

# Free Quality Improvement Training



## Intro to Quality Improvement

### for DCHS Partner Organizations

In 4 hours you will become familiar with the basics of Quality Improvement (QI). You'll learn why we do it, what value it brings, and fundamental concepts which you can use throughout your entire career.

You will learn and practice:

- Identifying improvement opportunities
- Developing problem and aim statements
- Identifying and fine-tuning improvement metrics and data analysis
- Learn how to use Plan, Do, Study, Act cycles - a fundamental of QI

### Dates, time, location

All sessions - 8:15am to 12:00pm

- Sept 26
- Nov 7
- Feb 27, 2020
- May 7, 2020

Workshops will be held at **Tabor Square Office Building, Lower Level Conference Room, 4610 SE Belmont Street.**

## Register Today

This workshop is free to staff of DCHS partner organizations that contract with to provide human services.

Pre-registration required. Space is limited.

**To register or for more information email**  
**[qic@mult.co.us](mailto:qic@mult.co.us)**