

## Program #40009 - Vital Records

**Program Contact:** Andrea Hamberg 3/2/202

Health Department **Department:** 

**Program Offer Type: Existing Operating Program** Program Offer Stage: As Requested

**Related Programs:** 

Program Characteristics: In Target

#### **Executive Summary**

The Vital Records program is a legislatively mandated, fee-supported program that issues birth and death certificates in accordance with federal and state statutes to maintain the integrity and accuracy of birth and death information. The program's goal is to accurately report birth and death certificates in Multnomah County in order to provide accurate data that is used to inform public health prevention and intervention activities. This goal supports achievement of positive health outcomes and equitable opportunities for health to all Multnomah County residents.

#### **Program Summary**

The Vital Records issues birth and death certificates within the first six months after a birth or death, and within 24-hours of receipt of a request for certificate. The program assures accurate, timely, and confidential registration of birth and death events, minimizing the opportunity for identity theft, and assuring accurate record of important data such as cause of death and identification of birth parents. Death certificates can be issued to family members, legal representatives, governmental agencies, or to a person or agency with personal or property rights. Birth records can be released to immediate family including grandparents, parents, siblings, legal representatives, or governmental agencies. Employees working in this program must be registered with the state to assure competency. An electronic birth and death data certification model was implemented requiring a significant increase in individual education with community partners.

The Vital Records program provides reliable information for data analysis to inform public health decision-making, including the identification of racial health disparities and informing responsive public health interventions. For example, during the COVID-19 pandemic, marginalized communities of color were severely impacted by the virus, and information provided on death certificates helped identify racial disparities in COVID fatalities.

The program engages local funeral homes, family members, and legal representatives to maximize accuracy of reported information. The program is constantly evolving to better meet community needs by soliciting regular feedback from its clients. For example, the program is in the process of launching an online platform that can be conveniently accessed by the public.

Performar	Performance Measures									
Measure Type	Primary Measure	FY20 Actual	FY21 Budgeted	FY21 Estimate	FY22 Offer					
Output	Number of birth and death certificates issued	34,396	35,200	37,000	35,200					
Outcome	Average number of days to issue error free certificate	1	1	1	1					

#### **Performance Measures Descriptions**

## **Legal / Contractual Obligation**

Legal mandates are ORS 97, 146, 432; OAR 830 and 333.

## Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Requested General Fund	Requested Other Funds
Program Expenses	2021	2021	2022	2022
Personnel	\$0	\$591,588	\$0	\$605,015
Contractual Services	\$0	\$15,200	\$0	\$17,355
Materials & Supplies	\$14,345	\$8,286	\$15,000	\$32,507
Internal Services	\$0	\$278,994	\$0	\$225,123
Total GF/non-GF	\$14,345	\$894,068	\$15,000	\$880,000
Program Total:	\$908,413		\$895,000	
Program FTE	0.00	5.50	0.00	5.80

Program Revenues							
Fees, Permits & Charges	\$0	\$894,068	\$0	\$880,000			
Total Revenue	\$0	\$894,068	\$0	\$880,000			

### **Explanation of Revenues**

This program generates \$80,588 in indirect revenues.

This is a fee driven, self-sustaining program. The fee schedule is established by the State of Oregon.

\$ 880,000 - Vital Stats Certs (Licenses)

\$ 15,000 - Vital State Certs (Licenses) general fund fees

# Significant Program Changes

Last Year this program was: FY 2021: 40009 Vital Records

COVID-19-Related Impacts - In FY21, the Vital Records office closed to the public and services were provided by mail, fax, email, or phone. Service levels did not decline as a result.