| Multnomah County | | | | |
|--------------------------|----------------------------|----------------------|-----------------|-----------|
| Program #40020 - North | east Health Clinic | | | 6/30/2016 |
| Department: | Health Department | Program Contact: | Michael Crocker | |
| Program Offer Type: | Existing Operating Program | Program Offer Stage: | As Adopted | |
| Related Programs: | | | | |
| Program Characteristic | s: | | | |

Executive Summary

Northeast Health Center (NEHC), provides comprehensive, culturally appropriate primary care, enabling, and behavioral health services to the uninsured and under-insured residents of Northeast Portland. The Northeast Clinic was strategically placed to provide vital services to a population that otherwise may not have access to medical care. The clinic provides care to approximately 8,000 patients that identify Northeast Health Center as their medical home.

Program Summary

Northeast Health Clinic primary care services are designed to be a patient centered medical home. This includes reducing barriers to access, integration of behavioral health services, providing continuity and coordination of services and collaboration with community partners. Culturally competent primary care services are provided and include: treatment of acute and chronic illnesses, behavioral health, family planning, prenatal and preventive services (well child, immunizations). Ancillary support services are operationally integrated and include pharmacy and lab. Enabling services include Medicaid eligibility screening, medical interpretation, transportation, case management and health education. Northeast Health Clinic serves a culturally diverse population of which 75% are below 100% of the Federal Poverty level. Northeast Health Clinic plays a significant role in providing safety net medical services to residents in the community.

| Measure Type | Primary Measure | FY15 Actual | FY16 Purchased | FY16 Estimate | FY17 Offer |
|-----------------|--|----------------|-------------------|------------------|---------------|
| Output | Number of patients with a Northeast Health Center assigned PCP | 8,000 | 9,000 | 8,048 | 9,000 |
| Outcome | Percentage of children who are up to date on immunizations at 24 months of age | 85% | 85% | 82% | 85% |

Outcome: Number of patients with a NEHC assigned PCP

Outcome: % of children who are immunized at 24 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life.

Legal / Contractual Obligation

The NEHC complies with the Bureau of Primary Health Care (BPHC) grant, State Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CCO contractual obligations. The NEHC contracts with CARES Northwest at Legacy Emanuel Hospital to provide two days per week of medical assessment services for children suspected to be victims of child abuse.

Revenue/Expense Detail

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds | |
|----------------------|--------------------------|-------------------------|--------------------------|-------------------------|--|
| Program Expenses | 2016 | 2016 | 2017 | 2017 | |
| Personnel | \$3,422,690 | \$1,635,286 | \$3,198,685 | \$2,862,870 | |
| Contractual Services | \$0 | \$203,147 | \$0 | \$77,158 | |
| Materials & Supplies | \$134,152 | \$166,492 | \$12,491 | \$271,890 | |
| Internal Services | \$495,730 | \$928,540 | \$842,360 | \$795,618 | |
| Total GF/non-GF | \$4,052,572 | \$2,933,465 | \$4,053,536 | \$4,007,536 | |
| Program Total: | \$6,98 | \$6,986,037 | | \$8,061,072 | |
| Program FTE | 26.00 | 19.40 | 18.90 | 32.30 | |

| Program Revenues | | | | |
|--------------------------|-------------|-------------|-------------|-------------|
| Indirect for Dept. Admin | \$419,558 | \$0 | \$559,221 | \$0 |
| Intergovernmental | \$0 | \$772,692 | \$0 | \$982,127 |
| Other / Miscellaneous | \$231,000 | \$0 | \$0 | \$0 |
| Service Charges | \$3,814,146 | \$2,160,773 | \$4,049,964 | \$3,025,409 |
| Total Revenue | \$4,464,704 | \$2,933,465 | \$4,609,185 | \$4,007,536 |

Explanation of Revenues

Northeast Health Clinic is supported by a federal BPHC grant, State Family Planning grant, state funds for maternal & child health services through the intergovernmental agreement between Multnomah County as the Local Public Health Authority (LPHA) and the State of Oregon Public Health Services, as well as enhanced Medicaid/Medicare fee revenue. County General Fund is used as local in-kind to obtain and keep Primary Care and Family Planning grants and to serve uninsured patients.

Medical Fees: \$6,992,029; Federal Primary Care grant: \$951,471 State Family Planning grant: \$30,656; Legacy Health CARES grant: \$83,344

Significant Program Changes

Last Year this program was: <u>FY 2016: 40020-16 Northeast Health Clinic</u>

Output measure was changed to patients assigned to a PCP instead of visits based on our payment restructuring with APM (alternative payment methods).

Efficiency measure was removed from monitoring as this is part of the clinic standard work