



## **Multnomah County Community Involvement Survey**

Multnomah County believes the key to providing successful, efficient services is meaningful community involvement. The Office of Community Involvement (OCI) was created to foster engagement between County leadership and the community to better deliver services, reflect community values and meet people's diverse needs.

Help us update our engagement-focused advisory body, the Community Involvement Committee (CIC), by completing this 10 -15 minute survey.

For more information about this project, visit: <http://bit.ly/cicreview>

If you have any questions, contact the Office of Community Involvement at [community.involvement@multco.us](mailto:community.involvement@multco.us) or 503.988.3450.

This survey is anonymous and does not require you to provide any personal information. While we plan to keep individual responses confidential, all information is subject to public records request as allowable under law.

Please return to the Office of Community Involvement by October 8th  
501 SE Hawthorne Blvd. Suite 192  
Portland, OR 97214  
[community.involvement@multco.us](mailto:community.involvement@multco.us)

**Are you a resident of Multnomah County?**

- ☐ Yes      ☐ No

**Tell us about your experience interacting with Multnomah County.**

	Yes	No
I have contacted the office of my Multnomah County Commissioner.	<input type="radio"/>	<input type="radio"/>
I have attended a town hall, listening session or constituent coffee related to Multnomah County issues.	<input type="radio"/>	<input type="radio"/>
I have attended a Multnomah County Board of County Commissioners meeting.	<input type="radio"/>	<input type="radio"/>
I have attended a Multnomah County Community Involvement Committee meeting.	<input type="radio"/>	<input type="radio"/>
I currently or have volunteered on a Multnomah County advisory board or committee.	<input type="radio"/>	<input type="radio"/>
I currently or have volunteered for a county department (e.g. Library, Animal Services, Dept of Community Justice, Dept of County Human Services)	<input type="radio"/>	<input type="radio"/>
I have never been involved with Multnomah County	<input type="radio"/>	<input type="radio"/>

**How do you typically find out about opportunities to get involved in/give input on county issues? Check all that apply.**

- ☐ Multnomah County Website and Social Media
- ☐ Internet search
- ☐ Non-profit or service organization
- ☐ Neighborhood group
- ☐ Local Media (newspaper, local radio, etc.)
- ☐ Word of mouth
- ☐ Other: \_\_\_\_\_

**Please rate your agreement with the following statements:**

	<i>Strongly Disagree</i>	<i>Disagree</i>	<i>Neutral</i>	<i>Agree</i>	<i>Strongly Agree</i>
I feel knowledgeable about the services provided by Multnomah County.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I have a question or comment about County services, I know where to give my input.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know who my County Commissioner is and how to contact her.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I find out about County issues in time to give my input	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have experienced barriers to providing input on County issues (e.g. transportation, accessibility, technology)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**If Multnomah County were making a decision about an issue that's important to you, how likely are you to provide your input the following ways?**

	<i>Not likely</i>	<i>Somewhat likely</i>	<i>Neutral</i>	<i>Likely</i>	<i>Very likely</i>
Attend a town hall or listening session	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contact my Multnomah County Commissioner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Complete a survey	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attend a Board of County Commissioners meeting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Join a Multnomah County advisory board or committee	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**What do you think is the biggest barrier to civic participation in Multnomah County? Please rank 1 to 4, 1 being the smallest barrier and 4 being the largest.**

- \_\_\_ Lack of resources (e.g. time, transportation)
- \_\_\_ Lack of interest in or knowledge of County issues
- \_\_\_ Lack of access (e.g. accessibility and language barriers)
- \_\_\_ Lack of opportunities for civic action and input

**Are there other significant barriers to participation not listed above?**

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## Community Involvement Committee

The Community Involvement Committee (CIC) is a group of 15 volunteers from throughout Multnomah County. The committee advises Multnomah County on its community engagement programs and policies. We would like your input on how the committee can be most effective in advising Multnomah County.

### Have you heard of the Community Involvement Committee before?

- ☐ Yes      ☐ No

### Have you served on the Community Involvement Committee before?

- ☐ Yes      ☐ No

### What are the most important considerations when selecting committee members?

	<i>Not Important</i>	<i>Somewhat important</i>	<i>Neutral</i>	<i>Important</i>	<i>Very Important</i>
Professional or volunteer experience doing community outreach	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Experience as client or participant in county program(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
History of involvement in local organizations or neighborhood groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having residents from each county district	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Including communities that are historically underrepresented in decision-making (communities of color, people with disabilities, immigrants and refugees, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**What, if any, kind of connection to Multnomah County should be required for Community Involvement Committee members?** *Select one*

- ☐ Only Multnomah County residents
- ☐ Individuals who live or work in Multnomah County
- ☐ Individuals who live or work in Multnomah County or have a demonstrated connection to Multnomah County (eg. friends or family use Multnomah County services)
- ☐ No requirements
- ☐ Other: \_\_\_\_\_

**How should applicants apply to be on the Community Involvement Committee?**  
Applicants should be required to *(check all that apply)*:

- ☐ Complete an application
- ☐ Be nominated by a community or neighborhood organization
- ☐ Provide professional or personal references
- ☐ Participate in an interview
- ☐ Attend one or more committee meetings prior to applying
- ☐ Other: \_\_\_\_\_

**Are there additional considerations you feel the County should think about when creating criteria for committee members?**

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## CIC Duties

There are many ways the CIC could represent communities' voices to County leadership. Please tell us how important it is for the CIC to work with the county in the following ways:

	Not important	Somewhat important	Neutral	Important	Very important
Increasing engagement of people typically underrepresented in decision-making	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Developing countywide community involvement best practices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Identifying community priorities and concerns and informing County officials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing feedback on County community outreach plans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recommending community organizations or leaders to involve in county decision-making	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recommending community members to participate on county advisory boards or committees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Informing community members about opportunities to be involved and provide input on County issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Are there any additional areas of work you would add?

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**Is there any additional input you would like to provide regarding Multnomah County's community involvement process?**

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**How did you hear about this survey?**

- ☐ Community or neighborhood organization
- ☐ Multnomah County newsletter or social media
- ☐ County Commissioner or staff
- ☐ Office of Community Involvement website
- ☐ Multnomah County advisory board or committee
- ☐ Friend or colleague
- ☐ Other: \_\_\_\_\_

**If you would like to join our email list to receive updates about this project and other opportunities to get involved, please provide us with your contact information (optional)**

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Phone number: \_\_\_\_\_

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