

Program #10005D - Auditor's Office - Community Engagement Pilot

3/5/2020

Department: Nondepartmental **Program Contact:** Jennifer McGuirk

Program Offer Type: Innovative/New Program Program Offer Stage: As Requested

Related Programs:

Program Characteristics: One-Time-Only Request, Out of Target

Executive Summary

Traditional audit practices have included multiple opportunities for conversation and input with county management, some opportunities for interaction with line staff, and minimal engagement with people who are intended service recipients. The County Auditor's Office is starting to shift this by consistently engaging with communities, but we recognize that we have knowledge, skill, and abilities gaps to do engagement in culturally responsive ways that enhance our audit practices

Program Summary

Through this program offer, the Auditor's Office's will enhance its ability to shine a light on systemic issues. Through culturally responsive community engagement, we will learn directly about people's needs, concerns, and experiences. This will enhance our ability to develop recommendations that are meaningful to community members, help provide county leaders with information to build policies with racial and social justice at their core, and support continuous improvement.

The Auditor proposes developing these opportunities to bring community wisdom into our audits through a 24-month limited duration position focused on community engagement. The person selected for the opportunity would have knowledge, skills, and abilities (KSAs) in the discipline area of diversity, equity, and inclusion, as well as KSAs related to community engagement, particularly with historically underrepresented communities.

This person will be responsible for duties including: 1) drawing on best practices from the Government Alliance on Race and Equity, the International Association for Public Participation, and other leading organizations to build community engagement protocols that consider the unique opportunities and challenges of auditing (e.g., adhering to standards for independence); 2) providing training to the Auditor's Office on community engagement theories and techniques; 3) planning, implementing, and facilitating focus groups, listening sessions, and similar gatherings to obtain community wisdom about county programs and initiatives under audit from people affected by those programs and initiatives; and 4) providing guidance to audit teams to identify community groups affected by an audit, engage with those groups in culturally responsive ways, and provide meaningful acknowledgment to groups about what the audit teams learned and how people's insights shaped audit objectives, findings, and/or recommendations.

As the anticipated deliverables indicate, the person selected for this role will help the Auditor's Office enhance practices in ways that extend beyond the 24-month duration.

Performance Measures								
Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer			
Output	Development of effective community engagement methods for auditing.	N/A	N/A	N/A	1			
Outcome	Culturally responsive community engagement in auditing (% of audits conducted).	N/A	N/A	N/A	100%			

Performance Measures Descriptions

Legal / Contractual Obligation

County Charter 8.10 states, "The auditor shall conduct performance audits of all county operations and financial affairs and make reports thereof to the board of county commissioners according to generally accepted government auditing standards. The auditor may also conduct studies intended to measure or improve the performance of county efforts." Charter requires the Auditor to adhere to generally accepted government auditing standards including ongoing education requirements & an external review every 3 years. Charter requires the Auditor to appoint the Salary Commission & apportion Commission districts. County Code established the Auditor's role to support the Audit Committee.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Requested General Fund	Requested Other Funds	
Program Expenses	2020	2020	2021	2021	
Personnel	\$0	\$0	\$111,105	\$0	
Materials & Supplies	\$0	\$0	\$3,895	\$0	
Total GF/non-GF	\$0	\$0	\$115,000	\$0	
Program Total:	\$	\$0		\$115,000	
Program FTE	0.00	0.00	0.00	0.00	

Program Revenues					
Total Revenue	\$0	\$0	\$0	\$0	

Explanation of Revenues

Significant Program Changes

Last Year this program was:

If this program offer is funded for FY 2021, the Auditor's Office will submit a program offer for \$115,000 for FY 2022 to cover the second year of the limited duration position.