

Program #60230 - Alarm Program

Program Contact: Francis Cop

Department: Sheriff **Program Offer Type: Existing Operating Program** Program Offer Stage: As Adopted

Related Programs:

Program Characteristics:

Executive Summary

The citizens of Oregon have designated certain activities be regulated supportive of a safe and livable community. One of these activities is the MCSO's Alarm Program which administers and manages the reporting of legitimate and false alarms. False alarms are subject to penalties in an effort of reduce their number and unnecessary responses by law enforcement. The Program presently manages approximately 6,800 alarm customers.

Program Summary

Within the Law Enforcement Support Unit, the Alarms program issues burglary and robbery alarm permits, both for residential and business customers. Currently, approximately 6.800 alarm customers are being managed within Alarms. Within Alarms, a False Alarm Reduction Program is run which tracks burglary and robbery alarms in unincorporated Multnomah County and through collaborative contracts with east Multnomah County cities.

Effective Alarm-use management increases the probability that law enforcement responds to valid alarms. Additionally reduction of false alarms conserves scarce public safety resources by reducing the time that law enforcement officers have to respond to reported false alarms. The program includes penalties for the reporting of false alarms which motivates alarm customers to properly maintain their equipment and exercise sound alarm-use practices. False alarm response is an inefficient use of time and resources and presents potential safety concerns for innocent citizens and law enforcement as a result of an armed response. The efficient use and management of properly-working alarms provides increased security for the community, a reduction in criminal offenses, more effective law enforcement, and cost savings for the County.

| Performance Measures | | | | | | | | |
|----------------------|---|----------------|------------------|------------------|---------------|--|--|--|
| Measure Type | Primary Measure | FY19 Actual | FY20 Budgeted | FY20 Estimate | FY21 Offer | | | |
| Output | Number of alarm events | 3,054 | 2,900 | 2,650 | 2,900 | | | |
| Outcome | Number of false alarms dispatches completed | 1,359 | 1,900 | 1,130 | 1,900 | | | |
| Output | Number of new alarm permits issued | 762 | 1,000 | 1,000 | 1,000 | | | |
| Output | Number of existing alarm permits renewed | 5,099 | 6,400 | 5,575 | 6,400 | | | |

Performance Measures Descriptions

The performance measures for the Alarms Unit are all generated out of CryWolf.

7/24/2020

Legal / Contractual Obligation

Alarm permitting is mandated in Unincorporated by MCC 15.703 and contracts with the cities of Gresham, Fairview, Troutdale, Wood Village and Maywood Park.

Revenue/Expense Detail

| | Adopted General Fund | Adopted Other Funds | Adopted General Fund | Adopted Other Funds |
|----------------------|-------------------------|------------------------|-------------------------|------------------------|
| Program Expenses | 2020 | 2020 | 2021 | 2021 |
| Personnel | \$0 | \$129,469 | \$0 | \$145,700 |
| Contractual Services | \$0 | \$97,358 | \$0 | \$53,586 |
| Materials & Supplies | \$0 | \$2,624 | \$0 | \$2,624 |
| Internal Services | \$0 | \$29,549 | \$0 | \$34,090 |
| Total GF/non-GF | \$0 | \$259,000 | \$0 | \$236,000 |
| Program Total: | \$259,000 | | \$236,000 | |
| Program FTE | 0.00 | 1.50 | 0.00 | 1.50 |

| Program Revenues | | | | | | | |
|---------------------------|-----|-----------|-----|-----------|--|--|--|
| Fees, Permits & Charges | \$0 | \$154,000 | \$0 | \$71,000 | | | |
| Other / Miscellaneous | \$0 | \$65,000 | \$0 | \$133,000 | | | |
| Beginning Working Capital | \$0 | \$40,000 | \$0 | \$32,000 | | | |
| Total Revenue | \$0 | \$259,000 | \$0 | \$236,000 | | | |

Explanation of Revenues

This program generates \$18,329 in indirect revenues.

Special Ops Fund:

\$32,000 - Carry-over from Fiscal Year 2020

\$26,000 - Alarms Late Fees

\$45,000 - Alarms Permits

\$133,000 - False Alarms Fines

Significant Program Changes

Last Year this program was: FY 2020: 60230-20 Alarm Program