

### Program #60540 - Homeless Outreach and Programs Engagement (HOPE) Team

3/4/2020

**Department:** Sheriff **Program Contact:** Travis Gullberg

Program Offer Type: Existing Operating Program Program Offer Stage: As Requested

**Related Programs:** 

Program Characteristics: In Target

## **Executive Summary**

This is program was initially funded with one-time-only dollars for FY 2018. A team of two Deputies (2.00 FTE) provides consistent positive interaction with the homeless, connecting them with needed services and provide resources for community engagement. MCSO coordinates with service providers and assist the vulnerable homeless population on a daily basis to ensure their fundamental needs are being addressed.

## **Program Summary**

The HOPE Team is comprised of two Deputies who provide consistent outreach to homeless citizens in order to connect them to services and find a path out of homelessness. The Team works collaboratively with service providers to meet the shared vision of A Home for Everyone – that no one should be homeless; everyone needs a safe, stable place to call home.

The HOPE Team collaborates with service providers including A Home for Everyone coordinators, the Portland Police Neighborhood Response Team and Behavioral Health Unit, Gresham Police Neighborhood Enforcement Teams, and the Multnomah County Joint Office of Homeless Services. The Team will also work with stakeholders including community groups and businesses to address public safety concerns and create collaborative response plans.

The HOPE Team will conduct field outreach on foot and bicycles in their effort to connect with this vulnerable population. Because some of the homeless may be experiencing mental health challenges, substance abuse issues, military veterans lacking support, or families in need of immediate assistance, the Team works to understand individual needs to match with appropriate services.

Being a first-responder to service calls associated with unlawful camping, the HOPE Team provides a compassionate, "outreach first" philosophy prior to enforcing unlawful camping ordinances. Homeless citizens are treated with dignity and respect in all contacts. When needed, the Team will coordinate clean-up activities with Sheriffs Office Corrections Work Crews, ensuring the population's valuables are kept safe and that the environment is restored.

Performance Measures								
Measure Type	Primary Measure	FY19 Actual	FY20 Budgeted	FY20 Estimate	FY21 Offer			
Output	Number of Homeless Citizens Contacted	729	800	805	800			
Outcome	Number of referrals made to services	200	300	306	300			

#### **Performance Measures Descriptions**

Data based phone app; some HOPE Team makes contacts are not documented on the app.

# Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Requested General Fund	Requested Other Funds	
Program Expenses	2020	2020	2021	2021	
Personnel	\$264,793	\$0	\$325,106	\$0	
Internal Services	\$0	\$0	\$13,593	\$0	
Total GF/non-GF	\$264,793	\$0	\$338,699	\$0	
Program Total:	m Total: \$264,793		\$338,699		
Program FTE	2.00	0.00	2.00	0.00	

Program Revenues					
Total Revenue	\$0	\$0	\$0	\$0	

## **Explanation of Revenues**

# **Significant Program Changes**

Last Year this program was: FY 2020: 60540-20 Homeless Outreach and Programs Engagement (HOPE) Team