

### Program #25037B - ADVSD Transportation Services Scale

3/24/2020

**Department:** County Human Services **Program Contact:** Erin Grahek

Program Offer Type: Innovative/New Program Program Offer Stage: As Requested

Related Programs: 25037A

Program Characteristics: Out of Target

### **Executive Summary**

Aging, Disability & Veterans Services Division (ADVSD) provides older adults, people with disabilities, and Veterans with transportation services to help maintain their independence and quality of life. Transportation services provide participants with transportation coordination, bus passes and tickets, and emergency rides for increased mobility and access to health and social services. This is an ongoing out of target program offer to address increasing transportation costs and to expand transportation services to older adults currently on the waitlist.

## **Program Summary**

ISSUE: Participant listening sessions conducted during our Annual Planning identified transportation coordination and services as a top priority. People with limited English proficiency are nearly twice as likely to indicate transportation is an important unmet need when compared to people fluent in English. According to AARP, more than 20% of Americans 65 and older do not drive and require mobility assistance.

PROGRAM GOAL: The goal of transportation services is to support older adults, people with disabilities, and Veterans to access social services, medical care, and community activities. Availability of transportation aligns with DCHS goals to improve equitable access to services and the health of participants.

PROGRAM ACTIVITY: Transportation services help address the persistent need of older adults, people with disabilities, and Veterans to access affordable transportation services for a variety of social services, attend medical appointments, and participate in community activities that reduce social isolation. This program offer includes \$10,000 to cover increasing transportation costs from TriMet to maintain current level of services and an additional \$50,000 to expand community transportation for older adults who are currently on wait lists for transportation services. These funds would all go directly toward client services.

Performance Measures								
Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer			
Output	Number of participants who received transportation assistance	N/A	N/A	N/A	200			
Outcome	Percent of participants who report increased mobility because of transportation services	N/A	N/A	N/A	85%			

#### **Performance Measures Descriptions**

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Requested General Fund	Requested Other Funds
Program Expenses	2020	2020	2021	2021
Contractual Services	\$0	\$0	\$60,000	\$0
Total GF/non-GF	\$0	\$0	\$60,000	\$0
Program Total:	\$0		\$60,000	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues						
Total Revenue	\$0	\$0	\$0	\$0		

## **Explanation of Revenues**

# Significant Program Changes

Last Year this program was: FY 2020: 25037-20 ADVSD Transportation Services