| Multnomah | | | | |
|--------------------------|-----------------------------|---------------------|----------------|-----------|
| Program #25028A - AD | /SD Multi-Disciplinary Team | | | 4/25/2019 |
| Department: | County Human Services | Program Contact: | Brian Hughes | |
| Program Offer Type: | Existing Operating Program | Program Offer Stage | e: As Proposed | |
| Related Programs: | 25028B | | | |
| Program Characteristic | S: | | | |

Executive Summary

The Multi-Disciplinary Team (MDT) provides vulnerable older adults, people with disabilities, and Veterans with complex health, mental health, and social needs with equitable access to quality services. The MDT provides complex case consultation and in-home mental health and nursing services to isolated individuals with the goal of improving safety and quality of life. This is a reduced program offer, impacting the level of mental health services, which occurred in the transfer of funds from the Health Department. Purchasing 25028B will bring it to the current service level.

Program Summary

ISSUE: Older adults, people with disabilities, and Veterans may experience complex issues related to health, mental health, functional care, and social issues that impact their ability to live safely in the community. These individuals often interact with multiple social, health, and public safety systems in an uncoordinated manner.

PROGRAM GOAL: The Multi-Disciplinary Team Program's goal is to improve participant stability and ability to live in the community safely. The MDT supports Medicaid and District Senior Center case managers and Adult Protective Services (APS) specialists to encourage participation and remove barriers to mental health and medical services and ADVSD programs.

PROGRAM ACTIVITY: The Multi-Disciplinary Team Program serves older adults, people with disabilities, and Veterans who have complex medical, mental health, and psychosocial needs and who have barriers to receiving needed support and assistance. Case coordination occurs in five branch offices located throughout the County. Each Multi-Disciplinary Team consists of an APS clinical services specialist, a community health nurse, a contracted mental health specialist, and an APS human services investigator or case manager; other professionals are involved as needed. These teams provide consultation, in-home assessments, and direct interventions to improve participant safety and stabilize participants in their own homes. Case managers bring complex cases for consultation and in-home nursing services or mental health services depending on their needs. Multi-Disciplinary Team staff may provide short-term monitoring following the closure of an APS investigation for people with complex care plans. An FY 2016 program evaluation of the Multi-Disciplinary Team Program led to substantive program improvements including targeting participants who are most likely to benefit from Multi-Disciplinary Team services. The evaluation also led to changes in how program impact is measured for participants; changes are scheduled for 2019.

| Performance Measures | | | | | |
|----------------------|--|----------------|-------------------|------------------|---------------|
| Measure Type | Primary Measure | FY18 Actual | FY19 Purchased | FY19 Estimate | FY20 Offer |
| Output | # of participants served by Multi-Disciplinary Team (MDT) | 455 | 500 | 452 | 450 |
| Outcome | # of participants who were referred to nursing clinical supports and/or mental health services through MDT ¹ | 68% | 65% | 66% | 70% |
| Output | # of MDT participants who receive mental health services ² | 120 | N/A | 120 | 95³ |
| Outcome | % of MDT participants who registered an improvement after MDT intervention at close of case | 63% | 65% | 62% | 65% |

Performance Measures Descriptions

¹Reworded measure. Last year reported the number of participants as an output. This year's PO has % of participants as an outcome. Data was FY18 Actual=308; FY19 Purchased=325; FY19 Estimate=300. ²New measure.

³When the program funds for MDT mental health services was transferred from the Health Department to ADVSD, the total program amount was reduced by 20%. See 25028B for the restoration of these mental health services.

Revenue/Expense Detail

| | Proposed General Fund | Proposed Other Funds | Proposed General Fund | Proposed Other Funds | |
|----------------------|--------------------------|-------------------------|--------------------------|-------------------------|--|
| Program Expenses | 2019 | 2019 | 2020 | 2020 | |
| Personnel | \$320,832 | \$282,360 | \$354,786 | \$306,414 | |
| Contractual Services | \$321,606 | \$11,653 | \$307,431 | \$160,687 | |
| Materials & Supplies | \$8,122 | \$4,823 | \$5,102 | \$6,047 | |
| Internal Services | \$45,316 | \$79,765 | \$43,505 | \$82,493 | |
| Total GF/non-GF | \$695,876 | \$378,601 | \$710,824 | \$555,641 | |
| Program Total: | \$1,07 | \$1,074,477 | | \$1,266,465 | |
| Program FTE | 2.45 | 2.20 | 2.45 | 2.20 | |

| Program Revenues | | | | |
|-------------------|-----|-----------|-----|-----------|
| Intergovernmental | \$0 | \$378,601 | \$0 | \$555,641 |
| Total Revenue | \$0 | \$378,601 | \$0 | \$555,641 |

Explanation of Revenues

\$394,954 - Title XIX \$160,687 - ADVSD Older/Disabled Mental Health

Significant Program Changes

Last Year this program was: FY 2019: 25028-19 ADVSD Multi-Disciplinary Team

Prior to FY 2020, the Health Department via MHASD funded the contracted Mental Health Specialists that serve on the ADVSD Multi-Disciplinary Teams. Funding consists of CGF (County General Fund) and State Mental Health funds. Starting in FY 2020 the Health Department will transfer the CGF (\$137,601) and State Mental Health funds to the Department of County Human Services via an interdepartmental agreement. This transfer will result in a decrease in overall funding for contract services; see scaled offer 25028B for restoration of these funds.