

### Program #40022 - Mid County Health Clinic

7/21/2015

**Department:** Health Department **Program Contact:** Christy Ward

Program Offer Type: Existing Operating Program Program Offer Stage: As Adopted

Related Programs:

**Program Characteristics:** 

# **Executive Summary**

Mid-County Health Center (MCHC) serves clients in one of the poorest and most culturally diverse areas of Multnomah County. MCHC provides vital health services for patients who, even if insured, would remain isolated from medical care because of where they live, the language they speak and their higher level of complex healthcare needs. With its Refugee Program and culturally competent staff, MCHC is an important health care safety net for thousands of uninsured and underinsured members of the community. The clinic provides more than 41,000 visits a year.

## **Program Summary**

MCHC provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Care that addresses patients' beliefs and culture is more likely to succeed in improving and maintaining their health. MCHC is tightly linked with refugee resettlement agencies (i.e., SOAR, IRCO, Catholic Charities). About 80% of all clients are or were refugees (Russia, Somalia, Sudan, Latin America, Vietnam, etc.). More than 80% of the MCHC staff speak a second language, many were refugees themselves. Sixty-eight percent of clients have incomes at or below 100% of FPL, while 99.1% are at or below 200% of FPL. MCHC services are designed specifically to prevent people from needing more costly and often less appropriate care. The refugee population often receive no preventative care at home, leading to a disproportionately high rate of serious medical conditions (ie. diabetes, hypertension, heart disease, cancer). Most client families have three or more children; some 10 or 11 - often with serious health problems (ie. asthma, diabetes, poor nutrition, no dental care, post-traumatic stress, etc.) which impact their schooling and development. This program helps them with pediatric and prenatal services as well as referrals. Many children receive their first complete set of vaccines at MCHC.

Performance Measures								
Measure Type	Primary Measure	FY14 Actual	FY15 Purchased	FY15 Estimate	FY16 Offer			
Output	Number of annual client visits	40,695	46,296	38,772	43,153			
Outcome	Percentage of children who are up to date on immunizations at 24 months of age	80%	85%	77%	85%			
Efficiency	Number of days for a new patient appointment	8.3	7	6.8	7			

#### **Performance Measures Descriptions**

% of children who are immunized by 24 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life. # of days for new patient appointment measures effectiveness of timely availability for underserved Multnomah County residents to access health care services.

## **Legal / Contractual Obligation**

MCHC complies with the Bureau of Primary Health Care (BPHC) grant, state Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CCO contractual obligations. MCHC meets all Federally Qualified Health Center (FQHC) designated requirements.

# Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds	
Program Expenses	2015	2015	2016	2016	
Personnel	\$5,713,682	\$2,127,882	\$5,777,315	\$2,385,085	
Contractual Services	\$0	\$464,027	\$0	\$434,387	
Materials & Supplies	\$408,359	\$461,298	\$82,911	\$440,174	
Internal Services	\$568,748	\$1,748,617	\$946,133	\$1,193,667	
Total GF/non-GF	\$6,690,789	\$4,801,824	\$6,806,359	\$4,453,313	
Program Total:	\$11,49	\$11,492,613		\$11,259,672	
Program FTE	61.80	8.10	58.40	13.20	

Program Revenues								
Indirect for Dept. Admin	\$755,887	\$0	\$676,554	\$0				
Intergovernmental	\$0	\$380,832	\$0	\$375,648				
Other / Miscellaneous	\$0	\$0	\$370,000	\$0				
Service Charges	\$6,296,008	\$4,420,992	\$6,429,939	\$4,077,665				
Total Revenue	\$7,051,895	\$4,801,824	\$7,476,493	\$4,453,313				

## **Explanation of Revenues**

Mid County Health Clinic is supported by federal BPHC grant, state family planning grant, state funds for maternal & child health services through the inter-governmental agreement between Multnomah County as the Local Public Health Authority (LPHA), county general fund, and medical fees.

Medical Fees: \$10,323,608

State Refugee Screening grant: \$553,996 Federal Primary Care grant: \$246,956 State Family Planning grant: \$69,349 State Maternal & Child Health grant: \$59,343

## Significant Program Changes

Last Year this program was: FY 2015: 40022 Mid County Health Clinic