

Program #30100B - System Access, Assessment, & Navigation - Metro Measure

Expansion

Department: Joint Office of Homeless Services

Program Contact: Marc Jolin

Program Offer Type: Innovative/New Program

Program Offer Stage: As Adopted

Related Programs:

Program Characteristics:

Executive Summary

With Metro Supportive Housing Services Measure (Measure) funding that is dedicated to reducing homelessness through strategies that lead with racial equity, this program offer funds a range of critical pre-housing services that will expand access to information about available services, expand assistance with navigation to services, increase the capacity to coordinate access into housing, and remove barriers to housing access.

Program Summary

The Metro Supportive Housing Services Measure (Measure) passed by voters in May of 2020 generates dedicated funding to significantly reduce homelessness in Multnomah County and the region. The Multnomah County Local Implementation Plan for the Measure (LIP) sets out a range of strategies to reduce homelessness by increasing permanent housing and wrap around services for those experiencing, or at risk of, chronic homelessness and episodic homelessness. The LIP strategies prioritize the A Home for Everyone and Measure commitment to eliminating racial disparities among people experiencing chronic and episodic homelessness. The LIP also recognizes the need for investments in a continuum of preand post-housing services.

This program offer funds critical additional engagement, navigation, and assessment services that require expansion as part of the initial implementation of the Measure. This includes a significant expansion of outreach capacity dedicated to assisting people living unsheltered to navigate to a range of services, including shelter, substance use disorder treatment, primary medical, and permanent housing. Outreach teams will prioritize offering culturally specific, culturally responsive, and peer-led engagement with immediate safety, behavioral health, and long-term housing resources. Initially, the focus of these teams will be on addressing the needs of people living in the large number of large encampments that have resulted from COVID-19. This program offer expands investments in information technology that increases ease of access to critical information on available services, prioritizing methods that assist with meeting language access and other unique needs of overrepresented Communities of Color, as well as individuals who are unsheltered and living with significant disabling conditions. It also expands the Coordinated Access system, in particular for households experiencing chronic homelessness. The Coordinated Access system works through outreach, intake workers and other dedicated partner and County staff to identify, assess, and prioritize for supportive housing the people experiencing chronic homelessness in the community. This expansion will also include barrier removal resources to help those who are referred to housing through Coordinated Access.

| Performance Measures | | | | | | | | |
|----------------------|---|----------------|------------------|------------------|---------------|--|--|--|
| Measure Type | Primary Measure | FY20 Actual | FY21 Budgeted | FY21 Estimate | FY22 Offer | | | |
| Output | Number of unsheltered individuals navigated to health- related services and shelter | N/A | N/A | N/A | 1,500* | | | |
| Outcome | Number of individuals moving from Adult Coordinated Access to permanent housing** | N/A | N/A | N/A | 197 | | | |
| Outcome | Overrepresented BIPOC assessed via Coord. Access at rate as high or higher than percent of population | N/A | N/A | N/A | Yes | | | |
| Outcome | Overrepresented BIPOC assessed at rate as high or higher in FY22 than in FY21 | N/A | N/A | N/A | Yes | | | |

Performance Measures Descriptions

7/6/2021

^{*} This estimate reflects the anticipated program ramp-up time and future years will have significantly higher outputs

^{**} This is a new measure reflecting the focus of the Metro Measure investments on placing chronically homeless people into supportive housing

Revenue/Expense Detail

| | Adopted General Fund | Adopted Other Funds | Adopted General Fund | Adopted Other Funds | |
|----------------------|-------------------------|------------------------|-------------------------|------------------------|--|
| Program Expenses | 2021 | 2021 | 2022 | 2022 | |
| Personnel | \$0 | \$112,350 | \$0 | \$359,569 | |
| Contractual Services | \$0 | \$0 | \$0 | \$2,059,000 | |
| Materials & Supplies | \$0 | \$0 | \$0 | \$30,000 | |
| Total GF/non-GF | \$0 | \$112,350 | \$0 | \$2,448,569 | |
| Program Total: | \$112 | \$112,350 | | \$2,448,569 | |
| Program FTE | 0.00 | 1.00 | 0.00 | 3.00 | |

| Program Revenues | | | | | | | |
|-------------------|-----|-----|-----|-------------|--|--|--|
| Intergovernmental | \$0 | \$0 | \$0 | \$2,448,569 | | | |
| Total Revenue | \$0 | \$0 | \$0 | \$2,448,569 | | | |

Explanation of Revenues

Metro Supportive Housing Services \$2,448,569

Significant Program Changes

Last Year this program was:

1.00 FTE reassigned to Measure funding in FY 2022 as part of Other Fund rebalance of responsibilities related to U.S. Department of Housing and Urban Development Continuum of Care planning activities.