

#### Program #60230 - Alarm Program

4/25/2019

Department:SheriffProgram Contact:Francis CopProgram Offer Type:Existing Operating ProgramProgram Offer Stage:As Proposed

Related Programs:

**Program Characteristics:** 

#### **Executive Summary**

The citizens of Oregon have designated certain activities be regulated supportive of a safe and livable community. One of these activities is the MCSO's Alarm Program which administers and manages the reporting of legitimate and false alarms. False alarms are subject to penalties in an effort of reduce their number and unnecessary responses by law enforcement. The Program presently manages approximately 6,800 alarm customers.

### **Program Summary**

Within the Law Enforcement Support Unit, the Alarms program issues burglary and robbery alarm permits, both for residential and business customers. Currently, approximately 6,800 alarm customers are being managed within Alarms. Within Alarms, a False Alarm Reduction Program is run which tracks burglary and robbery alarms in unincorporated Multnomah County and through collaborative contracts with east Multnomah County cities.

Effective Alarm-use management increases the probability that law enforcement responds to valid alarms. Additionally reduction of false alarms conserves scarce public safety resources by reducing the time that law enforcement officers have to respond to reported false alarms. The program includes penalties for the reporting of false alarms which motivates alarm customers to properly maintain their equipment and exercise sound alarm-use practices. False alarm response is an inefficient use of time and resources and presents potential safety concerns for innocent citizens and law enforcement as a result of an armed response. The efficient use and management of properly-working alarms provides increased security for the community, a reduction in criminal offenses, more effective law enforcement, and cost savings for the County.

Performance Measures								
Measure Type	Primary Measure	FY18 Actual	FY19 Purchased	FY19 Estimate	FY20 Offer			
Output	Number of alarm events	825	2,900	4,900	2,900			
Outcome	Number of false alarms dispatches completed	1,295	1,900	2,200	1,900			
Output	Number of new alarm permits issued	1,110	800	1,000	1,000			
Output	Number of existing alarm permits renewed	4,819	6,400	5,500	6,400			

#### **Performance Measures Descriptions**

The performance measures for the Alarms Unit are all generated out of CryWolf. Due to staff shortages for the 2nd half of FY18 and first quarter of FY19, the numbers do not correctly reflect what work was received but rather what was processed. There is currently a backlog of work that has been carried over and will be reflected in the FY19 Actual.

## **Legal / Contractual Obligation**

Alarm permitting is mandated in Unincorporated by MCC 15.703 and contracts with the cities of Gresham, Fairview, Troutdale, Wood Village and Maywood Park.

# **Revenue/Expense Detail**

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2019	2019	2020	2020
Personnel	\$0	\$134,178	\$0	\$129,469
Contractual Services	\$0	\$121,785	\$0	\$97,358
Materials & Supplies	\$0	\$2,624	\$0	\$2,624
Internal Services	\$0	\$28,413	\$0	\$29,549
Total GF/non-GF	\$0	\$287,000	\$0	\$259,000
Program Total:	ram Total: \$287,000		\$259,000	
Program FTE	0.00	1.50	0.00	1.50

Program Revenues							
Fees, Permits & Charges	\$0	\$167,000	\$0	\$154,000			
Other / Miscellaneous	\$0	\$80,000	\$0	\$65,000			
Beginning Working Capital	\$0	\$40,000	\$0	\$40,000			
Total Revenue	\$0	\$287,000	\$0	\$259,000			

## **Explanation of Revenues**

Special Ops Fund:

\$40,000 - Carry-over from Fiscal Year 2019

\$14,000 - Alarms Late Fees

\$140,000 - Alarms Permits

\$65,000 - False Alarms Fines

## Significant Program Changes

Last Year this program was: FY 2019: 60230-19 Alarm Program