| Multnomah County | | | | |
|-------------------------------|----------------------------|----------------------|---------------|-----------|
| Program #40017A - Den | tal Services | | | 6/30/2016 |
| Department: | Health Department | Program Contact: | Len Barozzini | |
| Program Offer Type: | Existing Operating Program | Program Offer Stage: | As Adopted | |
| Related Programs: | | | | |
| Program Characteristic | s: | | | |

Executive Summary

Dental Services provides County residents with essential, urgent, routine, and preventive services in clinic settings and school-based programs. Program works with community partners, targeting under-served populations; providing service to nearly 25,000 people in Multnomah County. The Dental Program is the largest Safety Net provider for vital dental care in the County and provides unique child based services to uninsured and under-insured clients; focuses on access for patients with chronic diseases, children and pregnant women. The program uses evidence based practice guidelines.

Program Summary

The Dental program has three distinct service components. Six dental clinics provide comprehensive dental treatment for Medicaid (Oregon Health Plan) and uninsured patients. The clinics include outreach to uninsured patients with chronic health conditions seeking care at primary care sites. The clinical program also focuses on services for pregnant women because recent research indicates that dental hygiene and periodontal services provided during pregnancy may decrease preterm delivery and improves infant health outcomes. The School and Community Oral Health Program provides dental education, and dental sealant services to children in Multnomah County schools, and provides outreach, education, and dental treatment specifically to children 0-36 months in our clinic setting. The Dental program also delivers mandated services within two Corrections Health sites. Dental Services is an essential program that provides education, prevention, and dental treatment to Multnomah County's poorest and most vulnerable population.

The County dental program is heavily invested in capturing oral health metrics that were recently introduced at both a federal and state level. These services include dental sealants (protective coatings placed on children's molar teeth), which have been a mainstay at our School and Community Oral Health Program for many years, three + preventive measures at each initial or recall exam (oral hygiene instruction, tobacco cessation, nutriitional counseling), and improving access by, and initial access for patients who have recently gained insurance through our outreach efforts. The Dental program continues to search for ways to deliver the best evidence based oral healthcare services, to the most persons, in a reasonable, and cost-effective manner.

| Performance Measures | | | | | | |
|----------------------|---|----------------|-------------------|------------------|---------------|--|
| Measure Type | Primary Measure | FY15 Actual | FY16 Purchased | FY16 Estimate | FY17 Offer | |
| Output | Billable patient visits | 60,708 | 67,883 | 59,601 | 67,883 | |
| Outcome | Percentage of patients receiving three preventive services within a 12 month period | baseline | 30% | 33% | 38% | |
| Quality | Percentage of patients who say that 'provider always listens.' | 77% | 80% | 82% | 85% | |
| Performa | nce Measures Descriptions | | | | | |

% of patients who receive three preventive services within a 12 month period includes oral health instruction, routine cleanings, exams, nutritional counseling, and tobacco cessation when appropriate.

% of patients who say that 'provider always listens,' is based on patient results obtained via scientific methods emphasizing confidentiality, SES, cultural background, and location receiving county services

Dental services are a requirement of the Bureau of Primary Health Care 330 Grant.

Revenue/Expense Detail

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds |
|----------------------|--------------------------|-------------------------|--------------------------|-------------------------|
| Program Expenses | 2016 | 2016 | 2017 | 2017 |
| Personnel | \$7,851,918 | \$5,402,911 | \$7,815,497 | \$6,286,839 |
| Contractual Services | \$49,669 | \$208,692 | \$77,644 | \$209,022 |
| Materials & Supplies | \$252,364 | \$1,173,605 | \$375,678 | \$737,989 |
| Internal Services | \$1,010,991 | \$2,285,014 | \$1,139,613 | \$2,137,138 |
| Total GF/non-GF | \$9,164,942 | \$9,070,222 | \$9,408,432 | \$9,370,988 |
| Program Total: | \$18,235,164 | | \$18,779,420 | |
| Program FTE | 54.16 | 59.16 | 51.42 | 66.43 |

| Program Revenues | | | | |
|--------------------------|--------------|-------------|--------------|-------------|
| Indirect for Dept. Admin | \$1,081,499 | \$0 | \$1,311,863 | \$0 |
| Intergovernmental | \$0 | \$314,360 | \$0 | \$672,772 |
| Other / Miscellaneous | \$0 | \$350,000 | \$273,222 | \$0 |
| Service Charges | \$8,918,524 | \$8,405,862 | \$8,888,793 | \$8,698,216 |
| Total Revenue | \$10,000,023 | \$9,070,222 | \$10,473,878 | \$9,370,988 |

Explanation of Revenues

The primary source of revenue is Medicaid funds. Additional revenue is received from the Primary Care 330 federal grant, general fund (to support Billi Odegaard services for the homeless) and patient fees.

Dental Patient Fees: \$17,860,231 Federal Primary Care Grant: \$672,772

Significant Program Changes

Last Year this program was: FY 2016: 40017-16 Dental Services

Additional sealant delivery team hired to place sealants in our school based partners, which will allow us to penetrate 6th, 7th, and 8th graders, in addition to 1st, and 2nd graders. The schools targeted have a student body made up of 40% free or reduced lunch program participants. Dental visits are now scheduled out of the same electronic health system, EPIC, that appointments are made for primary care. Last year the dental program has crafted a vision specific for Dental which ties in directly to Integrated Clinical Services, and the Health Department: Inspiring patients and employees to integrate oral health with whole body health.