



SUN Service System **Program Model Planning – Key Issue Areas** **UPDATE for SUN Coordinating Council** **– October 3, 2014**

- Three initial assumptions moving forward:
1. Maintain a regional and culturally specific approach to service delivery.
 2. Maintain the 6 major service areas.
 3. Maintain commitment to funding culturally specific services.

Issue/Question	Goal of Conversation/Process	Update	Next Steps	Timeline
Resource Allocation	Review existing resource allocation methodologies for SUN Service System programs; recommend any areas for change	- Allocation workgroup has met several times - Reviewed current allocation processes - Awaiting discussion/decision on Culturally Specific allocation amount in order to finalize recommendation - Finalization of recommendation tied to System Structure (below)	Conversation with the Coalition of Communities of Color to gather their input Convene conversation to define and determine how to assess culturally specific and culturally responsive approaches in the RFP	Discussions in November Bring to SUN Council in December for discussion and recommendation
System Structure	Review existing system structure (Regions and Culturally Specific); recommend any areas for change	- Allocation workgroup has met several times - Reviewed current regions - Recommended regional re-design using FRL data and race - Awaiting discussion/decision on Culturally Specific allocation amount in order to finalize recommendation - Finalization of recommendation tied to System Structure (above)	Reconvene Allocation Workgroup to incorporate	Bring to SUN Council in December for discussion and recommendation
Program by Program Review	Review each major program area, gather input about recommended changes to any aspect of the services currently delivered	All sessions completed	Summarize input and determine areas for adjustment & change in each program	Bring to SUN Council in November for discussion and recommendation
Theory of Change	Review & confirm theory of change as foundation for the SUN Service System	Done	Use in all relevant discussions about the System	
Access and Service Integration	Review key areas of service access and service integration within the SUNSS	Linked to Anti Poverty services planning discussions	Incorporate into System Model, as relevant	Bring to SUN Council in January

Issue/Question	Goal of Conversation/Process	Update	Next Steps	Timeline
Service Gaps	Compile list of service gaps identified in ongoing conversations	Linked to SUN Community School Long Term Model discussion	List compilation from December – May input sessions Incorporate into System Model, as relevant	Bring to SUN Council in January
Contracting for Services Through the SUNSS	Review existing contracting structure, consider alternatives; recommend any areas for change (bundling issue)	No action on this issue	Develop options in November	Bring to SUN Council in December or January
SUNCS Contractor Considerations	Discuss how the RFP structure allows for new entities or existing contractors to become SUNCS providers as the # of sites grow over time	No action on this issue	Will develop language when writing RFP, in partnership with County Purchasing	Complete by January 2015
County RFP Structure and Process	Review County procurement processes as they relate to SUNSS	How does the County procurement process promote successful applications from culturally specific agencies?	Will develop language when writing, in partnership with County Purchasing	Complete by January 2015
SUN Service System – System & Program Outcomes	Review existing array of service/program outcomes; align with other efforts (as relevant); suggest other changes	Discussions with All Hands Raised and Levy Staff re: outcomes and aligning	Convene conversations in November to review outputs and outcomes, consider changes and/or alignment where relevant	Complete by January 2015

Timeline for these discussions and recommendations

October 2014	November 2014	December 2014	January 2015	February 2015
Internal review of program components and write up	Bring program components and recommendations to SUN Council		Internal work to write up components	Request for Proposals let to the community by Feb 1, 2015
Resource Allocation Discussions		Bring resource allocation recommendation to SUN Council; re-discuss as necessary	Bring any outstanding issues to SUN Council for final review and recommendation (as needed)	
Conversations to review recommendation Re-convene allocation work group to refine recommendation		Bring system structure recommendation to SUN Council; re-discuss as necessary		
	Conversations about outputs and outcomes to adjust and align		Bring to SUN Council for discussion	
Vetting issues and ideas where necessary				