



Regional LTCF/AFH COVID-19 Webinar

9/2/2020



WASHINGTON COUNTY
OREGON

Department of Health and Human Services



Agenda

Welcome

- Reminders and updates
- Zoom reminders
- Updated schedule

Facility sharing

- 100% Baseline/Initial testing
- Dealing with testing refusals
- Staffing shortages
- Resources to cover testing expenses
- Setting up a contract with a lab
- Memory care strategies

Q&A

- Staff activities outside of work
- Others?

Reminders and Updates:

Reminder - Public Health led webinar

Tri-county website:

<https://multco.us/novel-coronavirus-covid-19/covid-19-webinars-group-living-facilities>

DHS Alerts:

<https://www.oregon.gov/DHS/PROVIDERS-PARTNERS/LICENSING/Pages/admin-alerts.aspx>

OHCA website lab list:

<https://www.ohca.com/members/coronavirus/testing/>

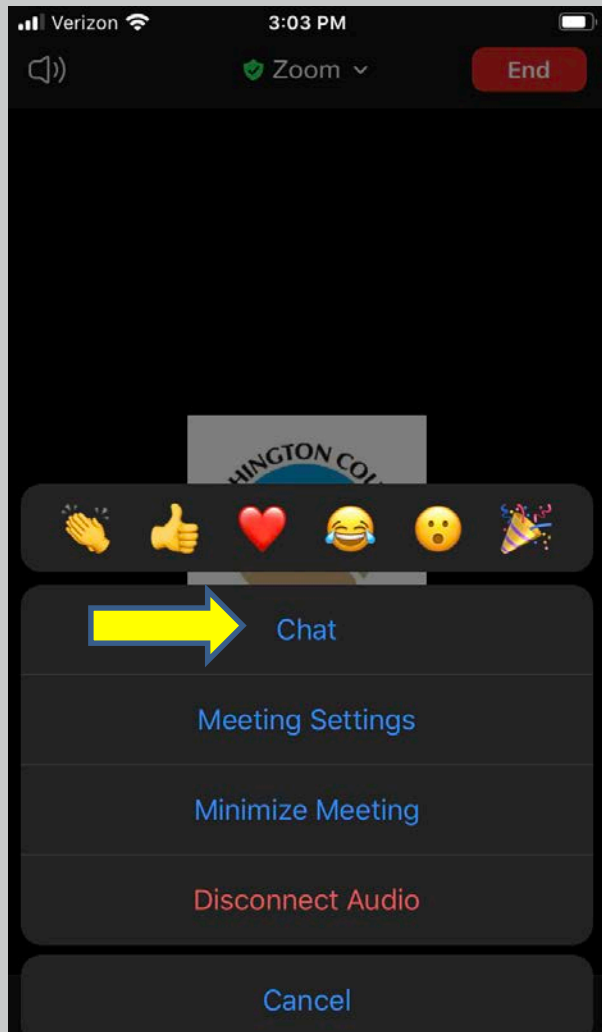
Short informational videos

Other updates or announcements?



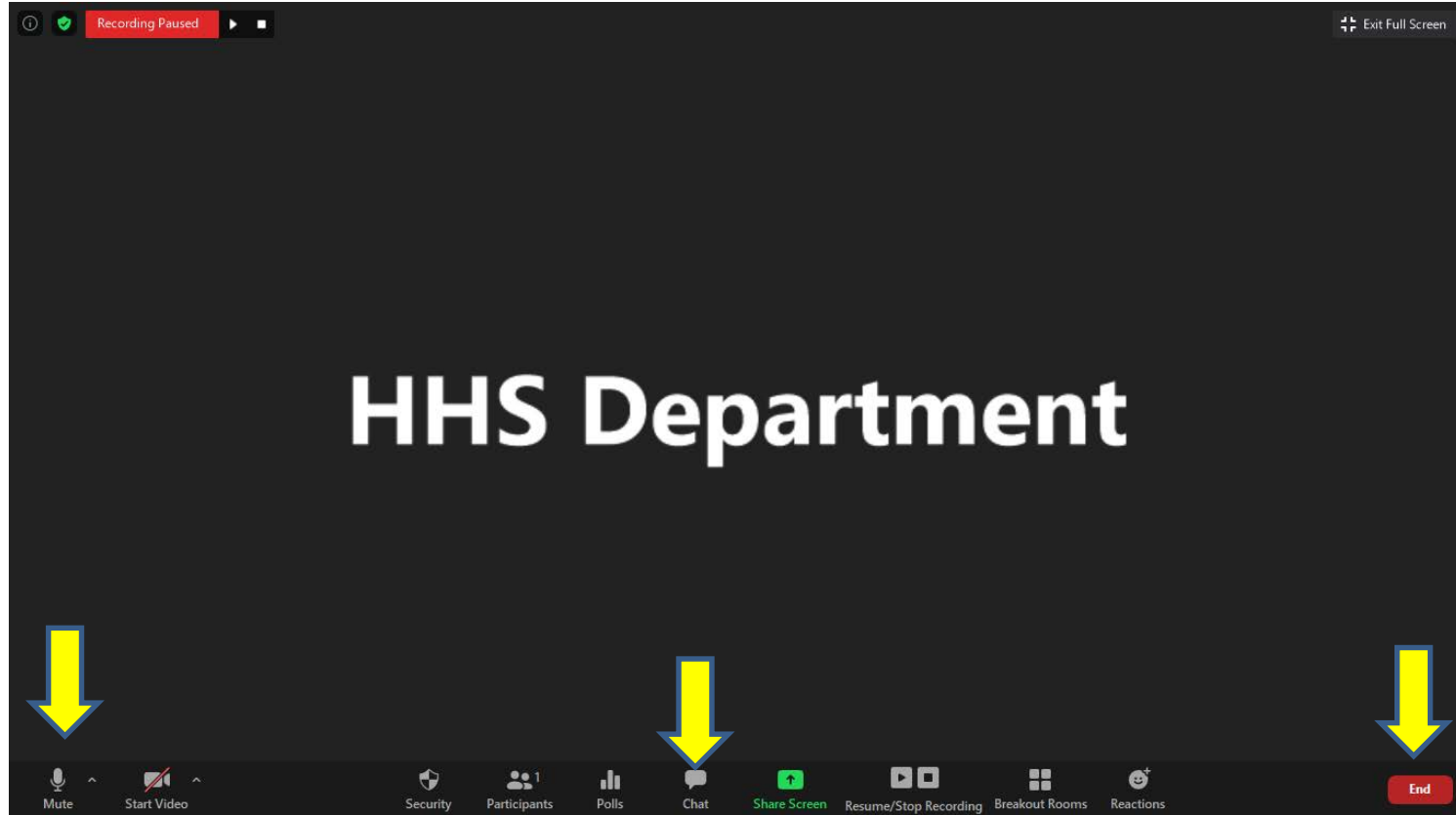
Zoom on a phone or tablet

If calling in on the phone use *6 to mute/unmute



Zoom chat on a phone or tablet

Zoom on a Computer





Facility-wide testing

Resources:

- LTCF [testing plan](#) and [OAR](#)
- [OHCA Lab list](#)
- Connect with your licenser

Discussion:

Please share your experience with facility-wide testing:

- Specimen collection process
- Lab contract/process
- Timeline (collecting specimens, getting results)
- Receiving results and follow up with PH



Residents refusing testing

*From DHS: Contact Policy Analyst or licenser for assistance. Residents do have the right to refuse testing, and may **not** be subjected to any negative consequences. Facilities may impose quarantine measures. Facilities struggling with this should contact Policy Analyst or their deputy ombudsman.*

Discussion:

Please share your experience with residents refusing testing:

- How you handled this situation
- Any issues or other questions?

Resources to cover testing expenses

Resources/ Links:

- Testing reimbursement: [OHCA](#) and [OAR Overview](#)

Discussion:

- Experience billing Medicaid
- Experience finding affordable labs to work with

Staffing Shortages

Resources/ Links:

- Connect with you licenser or policy analyst – list of staffing agencies for LTCF and APD AFH
- DD Adult Foster Homes: [Transmittal](#) and [Form](#)

Discussion:

Please share your experience:

- What has helped to retain staff?
- Have you worked with a staffing agency? Any tips or thoughts to share?

Memory care strategies

Resources/ Links:

- COVID-19 Emergency Preparedness: [Caring for Persons Living with Dementia in a Long-Term or Community-Based Care Setting](#)
- CDC Guidance – [Considerations in Memory Care](#)
- [Aging and Disability Resource Connection of Oregon](#)

Discussion:

- Please share experience with COVID-19 control measures in memory care settings, what has worked well?