Multnomah County				
Program #40022 - Mid C	County Health Clinic			6/30/2016
Department:	Health Department	Program Contact:	Christy Ward	
Program Offer Type:	Existing Operating Program	Program Offer Stage:	As Adopted	
<b>Related Programs:</b>				
Program Characteristic	s:			

#### **Executive Summary**

Mid-County Health Center (MCHC) serves clients in one of the poorest and most culturally diverse areas of Multnomah County. MCHC provides vital health services for patients who, even if insured, would remain isolated from medical care because of where they live, the language they speak and their higher level of complex healthcare needs. With its Refugee Program and culturally competent staff, MCHC is an important health care safety net for the community. The clinic provides a medical home to approximately 15,000 patients.

## **Program Summary**

MCHC provides culturally competent, comprehensive primary care, preventive health and enabling services such as transportation, translation, case management and health education which address the needs of the whole person. Care that addresses patients' beliefs and culture is more likely to succeed in improving and maintaining their health. MCHC is tightly linked with refugee resettlement agencies (i.e., SOAR, IRCO, Catholic Charities). About 80% of all clients are or were refugees (Russia, Somalia, Sudan, Latin America, Vietnam, etc.). More than 80% of the MCHC staff speak a second language, many were refugees themselves. MCHC services are designed specifically to prevent people from needing more costly and often less appropriate care. The refugee population often receive no preventative care at home, leading to a disproportionately high rate of serious medical conditions (ie. diabetes, hypertension, heart disease, cancer). Most client families have three or more children; some 10 or 11 - often with serious health problems (ie. asthma, diabetes, poor nutrition, no dental care, post-traumatic stress, etc.) which impact their schooling and development. This program helps them with pediatric and prenatal services as well as referrals. Many children receive their first complete set of vaccines at MCHC. Mid County Health Center serves a culturally diverse population, 82% whose incomes are below 100% of the Federal Poverty Level.

Performance Measures						
Primary Measure	FY15 Actual	FY16 Purchased	FY16 Estimate	FY17 Offer		
Number of patients with a Mid County Health Center assigned PCP	n/a	15,000	14,993	20,000		
% of children who are up to date on immunizations at 24 months of age	85%	85%	80%	85%		
	Primary Measure Number of patients with a Mid County Health Center assigned PCP % of children who are up to date on immunizations at 24	Primary MeasureFY15 ActualNumber of patients with a Mid County Health Center assigned PCPn/a% of children who are up to date on immunizations at 2485%	Primary MeasureFY15 ActualFY16 PurchasedNumber of patients with a Mid County Health Center assigned PCPn/a15,000% of children who are up to date on immunizations at 2485%85%	Primary MeasureFY15 ActualFY16 PurchasedFY16 EstimateNumber of patients with a Mid County Health Center assigned PCPn/a15,00014,993% of children who are up to date on immunizations at 2485%85%80%		

Outcome: Number of patients with a MCHC assigned PCP

Outcome: % of children who are immunized at 24 months: Immunizations are vitally important in preventing infectious diseases, many of which can occur in the first year of life.

## Legal / Contractual Obligation

MCHC complies with the Bureau of Primary Health Care (BPHC) grant, state Family Planning agency grant, Joint Commission Accreditation requirements, CLIA (Laboratory accreditation) requirements and CCO contractual obligations. MCHC meets all Federally Qualified Health Center (FQHC) designated requirements.

## **Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2016	2016	2017	2017
Personnel	\$5,777,315	\$2,385,085	\$5,739,285	\$4,968,156
Contractual Services	\$0	\$434,387	\$276,500	\$103,397
Materials & Supplies	\$82,911	\$440,174	\$17,266	\$446,358
Internal Services	\$946,133	\$1,193,667	\$1,505,725	\$1,084,339
Total GF/non-GF	\$6,806,359	\$4,453,313	\$7,538,776	\$6,602,250
Program Total:	\$11,259,672		\$14,141,026	
Program FTE	58.40	13.20	60.00	32.35

Program Revenues				
Indirect for Dept. Admin	\$676,554	\$0	\$1,002,127	\$0
Intergovernmental	\$0	\$375,648	\$0	\$969,253
Other / Miscellaneous	\$370,000	\$0	\$0	\$0
Service Charges	\$6,429,939	\$4,077,665	\$7,536,451	\$5,632,997
Total Revenue	\$7,476,493	\$4,453,313	\$8,538,578	\$6,602,250

# **Explanation of Revenues**

Mid County Health Clinic is supported by federal BPHC grant, state family planning grant, state funds for maternal & child health services through the inter-governmental agreement between Multnomah County as the Local Public Health Authority (LPHA), county general fund, and medical fees.

Medical Fees: \$13,169,448 Federal Primary Care grant: \$930,310 State Family Planning grant: \$38,943

## Significant Program Changes

Last Year this program was: FY 2016: 40022-16 Mid County Health Clinic

Output measure was changed to patients assigned to a PCP instead of visits based on our payment restructuring with APM (alternative payment methods).

Efficiency measure was removed from monitoring as this is part of the clinic standard work

Added four additional provider teams and support staff due to expanded hours, including Saturday service.