

## Program #50050B - Training for Juvenile Custody Services Specialists

6/25/2019

**Department:** Community Justice **Program Contact:** Rosa Garcia

Program Offer Type: Innovative/New Program Program Offer Stage: As Adopted

Related Programs:

Program Characteristics: One-Time-Only Request

### **Executive Summary**

This is a one time only request for \$50,000 to implement and train all detention staff on a new behavior management system that will focus on increasing youth and staff safety while reducing reliance on isolation/room confinement and restraints. Mandatory training of all juvenile custody services specialists (JCSSs) is extremely expensive because of the need to backfill and provide overtime.

### **Program Summary**

The behavior management system currently utilized in detention was created nearly 20 years ago. It is in need of updating to better align with modern research and science, statutes and laws, as well as national trends related to conditions of confinement.

This year (FY 2019) we will engage a core group of JCSSs in researching and selecting a new behavior management system with a goal of implementing the new model and training all staff in FY 2020. The training will focus on increasing youth and staff safety, reducing isolation/room confinement, and providing new tools to work with youth in line with adolescent brain development science and trauma informed care. A recent Performance based Standards (PbS) survey showed that many JCSSs wanted training in this area.

A core group of JCSSs will participate in the development of this training. DCJ will use funds this year to cover the costs of providing backfill for the JCSSs engaged in the research and development of the behavior management model and associated training. Engaging frontline staff in researching and recommending a new model, and developing an implementation plan, will be key to gaining their support and buy in.

Performance Measures								
Measure Type	Primary Measure	FY18 Actual	FY19 Purchased	FY19 Estimate	FY20 Offer			
Output	Average number of hours of new training provided per Juvenile Custody Service Specialist	NEW	NEW	NEW	20			
Outcome	Percentage of Juvenile Custody Service Specialists (temporary and on-call) receiving training	NEW	NEW	NEW	85%			

#### **Performance Measures Descriptions**

## Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2019	2019	2020	2020
Personnel	\$0	\$0	\$50,000	\$0
Total GF/non-GF	\$0	\$0	\$50,000	\$0
Program Total:	\$0		\$50,000	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues					
Total Revenue	\$0	\$0	\$0	\$0	

## **Explanation of Revenues**

County General Fund

# Significant Program Changes

Last Year this program was: