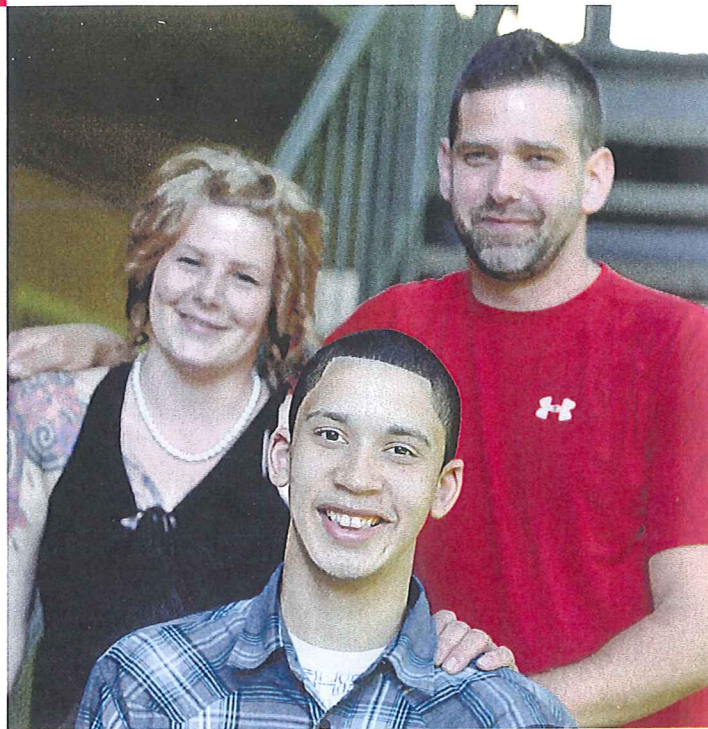
ABOUT THE INTERCEPT PROGRAM

For almost 20 years, Youth Villages has provided intensive in-home services for more than 20,000 children. We've helped more than 13,000 children and families in the last five years alone in our Intercept program. We have demonstrated that more than 85 percent of the children who receive at least 60 days of service are successful even two years after discharge. The program is a proven alternative treatment for children and youth who otherwise would be placed in foster care, residential treatment, detention centers, hospitals or other juvenile facilities.

We offer our Intercept in-home program to children and families in Alabama, Florida, Georgia, Indiana, Massachusetts, Mississippi, New Hampshire, North Carolina, Oregon and Tennessee.



**Youth VILLAGES®**
The force for families | O R E G O N



YOUTH VILLAGES HAS BEEN:

- Recognized by The White House as a promising, results-oriented nonprofit.
- The subject of a prestigious Harvard Business School case study.
- Cited as a model organization by The American Youth Policy Forum and the Federal Advisory Committee on Juvenile Justice.
- Highlighted as a major contributor to the safe decrease of children in the Tennessee foster care system by Casey Family Programs.

FOR MORE INFORMATION OR TO MAKE A REFERRAL

www.YouthVillages.org

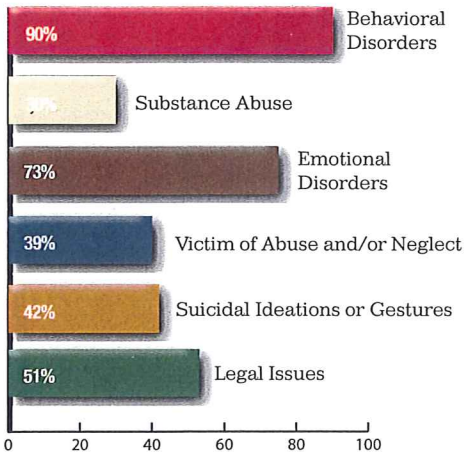
ANGELA LEET, MA
angela.leet@youthvillages.org
503-675-2246
888-982-2237

YOUTH VILLAGES INTERCEPT: SUCCESS IN NUMBERS

Includes youth served through the Intercept program in Tennessee, Mississippi, Alabama, Florida, Georgia, Massachusetts, New Hampshire and Oregon.

PRESENTING ISSUES

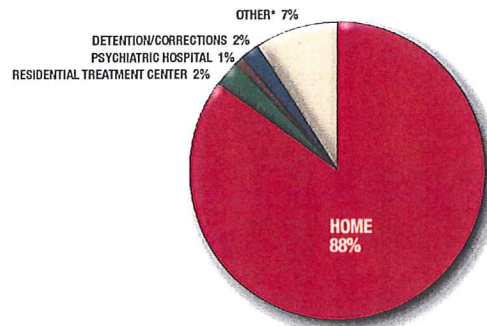
Youth served July 2000 through March 2012
N = 13,666



More than 85% of youth have multiple presenting issues.

DISCHARGE LOCATION

Youth served July 2006 through March 2012
N = 10,217



*INCLUDES PLACEMENTS SUCH AS GROUP HOMES, FOSTER CARE AND REHAB CENTERS, AS WELL AS RUNAWAYS

Includes only youth who received at least 60 days of service;
14.6% (1,743 out of 11,960) of admissions ended prior to 60 days.

SUCCESS AFTER TWO YEARS

Follow-ups conducted through March 2012

87% of youth are at home or living independently.

90% are in school, have graduated or are earning a GED.

84% have had no further involvement with the law.

Response Rate:

24-month follow-up 46.1% (2,045 out of 4,437)

Includes only youth who received at least 60 days of service.

YOUTH VILLAGES' FAMILY INTERVENTION SPECIALISTS OFFER VITAL SERVICES THAT INCLUDE:

- Helping the entire family, rather than just the identified child or youth.
- Meeting with families and youth an average of three times each week and being on call 24/7 to help the family in case of emergency.
- Working with small caseloads — four to six families — focusing on helping the child and family at home, in school and in the community. Youth Villages Intercept supervisors are responsible for four to five Intercept specialists.
- Providing a comprehensive treatment approach that includes family treatment, parenting skills education, educational interventions, development of positive peer groups and extensive help for families and children in accessing community resources and long-term, ongoing support.
- Identifying specific goals and assigning measurable tasks to the child and family. Family intervention specialists also develop targeted interventions until the family reaches the goals established in the treatment plan.
- Engaging families in their role of supervising and supporting their children—including consistency, discipline and communication.
- Implementing strategies to address aggression, problem sexual behaviors and other specialized issues.
- Collaborating with providers, case workers and courts to formulate a collaborative treatment direction to resolve family and child problems.
- Providing crisis prevention and intervention.
- Conducting extensive family searches.
- Providing psychiatric treatment, Trauma-focused Cognitive Behavioral Therapy and Adolescent Community Reinforcement Approach, an alcohol and drug intervention program for youth (on an as-needed basis for those who qualify).



O R E G O N

www.youthvillages.org

Founded in 1986, Youth Villages is a private nonprofit organization with a national reputation for offering the most effective help for troubled children and their families. The organization helps more than 20,000 children and families each year from more than 20 states and Washington, D.C. Youth Villages' Evidentiary Family Restoration™ approach involves intensive work with the child and family, a focus on measuring outcomes, keeping children in the community whenever safely possible, and providing unprecedented accountability to families and funders.



Youth Villages is accredited by the Joint Commission on Accreditation of Healthcare Organizations.

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JSD Reorganization: Purpose, Process and Plan

Deena M. Corso
Senior Manager
Juvenile Services Division
Department of Community Justice

September 19, 2012

Background

February/March 2012:

- Anticipated elimination of Youth Development Services
- Fiscal constraints likely to continue
- Opportunities identified to improve collaboration with community partners
- Continued focus on overrepresentation/DMC issues

Assignment

- To analyze current JSD service delivery and identify opportunities for improved efficiency and effectiveness
- To assist in creating a plan for reorganization that
 - maximizes limited resources
 - improves outcomes for youth and families
 - leverages community resources
 - positions DCJ/JSD for the future

The Process

Participation from:

- Staff/Management
- Stakeholders
- Community Partners

Must use existing allocated resources – **NO
ADDITIONAL FUNDING**

The following JSD Reorganization Plan was presented to and approved by the Executive Team on 7/17/12...

Plan of Action #1

Strategic Plan: System Change & Resource Management

Create an Education and Employment Access Coordinator to provide leadership for highly complex collaboration with all Multnomah County school districts, alternative and private schools, community colleges, and the youth employment community; navigate delicate, interagency agreements to develop and implement strategies to overcome barriers to school reconnection and employment opportunities for JSD youth.

This position will be an internal resource/broker ("expediter") for education and employment services.

Plan of Action #2

Strategic Plan: Accountability & Commitment to Victims and Community

Create a Restorative Justice Coordinator to enhance restorative opportunities: Garden Projects benefiting the community, provide oversight to stipend program and coordination with youth employment community, facilitate group conferencing

Plan of Action #3

Strategic Plan: Resource Management

Reallocate CWL resources - **Reduce staffing from 4 CWLs to 3 CWLs.** (Fourth CWL reallocated to Restorative Justice Coordinator position.)

Reduce crew days from 6/week to 4/week.
Modify staff schedules to provide enough work crew opportunities to meet the demand.

Plan of Action #4

Strategic Plan: Commitment to Victims and Community & Resource Management

Create a **Restitution Tracking Clerk** to communicate with victims regarding restitution requests, track restitution ordered and collected, and to ensure youth are making progress toward completing restitution requirements.

Reallocate current OASr prelim processor position.

Plan of Action #5

Strategic Plan: Behavior Change & Resource Management

Incorporate **delivery of skill groups into CD/EM JCC duties.**

Redefine role and responsibility of current CD/EM team to include skill group delivery.

Redefine Lead JCC role for this team to include skill group coordination, and to serve as the lead group facilitator.

Plan of Action #6

Strategic Plan: System Change, Accountability, Behavior Change & Commitment to Victims and Community

Reallocate existing **JCC position** to serve as a liaison with the **Portland Police Bureau's Youth Services Division.**

Plan of Action #7

Strategic Plan: Behavior Change, Accountability, System Change & Commitment to Victims and Community

Transfer existing CSEC youth on probation to a **CSEC-specific JCC caseload** (FFP and case management for all high risk CSEC cases; coordinate with CSEC provider community and stakeholders).

This will provide a "single point of contact" for various community providers trying to serve the complex needs of these youth, as well as smoother internal coordination.

Plan of Action #8

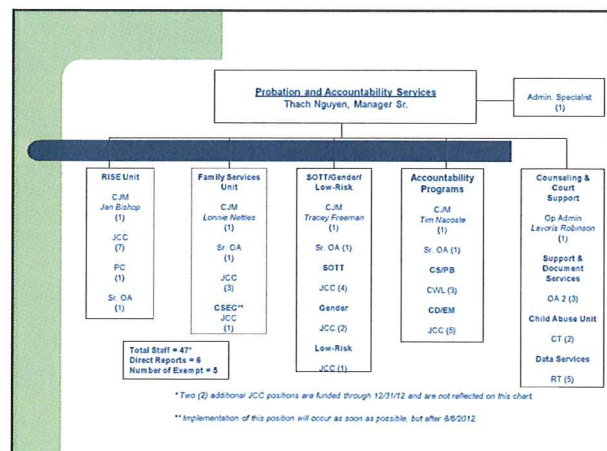
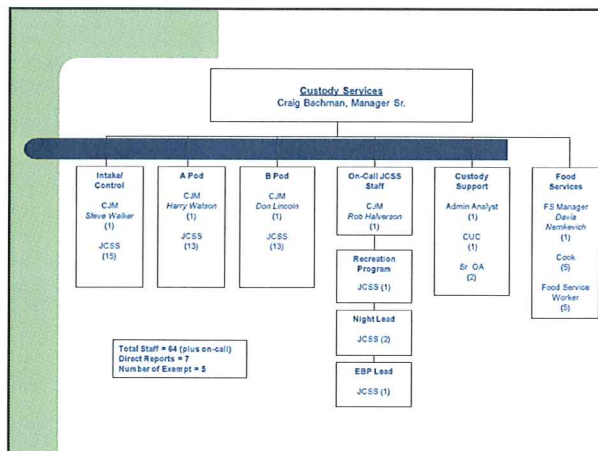
Strategic Plan: Behavior Change, Accountability, System Change & Commitment to Victims and Community

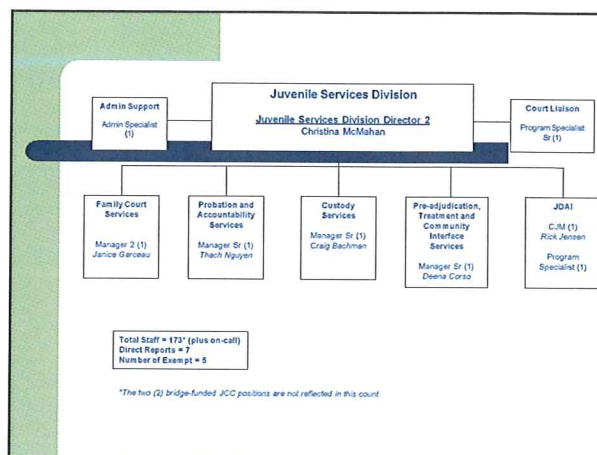
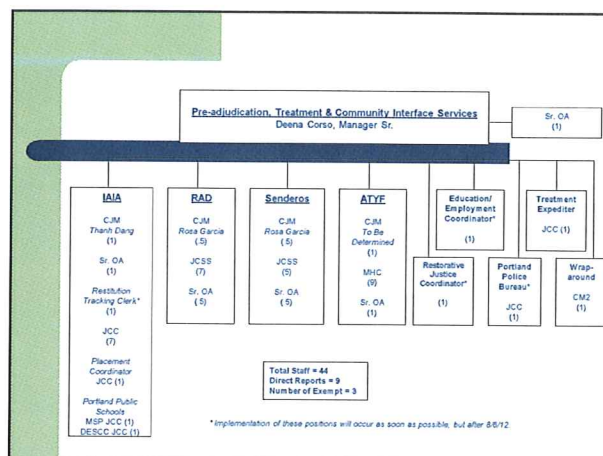
Restructure IAIA and refine Assessment function for enhanced alignment with evidence-based decision-making, intervention and improved public safety outcomes.

- Reallocate 3 JCC positions to: (1) Education/Employment Access Coordinator, (2) FPB/YSD Liaison JCC, and (3) CSEC JCC.
- Combine functions of Assessors with FAA JCCs, and with Intake JCC.
- Redistribute "intake" functions of the Intake JCC to support staff and Lead JCC and/or "Officer of the Day."
- High-risk youth adjudicated.
- No FFP for FAA caseloads.

Revised Organization Charts

- Reflect a more even distribution of FTE among the 3 sections for the 3 senior managers
- Alignment of work units and programs for greater coordination
- Changes in direct reporting structure took effect August 6, 2012.
- Other changes will take varying amounts of time to implement and will be rolled out as soon as possible beginning August 6, 2012.
- Family Court Services is not included in the following org charts because they are not impacted by the reorganization





Next Steps

- Coordinate and consult with HR, Labor Relations and Local 88 on issues related to reorganization
- Work with HR to write position descriptions and get classification determinations from Class Comp
- Engage in implementation planning with staff and managers from all impacted work units, as well as other DCJ work teams (e.g. BAT, Quality Systems Improvement, and Research, HR, etc)
- Analyze and reconfigure staffing patterns in CD/EM to accommodate skill group delivery
- Reconfigure staffing patterns to reduce CS/PB work crews to 4 days/week

Next Steps

- Analyze and reconfigure workflow in IAIA; work with DA's Office to revise Case Processing Agreement
- Collaborate with community stakeholders on implementation issues
- Finalize selection of evidence-based skill building curricula
- Analyze and reconfigure use of support staff to reflect the reallocation of the Prelim Processor position